

Output Performance Reporting

During the 2014–15 financial year, the output structure of the agency changed to reflect machinery-of-government changes effective from 1 July 2014.

This section describes the agency's performance against planned outcomes for 2014–15. It also includes performance measures to demonstrate efficiency and effectiveness in achieving those outcomes. Reporting on performance is against outputs identified in NT Treasury's Budget Paper 3.

These changes include the transferring out from the agency of Asian Engagement, Trade and Investment, Office of Parliamentary Counsel and the Regional Economic Infrastructure Fund.

In 2014–15, the agency operated to a budget of \$118.98 million across all output groups. The budget increased by \$21.99 million from the original published amount of \$96.99 million. The additional budget received during the year included:

- \$24.70 million for new projects operated by the Office of the Coordinator General, including Darwin Harbour Foreshore and Oil and Gas development combined with one-off establishment costs for the Strategic Defence Advisory Committee in 2014–15
- \$3.76 million for one-off funding for inquiries and funding for whole-of-government communication projects
- \$3.47 million for the operations and one-off support for the establishment of the Northern Australia and Central Australia Development Offices

- \$2.67 million for township leasing under the Strategic Policy Coordination output
- \$2.62 million for community engagement and Support for FestivalsNT program and NT Anzac Centenary celebrations (Borella Ride).

The increase was offset by transfers out of business units due to machinery-of-government moves.

The agency's reported expenses for the financial year of \$116.30 million was \$2.69 million, or only 2% below target.

Overall, the agency has managed resources to budgeted targets and has sufficient cash reserves to manage outstanding commitments in forward years.

Looking at the Output Groups, Advice and Coordination was under budget due to timing of major infrastructure projects, offset by Output Government Business Support due to unbudgeted expenditure for Cyclone Lam through the National Disaster Relief and Recovery Arrangements.

The Budget movement and expenses by output for 2014–15 are outlined below.

Output	2014–15 Published Budget \$'000	2014–15 Final estimate \$'000	2014–15 actuals \$'000	2014–15 % actuals against final estimate
Advice and Coordination	44 480	78 048	68 965	- 11.64%
Strategic Policy Coordination	9 622	12 296	10 206	
Economic Development and Major Infrastructure	6 643	31 345	26 659	
Northern Australia Development Office	2 481	5 951	4 160	
Regional Coordination	13 877	13 980	14 764	
Community Engagement and Support	11 857	14 476	13 176	
Government Business Support	29 424	33 848	38 446	13.58%
Support to Ministers and Leader of Opposition	18 605	19 271	20 055	
Government Services and Support to the Administrator	10 819	14 577	18 391	
Corporate and Governance	7 179	7 086	8 884	25.38%
Corporate and Governance	6 759	6 666	8 464	
Shared Services Provided	420	420	420	
Agency total	81 083	118 982	116 296	

Output Group – Advice and Coordination

Outcome: Inform strategic, economic and social policy decisions and effective implementation of priorities across government.

Output: Strategic Policy Coordination

- coordinate, support and progress the Territory's active participation in national forums such as the Council of Australian Governments (COAG) and the Council of the Australian Federation (CAF)
- facilitate, negotiate and monitor the Territory's participation and input into national and international agreements, reviews and inquiries
- provide strategic advice across a wide range of public policy issues to the Chief Minister and Cabinet
- work with relevant agencies and stakeholders to develop, guide and implement priority strategies and initiatives.

Business Unit – Strategic and Federal Policy

Key performance indicators	2014–15 estimate	2014–15 actuals	2015–16 estimate
Client satisfaction	>85%	100%	>85%
Advice provided within agreed timeframes	>85%	100%	>85%
COAG, Senior Officers and Council of the Australian Federation meetings	14	26	14

Key Achievements in 2014–15

- pre-meeting negotiations and support and advice to the Chief Minister for three COAG and CAF meetings and the CEO for 23 Senior Officials meetings
- COAG support for the NT's proposed gas pipeline connecting the northern and eastern gas markets and the importance of infrastructure that unlocks economic growth in regional economies
- signing of a memorandum of understanding between the Northern Territory and South Australia at COAG April 2015 to work together on building new infrastructure, developing economic and investment opportunities, growing tourism, supporting environmental conservation, developing the arts and cooperating on efficient service delivery across borders
- driving and supporting the negotiation of key intergovernmental agreements, including the National Partnership Agreement on NT Remote Aboriginal Investment and the National Disability Scheme
- active involvement in the development and analysis of options of the White Paper on the Reform of the Australian Federation
- active involvement in COAG initiatives, including in relation to Indigenous affairs, deregulation, counter-terrorism, reducing violence against women, work health and safety, and the National Ice Strategy.

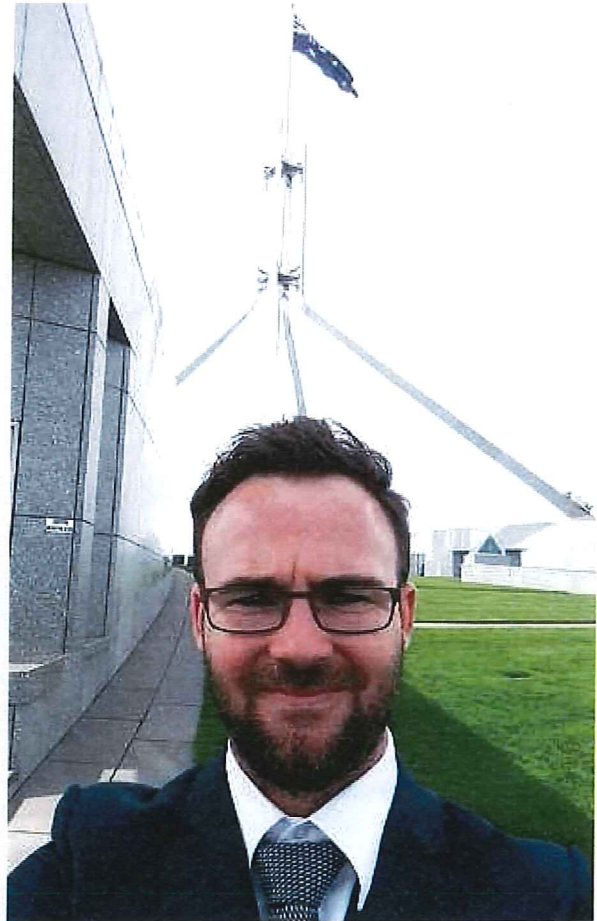
Output: Strategic Policy Coordination

Business Unit – Strategic and Federal Policy

Future Priorities for 2015–16

In 2015–16, the Strategic and Federal Policy Unit will maintain active engagement in emerging and evolving COAG, CAF and other national frameworks to ensure optimal outcomes for the Territory across all policy areas.

- A particular area of work will continue to be the development nationally of the White Paper on the Reform of the Australian Federation, including the development of reform proposals across the Federation sphere, with a particular focus on early childhood and Indigenous affairs.
- Other COAG priority areas will be competition policy reform, ongoing work relating to deregulation, tackling violence against women, and addressing the growing problems with ice usage. The NT has responsibility for CAF for 2016, and the team will provide support to the Chief Minister in his role as Chair, as well as national leadership and coordination through this forum.
- Ongoing provision of strategic advice, negotiation and monitoring of national partnership agreements, project agreements and implementation plans, including finalising the new National Partnership Agreement on NT Remote Aboriginal Investment and the Agreement on the National Disability Insurance Scheme.
- Support for the Northern Territory's Statehood agenda.
- Cross-agency engagement on the streamlined COAG councils in order to position the Territory as a member of the Australian Federation to achieve consistent whole-of-Territory outcomes while maximising strategic interests and federal funding opportunities.
- Provide input into international treaties and conventions.
- Build and maintain relationships with government agencies to provide strategic support while identifying opportunities for whole-of-government collaboration.



Mr Rowan Reilly of SFP prior to the COAG press conference in 2014.

Business Unit – Social Policy Coordination Division

The Social Policy Coordination Division is comprised of the Social Policy Unit and the Community Engagement Unit, which includes the Office of Youth Affairs, the Office of Senior Territorians and the Office of Multicultural Affairs. Refer to Output 'Community Engagement and Support' for detail relating to the Community Engagement Unit, including grants funding across the Social Policy Coordination Division.

The Social Policy Unit provides strategic advice on current and emerging social policy issues and develops whole-of-government policy initiatives targeting improved social participation outcomes. It also coordinates whole-of-government effort across a broad range of social development areas, including engagement with and building the capacity of the non-government sector.

Key Achievements in 2014-15

- Developed the draft *Strong Society and Confident Culture Strategy* for public consultation. The strategy is a key component of *Framing the Future*, which is government's statement of intent to realise the Territory's full potential by building on our economic, environmental, cultural and social advantages.
- With the support of the Australian Government's Anzac Centenary Public Fund, coordinated and facilitated government planning and contribution to the Anzac Centenary commemorations, including the NT's flagship project, *The Borella Ride*, completed in March 2015. Local events included the Spirit of Anzac study tour that funded outstanding Territory secondary students to attend the 100th anniversary commemoration at Gallipoli, identification and marking of graves of returned servicemen at Darwin Cemetery, and the Anzac Centenary Memorial Garden.
- Coordinated the NT Government commemoration of the 40th anniversary of Cyclone Tracy. The Chief Minister hosted a reception at Parliament House for people who experienced Cyclone Tracy, and the Cyclone Tracy website facilitated sharing of memories, stories and photos of community spirit and resilience.
- In partnership with the non-government sector, developed and delivered the NT Government and non-government Community Services Sector Statement of Principles.
- Held bi-annual meetings between the Chief Minister and non-government organisations in Alice Springs and Darwin. These meetings are achieving their aim of providing a direct communication mechanism between the non-government sector and government, and they contribute to the ongoing development of respectful relationships between government and the non-government sector.
- In partnership with the Department of Business, piloted the non-government organisation Business Support Program that provided targeted governance advice and support on developing social enterprises to 19 non-government organisation program partners. This program has now achieved ongoing funding through the Department of Business.
- Conducted a review of the various show societies in the NT, including a thorough audit of facilities and infrastructure to assist in ensuring the future sustainability of the show societies across the Territory.
- Supported the NT Volunteer of the Year Awards in partnership with Volunteering SA-NT, and developed further opportunities to help build volunteer activity in the Territory community.



NTG Anzac Centenary – Unmarked graves Ceremony, Gardens Road Cemetery, Darwin 24 April 2015.

Output: Strategic Policy Coordination

Business Unit – Social Policy Coordination Division

Future Priorities for 2015-16

- Launch and implement the *Good Practice Guidelines for Funding Non-Government Organisations*, developed by the NT Government in partnership with the non-government sector.
- Launch and implement the finalised *Strong Society and Confident Culture Strategy: Social Participation Framework* that provides the framework to build on our cultural and social strengths that connect Territorians.
- Provide \$730,000 in capital grants to support upgrades to various NT showgrounds.
- Based on advice from *NT Showgrounds – Economic and Social Stability Report; Way Forward*, conduct further work with show societies and showground owners to review and support their governance, development and capacity-building activities.
- Continue to provide strategic advice on current and emerging social policy issues and initiatives at the local and national level.
- Develop, coordinate and implement whole-of-government policy issues, targeting improved social participation outcomes.
- Facilitate research to inform an evidence-based understanding of social policy issues and initiatives.
- Implement a trial to facilitate secondment from NT Government agencies to the non-government sector.
- Continue to celebrate the contributions made by volunteers through the NT Volunteering Awards and consider appropriate levels of support to volunteers.



Social Policy Coordination Unit staff.

Output: Economic Development and Major Infrastructure

- Lead the development and implementation of policies, strategies and projects that drive diversity, productivity, development and participation in the Territory economy.
- Identify, promote and facilitate the delivery of strategic infrastructure and investment to achieve sustained economic development and productivity.

Business Unit – Economic Development

Key performance indicators	2014–15 estimate	2014–15 actuals	2015–16 estimate
Client satisfaction	>85%	100%	>85%
Advice provided within agreed timeframes	>85%	100%	>85%
Projects managed within agreed timeframes	>85%	100%	>85%

Key Achievements in 2014–15

- Finalised the NT Economic Development Strategy, which is available at http://dcm.nt.gov.au/territory_economy/economic_development.
- Supported regional economies through the provision of 13 grants totalling \$0.23 million under the Regional Economic Development Fund (see detail on the Regional Economic Development grants below).
- Delivered the Tiwi Partnership Model with the Land Development Corporation.
- Maximised opportunities for development on Aboriginal land and native title land and provided secretariat services to the CEO Working Group on Aboriginal Land.
- Continued to monitor and evaluate the INPEX Social Impact Management Plan.
- Provided secretariat services to the CEO Working Group on Hydraulic Fracturing.
- Supported the Economic Development Advisory Panel to provide strategic economic advice to the NT Government, including assisting with the development of the International Trade and Investment Strategy and the East Arnhem Economic Development Strategy.
- Convened and supported the Economic Development Sub-Committee of the Coordination Committee.
- Developed the Tennant Creek and Barkly Regional Economic Development Committee's Strategic Plan.



Economic Development Strategy - cover

Output: Economic Development and Major Infrastructure

Business Unit – Economic Development

Further information on 2014–15 key achievements

Hydraulic fracturing in the Northern Territory

- Supported the Department of Mines and Energy to progress the implementation of the findings of the Report into Hydraulic Fracturing in the NT, including the development of the Guiding Principles for the Onshore Oil and Gas Industry and Communications and Engagement Strategy.
- Provided secretariat services to the Hydraulic Fracturing Inquiry CEO Working Group that oversees the progress made on the implementation plan and reports to Cabinet.

Tiwi Islands partnership

- Supported the development of the Tiwi Islands Investment Prospectus.
- Facilitated the development and signing of the Development Framework Agreement to drive economic growth and attract private investment.
- Facilitated various projects across the islands, including the:
 - first Tiwi-run woodchip harvest
 - opening of a Territory Business Centre
 - development of a new barge landing facility
 - land suitability testing on Bathurst Island
 - design of a tourism precinct in Wurrumiyanga.



Economic and Environment Policy Officers working on the Balanced Environment Strategy.

Future Priorities for 2015–16

- Drive economic development policy thinking and activity to maintain and grow the Territory's leading economic performance through coordinating the whole-of-government implementation of the NT Economic Development Strategy, including:
 - identification of strategic policy issues and implementation of initiatives that support economic growth and infrastructure
 - continued support to the Economic Development Sub-Committee of the Coordination Committee
 - support to the Office of Major Projects, Infrastructure and Investment in infrastructure and investment policy and projects.
- Develop the strategic framework that responds to the Balanced Environment goals of *Framing the Future*, including:
 - a Balanced Environment Strategy
 - support implementation of the findings of the Hawke Report into Hydraulic Fracturing in the NT to strengthen the regulatory system for onshore oil and gas exploration and development
 - provide quality policy advice and research analysis on environment policy-related issues.
- Deliver on special economic and priority projects, including:
 - facilitation of economic development projects on the Tiwi Islands and private investment interest for land, jointly with the Land Development Corporation
 - support the Department of Primary Industry and Fisheries in negotiations with the Australian Government on the Ord River Development Stage 3A
 - complete the review of the McArthur River Mine Community Benefits Trust
 - coordinate the whole-of-government INPEX Social Impact Management Plan and INPEX project oversight with the Department of Business.
 - develop, with the agency's Social Policy Coordination Unit, a whole-of-government Social Impact Management Plan policy.

Output: Economic Development and Major Infrastructure

Business Unit – Economic Development

Further information on 2015–16 Future Priorities

Tiwi Islands partnership

- Facilitate economic development projects with a focus on agribusiness, tourism, forestry and transport/logistics to drive job creation and capacity building.
- Support the Department of Business to develop downstream business opportunities from existing key projects.
- Support the construction of enabling infrastructure, such as roads and pontoons.

Economic Development Sub-Committee of the Coordination Committee

- Provide secretariat services and facilitate coordination advice and analysis to emerging priority issues across government focussed on strategic economic outcomes for the Territory.
- Lead development of policy discussion papers under the economic opportunity and enabler objectives of the Economic Development Strategy:
 - Investment Policy
 - Land and Water
 - Agribusiness
 - Human Capital
 - Supportive Government
 - Supply and Service
 - Domestic Energy

Develop policy capability that is the envy of the service

- Develop a skills matrix to identify specific skills required for the agency's policy officers to develop into quality dynamic policy thinkers.
- Design and deliver a structured development program for policy officers.
- Facilitate rotations between agencies to develop skills across the service.

Output: Economic Development and Major Infrastructure

Business Unit – Economic Development

Commonwealth Grant – Remote Indigenous Housing

The agency entered into a funding arrangement with the Australian Government to coordinate community benefit packages as part of township lease negotiations, construction of a youth accommodation facility in Tennant Creek and major infrastructure works in remote communities in the NT.

Project	Expenditure (\$000)
Ilpeye Ilpeye sub-division and infrastructure works (near Alice Springs)	2 430
Tennant Creek youth accommodation facility	3 000
Pirlangimpi township lease negotiations (Tiwi Islands)	200
Total 2014–15	5 630

Other Commonwealth grants received in 2014–15 include funding under the Alice Springs Transformation Plan, which is reported under the *Regional Coordination Output*, under the *Central Australian Regional Office* entry.

Tennant Creek, youth accommodation facility under construction.



Territory Grants – NT Regional Economic Development Fund 2014–15

- The Economic Development Unit administered the Remote Economic Development Program to stimulate and support regional economic development across the Territory.
- A total of \$232,000 in grants was paid in 2014–15 across 13 initiatives. Approved projects included:
 - digitisation of Indigenous artwork to facilitate the ready transfer of artwork to a range of products
 - development of management plans to foster and encourage tourism ventures, many on Indigenous land
 - support for a TV series promoting fishing tourism opportunities in East Arnhem Land
 - support of industry recognition awards.



Business Unit – Aboriginal Land Strategic Policy Unit

Key performance indicators	2014–15 estimate	2014–15 actuals	2015–16 estimate
Client satisfaction	>85%	100%	85%
Advice provided within agreed timeframes	>85%	85%	85%
Projects managed within agreed timeframes	>85%	85%	85%

Key Achievements in 2014–15

- Facilitated a whole-of-government workshop to explore issues and solutions in relation to the Aboriginal land administration system.
- Developed options to resolve the outstanding beds and banks and intertidal zone Aboriginal land claims.
- Developed a long-term strategy to improve the Aboriginal land administration system.
- Prepared the draft compensation terms and relevant documents in connection with the Kenbi land claim.
- Worked across government to develop an interim strategy for tenure for public housing on Aboriginal land.

Future Priorities for 2015–16

- Work with the Senior Officers Working Group to finalise a report to COAG on an investigation into Indigenous land administration and use. The report to COAG will have five investigation areas:
 1. gaining efficiencies and improving effectiveness in the process of recognising rights
 2. supporting bankable interests in land.
 3. improving the processes for doing business on Indigenous land
 4. investing in the building blocks of land administration
 5. building capable and accountable land holding bodies.
- Settle outstanding Aboriginal land claims, including the Kenbi land claims and the beds and banks and intertidal zone claims.
- Establish a high-level steering group to build strong and productive relationships between land councils, industry and government to progress strategic reforms to the Aboriginal land administration system.
- Work with land councils to improve the Aboriginal land administration system, including the development of an 'investment prospectus' to support Indigenous-led economic development.
- Develop an action plan to increase exploration activities on Aboriginal land within the existing statutory framework.
- Work across government to identify tenure options and processes that will facilitate economic activity on Aboriginal land.
- Work across government to formalise a government policy in connection with the payment of rent for government leases on Aboriginal land.
- Roll out an education program across government to provide agencies with a basic understanding of the Aboriginal land statutory framework as well as contemporary issues relating to Aboriginal land.
- Continue to work across government to coordinate the development of strategic policy related to Aboriginal land issues and economic development.

Output: Economic Development and Major Infrastructure

Business Unit – Major Projects, Infrastructure and Investment

- Lead the development and implementation of policies, strategies and projects that drive diversity, productivity, development and participation in the Territory economy.
- Identify, promote and facilitate the delivery of strategic infrastructure and investment to achieve sustained economic development and productivity.

The Office of Major Projects, Infrastructure and Investment leads the development and implementation of policies, strategies and projects that drive diversity, productivity, development and participation in the Territory economy.

Key performance indicators	2014–15 estimate	2014–15 actuals	2015–16 estimate
Client satisfaction	>85%	100%	>85%
Advice provided within agreed timeframes	>85%	100%	>85%
Projects managed within agreed timeframes	>85%	100%	>85%
New major projects supported and coordinated	3	9	3

Key Achievements in 2014–15

- Established an Office of the Coordinator-General with responsibility for initiating and/or coordinating the delivery of major NT infrastructure projects.
- Identified and implemented initiatives to speed up delivery of infrastructure projects.
- Finalised and implemented a Major Projects Status Policy Framework.
- Finalised whole-of-government responses on infrastructure and investment issues to a broad range of Commonwealth reports, including responses to several Senate Inquiries, the Productivity Commission, Infrastructure Australia, the Department of Industry and Regional Development and multiple Council of Australian Government Working Groups.
- Reported regularly to Cabinet on the portfolio of public and private-sector projects with high potential to impact on the NT economy.
- Led the scoping and competitive process for an investor in the long-term lease of the Port of Darwin.
- Progressed the proposal for an international grammar school in Darwin, including boarding facilities, to deliver an internationally recognised secondary curriculum.
- Assumed coordination of the delivery of the new 116-bed Palmerston Regional Hospital, with increased focus on securing agreed delivery timeframes and refocussing community engagements.
- Led the competitive process to develop a pipeline connecting the northern and eastern gas markets (the North East Gas Interconnector) as part of the Territory's broader oil and gas industry development strategy.
- Progressed the development of the NT Government's oil and gas industry development strategy.
- Facilitated and coordinated existing and emerging major projects, including the Bonaparte LNG Project and Project Sea Dragon, a \$1.4 billion aquaculture project.
- Led the rebuilding and further development of communities affected by Tropical Cyclones Lam and Nathan.

Output: Economic Development and Major Infrastructure

Business Unit – Major Projects, Infrastructure and Investment

Future Priorities for 2015–16

- Facilitate and coordinate the delivery of major projects, including the Palmerston Regional Hospital, Project Sea Dragon and the Bonaparte LNG project.
- Continue to lead the competitive process to develop the North East Gas Interconnector gas pipeline.
- Complete the process for seeking private investment in the Port of Darwin.
- Lead the delivery of an NT Investment Prospectus.
- Lead cost-of-living projects, such as fresh groceries and produce, and the petroleum market.
- Facilitate the delivery of a state-of-the-art medical facility.
- Drive onshore gas processing strategy and both offshore and onshore gas exploration and development.
- Continue to progress the next series of major projects including onshore LNG expansion, development of value-adding downstream gas industry, a rail link between Mount Isa and Tennant Creek, and major mineral developments.
- Facilitate the development of a luxury hotel in the Darwin CBD.
- Continue to lead the rebuilding and further development of communities affected by Tropical Cyclones Lam and Nathan.
- Investigate methods to make the existing federal approach to project selection (ie. cost benefit analysis) more applicable to projects in northern Australia.



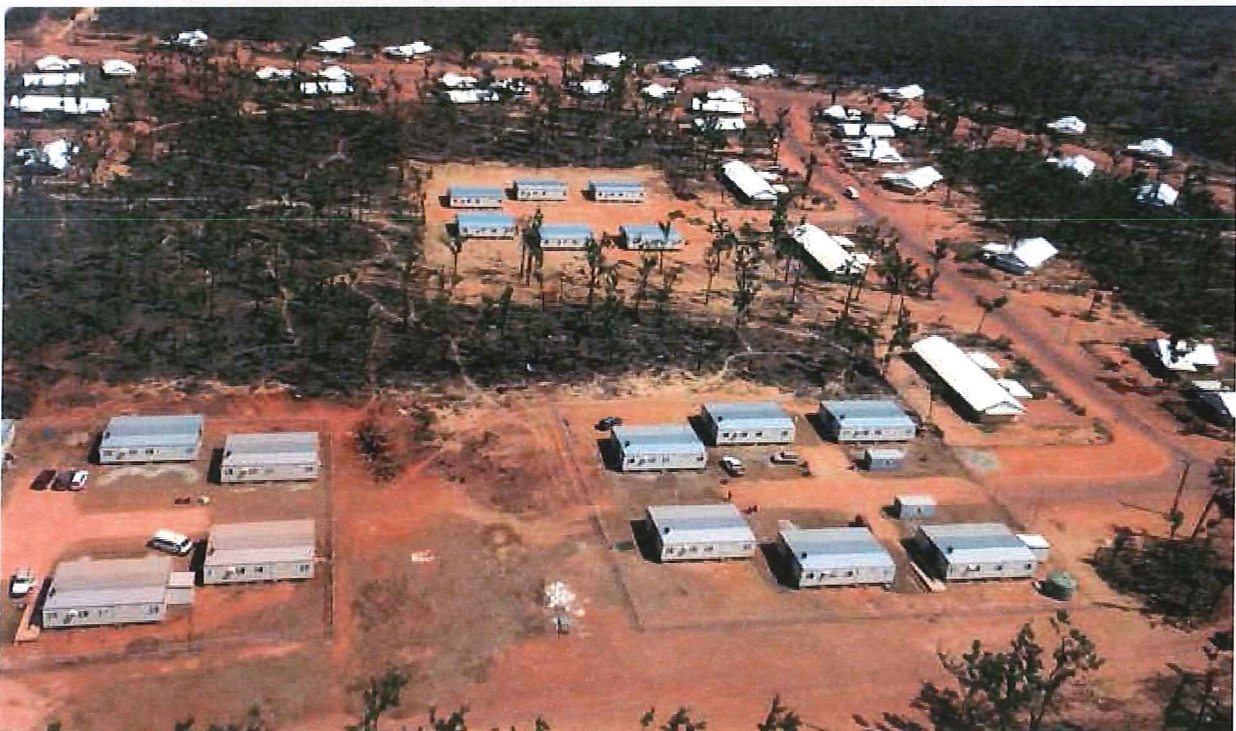
Artist impression of Palmerston Regional Hospital.

Output: Economic Development and Major Infrastructure

Business Unit – Major Projects, Infrastructure and Investment



Port infrastructure and loading cattle ready for export.



Galiwin'ku: three of the seven clusters of temporary housing mobilised and installed in Galiwin'ku as part of the \$100 million cyclones Lam and Nathan rebuilding program. This is one of the largest logistics projects ever undertaken by the NT Government with more than 40 temporary houses mobilised via barge and installed.

Business Unit – Strategic Defence Liaison

- Lead the development and implementation of policies, strategies and projects that drive diversity, productivity, development and participation in the Territory economy.
- Identify, promote and facilitate the delivery of strategic infrastructure and investment to achieve sustained economic development and productivity.

The Strategic Defence Liaison Unit coordinates NT Government strategic engagement with Defence and government in relation to the support of the Defence presence and activities in northern Australia and the capture of opportunities that will contribute to the growth of the NT economy.

Key performance indicators	2014–15 estimate	2014–15 actuals	2015–16 estimate
Client satisfaction	>85%	100%	>85%
Advice provided within agreed timeframes	>85%	100%	>85%
Projects managed within agreed timeframes	>85%	100%	>85%

Key Achievements in 2014–15

- Established the Strategic Defence Advisory Board.
- Coordinated across-government engagement with Defence on priority issues.
- Provided submissions to the Australian Government Defence White Paper 2015 and the Senate Inquiry into Australian Defence Force use of unmanned platforms.
- Coordinated whole-of-government support for Defence exercises in the NT.
- Established networks with the US Marine Corp and the Australian Defence Force to develop opportunities for local industry support of US Marine rotations and future activities.
- Completed broad consultation with industry, Defence and government in relation to the development of a strategy for Defence in the NT.

Future Priorities for 2015–16

- Coordinate industry and government engagement with Defence to maximise participation in major Defence infrastructure projects.
- Continue to coordinate across government to ensure strong engagement with Defence in relation to priority issues.
- Implement the 'Territory Remembers' program.
- Develop and implement a Veterans Support Program to support current and ex-serving veterans in the NT.
- Promote the NT as a strategic location for new Defence capabilities and platforms, training areas and personnel.
- Continue to engage with Australian Defence Force and US Marine Corp to capture opportunities for local industry to support US Marine rotations and proposed US Air Force and Navy activities in the region.
- Develop and implement a program to promote Darwin and Katherine as postings of choice for Defence members and families.



Chief Minister with Strategic Defence Advisory Board members. (L-R Ms Carmel McGregor, Major General Tim McOwan AO, DSC, CSM, Chief Minister, Air Marshal Eris Herryanto (absent Prof. Alan Dupont).

Output: Economic Development and Major Infrastructure

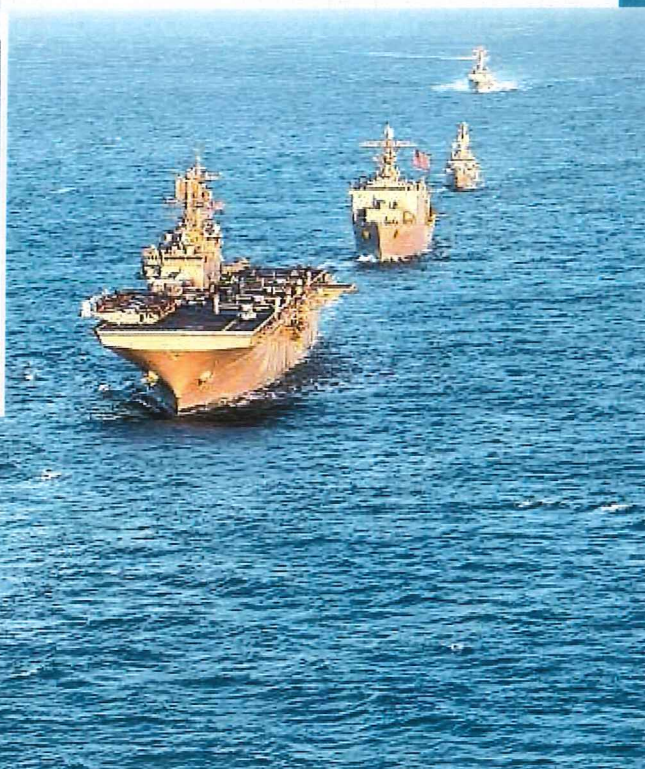
Business Unit – Strategic Defence Liaison



V22 – A United States Marines Corps V-22 Osprey arrives to pick up Australian Army soldiers from the 2nd Battalion, Royal Australian Regiment at Fog Bay Northern Territory, during Exercise Talisman Sabre 2015.



LCAC – United States Navy Landing Craft, Air Cushion from Naval Beach Unit 7 races towards the beach to offload troops at Fog Bay Northern Territory, as part of Exercise Talisman Sabre 2015.



Ships – HMAS Perth leading warships USS Bonhomme Richard, USS Ashland, HMAS Arunta and USS Preble during Exercise Talisman Sabre 2015.

Output: Northern Australia Development Office

- Drive the development and implementation of the northern Australia agenda through the White Paper on Developing Northern Australia.
- Showcase and market northern Australia to prospective investors and facilitate a 'one-stop shop' for stakeholders.

Business Unit – Northern Australia Development Office

In December 2013, the Chief Minister agreed to join the Prime Minister and the Premiers of Western Australia and Queensland in the northern Australia Strategic Partnership. The partnership provides a national leadership framework for the development of northern Australia.

In recognition of the importance of this work to the future of the NT, the Chief Minister created a ministerial portfolio and established a Northern Australia Development Office (NADO), which was officially opened in May 2014 and is located in Development House in Darwin.

A Central Australia Development Office (CADO) was also established in February 2015 in Alice Springs to assist investors and businesses interested in Central Australia and the rest of the NT.

To ensure the regions remain front and centre, NADO also has oversight of the Department of the Chief Minister's regional offices in Katherine, Wadeye, Tennant Creek, Alice Springs and Nhulunbuy.

On 18 June 2015, the Australian Government released the 'Our North, Our Future: White Paper on Developing Northern Australia' (White Paper). The White Paper defines policies for the development of northern Australia to 2030, including an outline for the implementation of these policies over the next two, five, 10 and 20 years. The White Paper sets out a policy platform to allow for investment in nation-building infrastructure fundamental to realising our shared vision for developing Northern Australia and maximising trade opportunities with Asia's existing and emerging economic powerhouses.

Key performance indicators	2014–15 estimate	2014–15 actuals	2015–16 estimate
Client satisfaction	>85%	89%	>85%
Advice provided within agreed timeframes	>85%	89%	>85%

Key Achievements in 2014–15

- Implemented northern Australia development policies, including feeding into and responding to the release of the Australian Government White Paper.
- Prepared the NT Government's response to the Australian Government's Green Paper on Developing Northern Australia.
- Established NADO as a conduit between the NT Government and other governments and industry groups. Currently 10 key industry associations and two Australian Government agencies are co-located with NADO.
- Established NADO offices in Alice Springs and Nhulunbuy to provide a central coordination and meeting point for industry bodies, Traditional Owners, governments and the private sector to collaborate and drive economic development in these regions.
- Delivered the 'Developing the North Regional Summits' in Katherine, Tennant Creek, Alice Springs and Darwin.
- Partnered with Deloitte and the National Australia Bank to deliver a boardroom consultation series in Darwin, Katherine, Tennant Creek, Alice Springs and Nhulunbuy.
- Partnered with KPMG, the Committee for Economic Development of Australia and the Australian Institute of Company Directors to engage with key business leaders through the interstate corporate series to promote the northern Australia agenda.
- Established the Chief Minister's Advisory Council.
- Created a Regional Director position in Wadeye to facilitate socioeconomic development in Wadeye and the surrounding region.

Output: Northern Australia Development Office

Business Unit - Northern Australia Development Office

Key Achievements 2014-15 (cont)

- Established the Wadeye Community Activity Grant Program to fund identified community projects and initiatives.
- Hosted 6480 guests through the NADO and CADO for key industry meetings and events since May 2014, including the Agriculture Industry Advisory Council chaired by the Honourable Barnaby Joyce MP and the Prime Minister's Northern Australia Advisory Council.
- Received more than 100,000 views on the Territory's northern Australia website.
- Presented at 80 conferences and forums in the NT and at the national and international level.

Future Priorities for 2015-16

- Continue to deliver the northern Australia development agenda, including feeding into and responding to the release of the White Paper.
- Lead and support government agencies to maximise the benefits the NT can derive from the White Paper.
- Work with the Australian Government to establish the Office of Northern Australia head office in Darwin and a single point of entry office to cut red tape and facilitate major project approvals.
- Deliver a Territory-wide communications and marketing campaign underpinned by a set of comprehensive Darwin and regional stakeholder engagement plans.
- Establish a multi-use resource that will assist the NT Government in showcasing its vision for economic infrastructure development, consistent with the steadily increasing interest in the accelerated economic development of northern Australia.
- Continue to explore opportunities for the establishment of NADO offices in Katherine and Tennant Creek.
- Continue to lead, through the regional offices, the implementation of the Regional Economic Development Framework, including supporting Regional Economic Development Committees and administration of Regional Economic Development Fund grants.
- Continue to support the Regional Executive Directors in their role to provide leadership in cross-agency policy, service coordination and implementation in our regions.

- Work in partnership with the Social Policy Unit to administer and support Regional Youth Services funding for the Katherine, Tennant Creek, Nhulunbuy and Alice Springs.
- Partner with the Department of Business to deliver the 7th Indigenous Economic Development Forum in Alice Springs.
- Continue board membership on the McArthur River Mine Community Benefits Trust (MRM CBT) to manage the annual allocation of \$1.25 million for social development, capacity building and employment programs in Borroloola.
- Provide secretariat support to the MRM CBT in its objective to deliver social and economic benefits to Borroloola and the surrounding region.
- NADO will continue to build momentum for policy, funding and legislative change to develop the north through:
 - participating in Australian Government taskforce meetings that will result in new policies designed to stimulate growth in the NT
 - facilitating public and stakeholder forums informing Territorians of the opportunity for northern Australia through the White Paper and the NT Government's northern Australia agenda.
- Working with other government agencies to attract business investment and conferences to drive the northern Australia development agenda and continue to grow our key economic sectors of mining, cattle, tourism, agriculture, energy, education and health to grow local business and support strong communities.



Luke Bowen presenting on the Developing the North White Paper.

Output: Northern Australia Development Office

Business Unit - Northern Australia Development Office

NADO Grants

Capital grant funding – Charles Darwin University

In 2014–15, the Northern Australia Development Office provided grant funding of \$500,000 to Charles Darwin University (CDU) for the construction of a resource to be used to promote the NT and showcase current and future development and investment opportunities. The suite will be located in the CDU School of Business Campus at the Darwin Waterfront Precinct.

Wadeye Community Activity Grant Program

Grants were made available to community organisations for identified opportunities to assist in delivering activities and initiatives that benefit the community.

Funding purpose	Amount
AFL NT football jumpers	8 999
Palngun Wurnangat Association Inc. Wadeye Girls' Group	10 000
West Daly Regional Council Wadeye public bus service	154 000
Total	\$172 999

Output: Regional Coordination

- Working across agencies to lead and drive the delivery of strategies and actions to improve coordination and economic development outcomes within the regions.
- Through the Alice Springs Transformation Plan, expand social support services to improve life outcomes for Indigenous people in Alice Springs.

In order to drive economic development and policy coordination in the regions, the agency established the senior positions of Regional Executive Director (RED) in Nhulunbuy, Katherine, Tennant Creek and Alice Springs.

The key roles of the REDs are to:

- facilitate cooperation across agencies to focus on the strategic outcomes of *Framing the Future*, particularly with regard to developing a prosperous economy
- communicate government policy and initiatives
- provide leadership on emerging priority issues for the whole of government.

Regional Economic Development Committees in each region have commenced, with a renewed focus on regional coordination among all government agencies.

Total – All Regions

Key performance indicators	2014–15 estimate	2014–15 actuals	2015–16 estimate
Grant payments within agreed timeframes	>90%	100%	>90%
Regional Economic Committee meetings supported	42	36	42
Regional Coordination meetings held	44	31	44

Business Unit – Barkly Regional Office

Key performance indicators	2014–15 estimate	2014–15 actuals	2015–16 estimate
Client satisfaction	>85%	100%	>85%
Regional Economic Committee meetings supported	10	11	10
Regional Coordination meetings held	11	11	11

Output: Regional Coordination

Business Unit – Barkly Regional Office

Key Achievements in 2014–15

- Coordinated whole-of-government approaches to local regional matters and government priorities through the Barkly Regional Coordination Committee (BRCC).
- In partnership with NT Police, established a Community Safety Committee and implemented a Community Safety Action Plan for Tennant Creek.
- Provided administrative support and collaboration with Julalikari Council Aboriginal Corporation, the Australian Government and the NT Department of Infrastructure to construct a youth accommodation facility in Tennant Creek. Expenditure is outlined under the Remote Indigenous Housing Grants on page 37.
- Supported and worked closely with the Tennant Creek Regional Economic Development Committee (TCREDC) to identify and prioritise local economic development opportunities. Key achievements include:
 - developed and implemented the Tennant Creek and Barkly Region Strategic Action Plan
 - established the Tennant Creek and Mount Isa Cross-border Alliance to lobby for the construction of a gas pipeline, railway and infrastructure corridor between Tennant Creek and Mount Isa
 - in partnership with Tourism NT, established the Borella Steering Committee to oversee the establishment of a permanent Albert Borella memorial and tourism precinct in Tennant Creek
 - hosted a public forum in Tennant Creek to promote the TCREDC and conducted out of session planning meetings
 - delivered a presentation about the TCREDC and its priorities to the Central Australian Chamber of Commerce Mining Expo in Alice Springs
 - maintained NT Government and TCREDC representation on the Tennant Creek Local Tourism Advisory Committee to develop and increase marketing for the Barkly region
 - contributed to the NT Government Regional Infrastructure Study.

Future Priorities for 2015–16

- Chair the BRCC and drive the performance of the NT Public Sector to ensure high-level coordination of NT Government activities throughout the region, including economic development, community safety and implementation of the *Framing the Future* blueprint.
- Continue to provide secretariat support for the Tennant Creek Community Safety Committee and facilitate NT Government support to identify and implement solutions to local issues.
- Through the BRCC and the Tennant Creek Community Safety Committee monitor the delivery and outcomes of the grant funding for youth services in Tennant Creek.
- Partner with the Barkly Regional Council to deliver the trial of a youth centre in Tennant Creek, to improve confidence, self-esteem and social skill development for local youth.
- Support and work closely with the TCREDC to identify, prioritise and coordinate the delivery of local economic development opportunities, initially in the key industry sectors of transport, freight and logistics, tourism, mining and energy, construction and land development, pastoral and agriculture.
- Establish a permanent Albert Borella Memorial and tourism precinct in Tennant Creek in partnership with Tourism NT and the Borella Steering Committee.
- Maintain NT Government and TCREDC representation on the Tennant Creek Local Tourism Advisory Committee to develop and increase the number of visitors to the Barkly region.

Business Unit – Big Rivers Regional Office

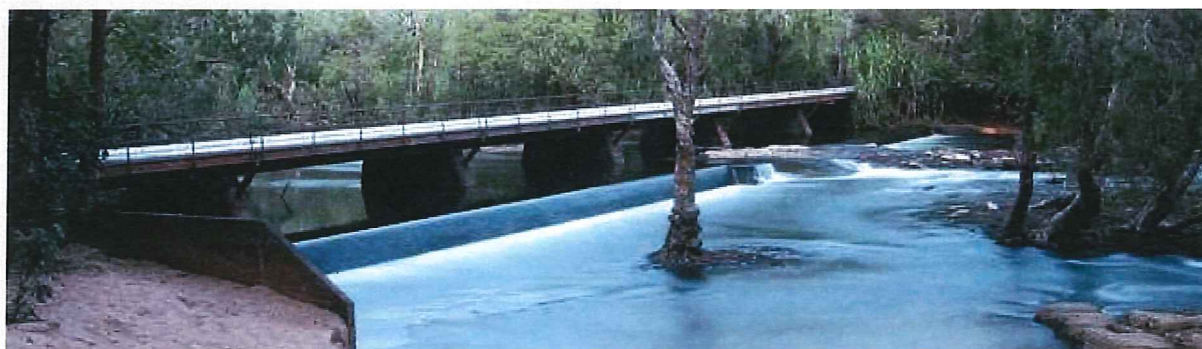
Key performance indicators	2014–15 estimate	2014–15 actuals	2015–16 estimate
Client satisfaction	>85%	60%	>85%
Regional Economic Committee meetings supported	10	10	10
Regional Coordination meetings held	11	7	11

Key Achievements in 2014–15

- Coordinated whole-of-government approaches to local regional matters and government priorities through the Big Rivers Regional Coordination Committee (BRRCC).
- Established a sub-committee of the BRRCC and delivered a Regional Youth Funding Forum with key stakeholders to develop priorities for early intervention and prevention youth services in Katherine.
- Facilitated the delivery of social development, capacity building and employment programs in Borrooloola through representation on the McArthur River Mine Community Benefits Trust Board.
- Coordinated and hosted information sessions by NT Government agencies to build and share knowledge about work being undertaken in the region, including the proposed Ord River Stage 3 development, Katherine Land Use Plan, upgrades to major infrastructure, expansion of the Tindal RAAF Base and the proposed Katherine Transport Hub.
- Developed and commenced implementation of the Katherine Regional Economic Development Strategic Plan 2014–15.
- Developed and presented Katherine’s regional positioning to the Joint Select Committee on Northern Australia’s Inquiry into the Development of Northern Australia.
- Presented to the Katherine Regional Infrastructure Study workshop about regional priorities and economic growth.

Future Priorities for 2015–16

- Chair the BRRCC and drive the performance of the NT Public Sector to ensure high-level coordination of NT Government activities throughout the region, including economic development, community safety and implementation of the *Framing the Future* blueprint.
- Through the BRRCC, monitor the delivery and outcomes of the grant funding for youth services in Katherine.
- Work in partnership with NT Police to establish a Community Safety Committee and develop a Community Safety Action Plan for Katherine.
- Support and work closely with the Katherine Regional Economic Development Committee to identify, prioritise and coordinate the delivery of local economic development opportunities initially in the defence, tourism and transport industry sectors and support potential developments in the mining, pastoral and horticultural industry sectors.
- Continue to progress the design and construction of the Borrooloola Multi-Purpose Centre.
- Facilitate support for Indigenous organisations and business partners to develop alliance partnerships to take up contract opportunities during the Tindal RAAF Base expansion.
- Investigate the potential tourist/agricultural road connection between Beasley Road/Edith Farms and Fleming Road (Douglas Daly).
- Investigate the potential tourist/agricultural road connection between Florina Road (Katherine) and Beasley Road (Edith Farms).



Katherine Low Level, photo courtesy of Craig Baxter.

Business Unit – East Arnhem Regional Office

Key performance indicators	2014–15 estimate	2014–15 actuals	2015–16 estimate
Client satisfaction	>85%	90%	>85%
Regional Economic Committee meetings supported	10	7	11
Regional Coordination meetings held	11	7	11

Key Achievements in 2014–15

- Coordinated the recovery effort with the Security and Emergency Recovery Team following Tropical Cyclones Lam and Nathan, including immediate or 'make safe' works to clear fallen trees, effect immediate and critical repairs to housing, restore all essential and community services, finalise disaster relief payments and mobilise and demobilise Camp Elcho, the temporary tent accommodation established in Galiwin'ku to house more than 300 displaced residents.
- Established a new independent regional development organisation, Developing East Arnhem Limited, jointly funded by the NT Government and Rio Tinto Alcan as a key measure in the Gove transition project to diversify the East Arnhem economy.
- The Department of the Chief Minister provided support of \$2 million to match Rio Tinto's contribution to establish a regional economic development fund aimed at driving new private sector investment and facilitating access to key infrastructure in Nhulunbuy.
- Conducted effective service and policy coordination through the East Arnhem Regional Coordination Committee, comprised of regional NT Government agency heads.
- Facilitated strategic dialogue on regional economic development opportunities and challenges between the Regional Economic Development Committee and key NT Government Ministers, Chief Executive Officers and external stakeholders, including AirNorth and the Australian Government.
- Engaged positively with regional businesses and community leaders via the Regional Taskforce on matters relating to the ongoing transition of the Nhulunbuy community beyond the curtailment of Rio Tinto Alcan's alumina refinery in 2014.
- Continued ongoing collaboration with Rio Tinto Alcan to ensure reliable and effective servicing of Gove Peninsula communities.
- Launched the new regional Northern Australia Development Office by the Chief Minister on 21 November 2014.



Galiwin'ku, Camp Elcho – shelter construction.

Output: Regional Coordination

Business Unit – East Arnhem Regional Office

Future Priorities for 2015–16

- Lead work to deliver jobs and business opportunities in communities affected by Tropical Cyclones Lam and Nathan as part of the government's \$100 million Rebuild and Community Development Project.
- Ongoing support and strategic engagement with the Regional Economic Development Committee and the Regional Coordination Committee.
- Work with Developing East Arnhem Limited and other regional stakeholders on key projects and growth enablers; for example, strategic planning for the Gove port as one of the region's key assets.
- Continue to drive specific sector-based industry and economic development in the region; for example, by supporting on-ground tourism operators to improve the success of regional infrastructure bids, or working with landowners to explore and pursue viable development opportunities.
- Assist agencies to effectively implement new government initiatives, including the new regional boarding facility, community-based alcohol and other drugs programs, improvements in regional health services delivery through the Top End Health Service, expansion of the Corrections work camp and new fisheries training measures.



Galiwin'ku, DRG Industries local employees hard at work fixing one of the community houses damaged by Tropical Cyclone Lam in order to get the displaced family back in. Over 50% of the construction team that repaired the cyclone damaged houses in Galiwin'ku are local Yolngu.



A 300-person evacuation camp called 'Camp Elcho' was established on the Galiwin'ku football oval after the destructive Severe Tropical Cyclone Lam hit the region in February 2015. The 30 high quality tents were on loan from the NSW Rural Fire Service.

Business Unit – Central Australia Regional Office

The results for Central Australia reflect the dynamic and diverse operating environment which the agency operates within. The office services the largest population outside of Darwin and Palmerston which contributes to this unique environment. As an integral coordination point for government operations, internal staff movements have impacted upon delivery in certain elements. Stability in the team moving forward will see this result improved for the coming year.

Key performance indicators	2014–15 estimate	2014–15 actuals	2015–16 estimate
Client satisfaction	>85%	70%	>85%
Regional Economic Committee meetings supported	10	8	11
Regional Coordination meetings held	11	6	11

Key Achievements in 2014–15

- Finalised negotiations for the balance of the Alice Springs Transformation Plan funding, including street lighting and developmental play equipment on all town camps, extension of the Alice Springs Women's Shelter outreach service and refurbishment of the outdoor areas of the Alice Springs Youth Centre. Expenditure is outlined on page 53.
- Provided proponent support to a range of private construction and resource based projects.
- Represented the government in key public forums, meetings and on committees of significance to Central Australia.
- Coordinated whole-of-government approaches to local regional matters and government priorities through the Central Australia Regional Coordination Committee.
- Coordinated whole-of-government responses to community safety issues affecting Alice Springs throughout the summer period and during major events.
- Supported the Alice Springs Regional Economic Development Committee through a range of projects, including the Alice Springs art trail, bike and tourist path development, Larapinta childcare facility and delivery of the commercial camel industry review.
- Represented the NT Government at cross-sector multi-agency forums focussed on modernising social service delivery throughout the region, including youth, family violence, early childhood development, patrolling and housing sectors.

Future Priorities for 2015–16

- Monitor maximum local content is achieved through the Capital Works program and private sector development program.
- Maintain strong whole-of-government policy coordination and service delivery for all agencies in Central Australia.
- Monitor the delivery and outcomes of the regional youth services funding for Alice Springs through the Central Australia Regional Coordination Committee.
- Continue local proponent support to a range of private construction and resource-based projects.
- Support and facilitate strategic outcomes of the NT/SA Memorandum of Understanding to deliver services to the region.
- Deliver a range of business invigoration programs in conjunction with partner agencies.
- Support enhanced service delivery outcomes for all town camp residents through the Town Camp Taskforce.
- Continue targeted and active support of the Alice Springs Regional Economic Development Committee.

Australian Government - *Stronger Futures* National Partnership Agreement

Alice Springs Transformation Plan

Through the Alice Springs Transformation Plan, expand social support services to improve life outcomes for Indigenous people in Alice Springs.

Key performance indicators	2014–15 estimate	2014–15 actuals	2015–16 estimate
Client satisfaction	>85%	90%	>85%
Grant payments within agreed timeframes	>90%	100%	>90%

Funding purpose	Expenditure (\$)
Upgrade community safety lighting and water main infrastructure in town camps	2 200 000
Bushmob refurbishment	1 256 000
Educational and developmental play equipment in town camps	1 506 870
Responding to family violence	438 000
Alice Springs Women's Shelter Outreach Service	200 000
The Gap Youth and Community Centre	141 000
Alice Springs Youth and Community Centre	60 000
Total for 2014–15	\$5 801 870

Alice Springs Transformation Implementation Plan

The Alice Springs Transformation Implementation Plan supports the work of the Alice Springs Transformation Plan by continuing initiatives to improve life outcomes for Indigenous residents and visitors in Alice Springs, particularly in town camps and to reduce homelessness through the provision of suitable support services.

Funding purpose	Expenditure (\$)
Integrated response to domestic violence	1 142 000
Ready and Willing for School Program	598 000
Intensive Tenancy Sustainability Program	581 000
The Gap Youth and Community Centre	497 000
Targeted family support service	479 000
Domestic and family violence outreach	450 000
Families and Schools Together Program	380 000
Indigenous parent and children school engagement	48 000
Total for 2014–15	\$4 175 000

Output: Community Engagement and Support

- Coordinate, monitor and report on government services and programs across social policy groups within the community, including through the offices of Multicultural Affairs, Youth and Seniors.
- Develop and deliver initiatives that promote participation and facilitate the contribution of various groups within the community to government decision making and policy development.

Business Unit – Community Engagement and Support

The Social Policy Coordination Division is comprised of the Community Engagement Unit and the Social Policy Unit, which includes the Office of Youth Affairs, the Office of Senior Territorians and the Office of Multicultural Affairs. Refer to Output Strategic Policy Coordination for detail relating to the Social Policy Unit.

The Community Engagement Unit develops and delivers initiatives that promote participation and facilitate the contribution of various groups within the community to government decision making and policy development.

Key performance indicators	2014–15 estimate	2014–15 actuals	2015–16 estimate
Grants paid	\$11.9M	\$9.5M	\$12.2M

Key Achievements in 2014–15

Youth

- Invested \$4.2 million over four years in early intervention and prevention initiatives for young people across the NT. These initiatives are driven locally through Regional Coordination Committees with strong consultation and advice from the non-government sector.
- Coordinated National Youth Week, with 6765 young Territorians attending some 80 events and activities held throughout the NT.
- Awarded grants through the Youth Engagement Grants Program to a range of community groups, not-for-profit organisations, local businesses, community leaders, other government agencies and young people.
- Facilitated a direct avenue for young Territorians to provide advice to the NT Government through the Chief Minister's Round Table of Young Territorians.

Seniors

- Represented the NT on the National Senior Officials Settlement Outcomes Group and gained NT Government endorsement of the National Settlement Framework.
- Prepared and delivered the 2015 Seniors Card Business Directory across the NT. Further information is available at www.dcm.nt.gov.au/strong_community/seniors/seniors_card
- Administered the Seniors Month Grants Program, providing grants for activities during Seniors Month that encourage an active and healthy lifestyle, celebrate seniors in our community and showcase the positive aspects of ageing.
- Delivered the Seniors Month calendar to more than 20,000 NT Seniors Card holders. More than 100 events were held in Darwin, Palmerston/ Darwin rural, Katherine, Alice Springs, Barkly, East Arnhem, West Arnhem and the Tiwi Islands.

Output: Community Engagement and Support

Business Unit – Community Engagement and Support

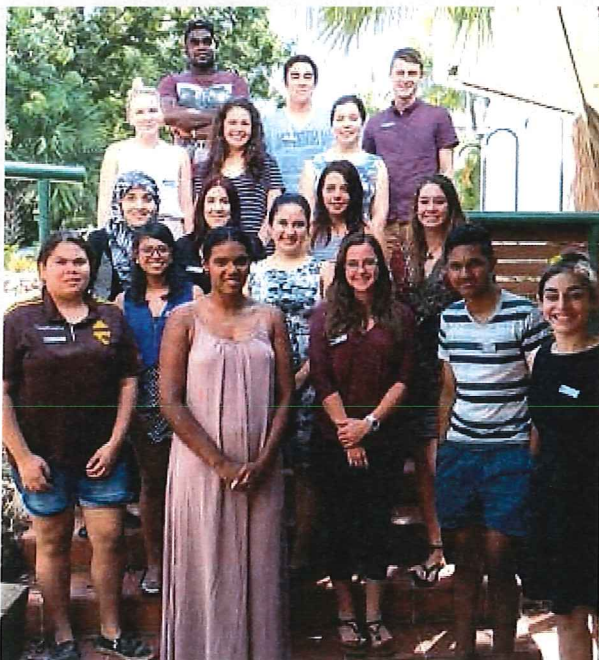
Key Achievements in 2014-15 (cont)

Multicultural Affairs

- Supported the multicultural community through the Multicultural Affairs Sponsorship program and the Multicultural Community Facilities Grants program.
- Collaborated with key stakeholders to host the 2015 Darwin Waterfront Harmony Soiree and supported the 'Big Day Out in Harmony' in Alice Springs.
- Engaged with multicultural communities, non-government organisations and government agencies on issues relating to multicultural affairs through regular network meetings.
- Provided advice to government on matters important to specific community groups through coordination of the Minister's Advisory Councils on Multicultural Affairs and Senior Territorians and relevant working groups.



Stall holders at the 2015 Darwin Waterfront Harmony Day Soiree, 30 May 2015.



2015 Chief Minister's Round Table of Young Territorians with Ambassador, Ms Sharnie Roberts.



Performers at the 2015 Darwin Waterfront Harmony Day Soiree, 30 May 2015.

Output: Community Engagement and Support

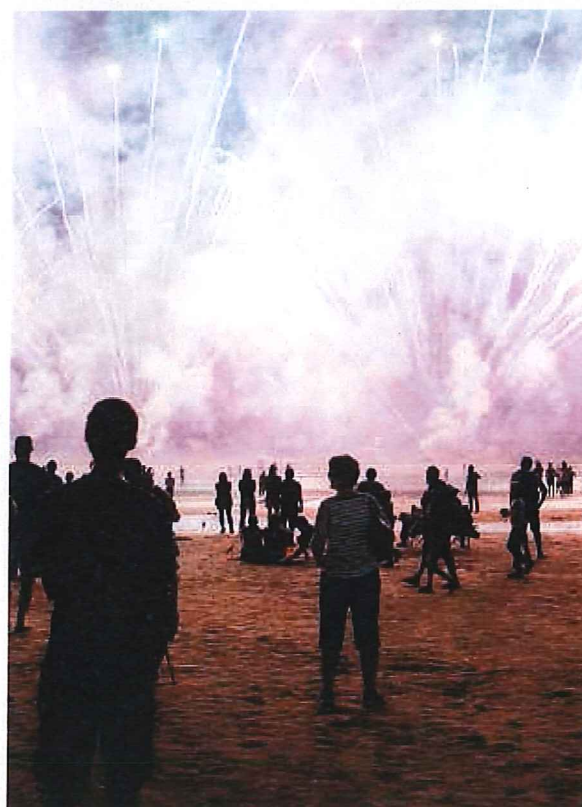
Business Unit - Community Engagement and Support

Future Priorities for 2015-16

- Implement and monitor progress of early intervention and prevention services for young people across the Territory.
- Continue to strengthen and build capacity, and improve social connections in Territory communities through Community Support Grants.
- Develop the Multicultural Participation Framework in consultation with the Minister's Advisory Council on Multicultural Affairs and the broader community.
- Develop the Seniors Participation Framework in consultation with the Minister's Advisory Council for Senior Territorians and the broader community.
- Continue to advise government on matters important to the multicultural and seniors communities through coordination of Minister's Advisory Councils on Multicultural Affairs and Senior Territorians, including progressing the priorities of the councils' working groups.
- Continue to promote the NT as an inclusive society that embraces cultural diversity, including the continued support of the Harmony Day Soiree in conjunction with the Darwin Waterfront Corporation and key stakeholders.
- Continue to administer grants to benefit the youth, seniors and multicultural communities of the Territory through the Community Engagement Unit's grant programs.
- Convene the 2016 Chief Minister's Round Table of Young Territorians and focus on ways to improve regional engagement of young people with government.
- Monitor the progress of NT Government agencies in achieving outcomes under the NT Youth Participation Framework.



Territory Day in Alice Springs.



Territory Day in Darwin.

Output: Community Engagement and Support

Business Unit – Community Engagement and Support

Community Engagement Grants 2014-15

The Social Policy Coordination Division is responsible for administering a number of grants to Territorians, including recurring grant programs and one-off special purpose grants. The Social Policy Grants budget is split between the two output groups of Strategic Policy Coordination and Community Engagement and Support. All grants are distributed under grant agreements that include an acquittal process.

Social Policy Unit

In 2014–15, the Social Policy Unit provided grants to the following organisations:

- \$4.708 million to NT Major Events Company to manage a number of large community events, including BASSINTEGRASS, V8 Supercars and the Finke Desert Race.
- \$15 000 to Volunteering SA-NT to assist with the 2014 Volunteer of the Year Awards.
- \$1.448 million grant to FestivalsNT which provided support for events across the sport, arts and cultural sectors and development of a successful range of events across the Territory to celebrate Territory Day 2015, including a free concert and fireworks display at Mindil Beach.
- \$0.160M to Baptist Care NT to continue a food rescue service, or Foodbank, in the greater Darwin area.

Office of Youth Affairs

In 2014–15, the Office of Youth Affairs administered a total of \$228 305 in grants to individuals and organisations through the Youth Engagement Grant Program to fund activities that empower, educate and entertain young people across the Territory. Grants included:

- Youth Vibe Holiday Grants to fund activities during the June–July and December–January school holidays.
- National Youth Week Grants for activities during National Youth Week in April 2015.
- Quick Response Grants, which enables the provision of responses to urgent requests for funding. These include small grants of up to \$500 to assist individuals and \$2000 for organisations.

Office of Senior Territorians

Administered a total of \$197 330 in grants in 2014–15, including:

- 48 grants to 35 organisations to assist with community events during Seniors Month in August 2014.
- Council of the Ageing NT, operational funding.



National Youth Week information stall at Casuarina Shopping Centre, Darwin.



National Youth Week event – Alice Springs Town Council – Recycled Art prize.

Output: Community Engagement and Support

Business Unit – Community Engagement and Support

Office of Multicultural Affairs

The Office of Multicultural Affairs administered a total of \$1.176 million in grants to assist migrant and multicultural communities with the celebration, promotion and development of the cultural and linguistic diversity of the NT. Grant programs included:

- Multicultural Affairs Sponsorship Program for projects that benefit the NT in terms of social inclusion, social cohesion and/or cultural and linguistic diversity.
- Harmony Grants, available to organisations for projects that enhance multiculturalism in the NT, including community and school celebrations, and participation in the Darwin Waterfront Harmony Soiree.
- Charles See Kee Leadership Scholarship managed by Charles Darwin University and aimed at assisting students who have re-settled in Australia as a humanitarian or refugee entrant to undertake study to enhance their employment and leadership outcomes.
- Cultural and Linguistic Awards, give multicultural community groups the opportunity to use specialised local, national or overseas resources or experts to further enhance the maintenance or development of their culture and language. The Awards aim to transfer skills from the experts to the local community.
- Multicultural Community Facilities Grants, assist with the renovation, repair and upgrade of existing premises managed or owned by recognised migrant and/or multicultural community organisations, with the objective of promoting multicultural diversity in the NT. The grants also support sharing arrangements for the use of existing multicultural community-owned or managed facilities.
- Multicultural Community Services of Central Australia – operational funding.
- Multicultural Council of the NT – operational funding.



Minister's Advisory Council for Multicultural Affairs.

Output: Community Engagement and Support

Business Unit – Community Engagement and Support

Chief Minister's Community Support Grants

The Community Support Grants Program provides financial assistance to community groups and organisations in the NT, generally for the purpose of supporting communities to improve social connections between different backgrounds, language groups, genders and ages. Community groups to take advantage of this opportunity are outlined below.

Organisation	Event/Project	Amount (\$)
Aboriginal Medical Services Alliance of the NT	2015 NAIDOC Week	15 000
Adelaide River Show Society	Adelaide River Show Campdraft	3 000
Aileron Bush Weekend Inc.	Aileron Bush Weekend	2 000
Alice Springs Christian Ministers Fellowship	2014 Alice Springs Carols by Candlelight	3 000
Alice Springs RSL	Screening of Anzac Ceremony	6 000
Alice Springs St Vincent De Paul Society	Vinnies CEO Sleep-out Contribution	52 402
AM Media Consultants Pty Ltd	2014 Special Children's Christmas Party	2 750
Apex Central Australia	Camel Cup 2015	5 000
Arunga Park Speedway	International Sidecar Champs	22 000
Australia Day Council NT	Oz Fusion	3 000
Australian Stock Horse Society NT	Katherine Campdraft	1 000
Brad Jones Racing	Brad Jones Traffic Plan	50 000
Celebration of African Australians Inc.	2014 Awards	2 000
Central Australian Singing Association	Women's Choir - Sing with Soweto Choir	7 400
Centralian Beef Breeders Association	Operational Assistance	5 000
Charles Darwin University	2014 Science Experience NT	880
Charles Darwin University	Chief Minister's Science Award	1 000
Christmas in Darwin Association	Carols by Candlelight 2014	10 000
City of Darwin	2015 Bombing of Darwin Commemorations	35 000
Coomalie Community Council	2015 Anzac Day events	14 000
Cruising Yacht Association of the NT Inc	Darwin Dili Yacht Rally	10 000
Daly Waters Campdraft Association	2015 Daly Waters Campdraft	500
Darwin Coordinators	North Australia Emergency Competition	10 000
Darwin Lions Beer Can Regatta Association	2014 Beer Can Regatta	12 500
Darwin RSL and Sub-Branch	2015 Anzac Day events	10 000
Darwin Symphony Orchestra	2015 Concert in Nhulunbuy	201 453
Department of Business	NGO Business Support Program	42 504
Department of the Chief Minister	Show Society analysis	90 640
Department of the Legislative Assembly	Portrait of a Senior Territorian 2014	13 808
Freds Pass Show Society	Operational and capital funding	70 000
Greek Orthodox Community of North Australia Inc.	Greek Glenti 2015	90 000

Output: Community Engagement and Support

Business Unit – Community Engagement and Support

Chief Minister's Community Support Grants (continued)

Organisation	Event/Project	Amount (\$)
Greek Orthodox Community of North Australia Inc.	Greek aged care facility feasibility study	86 000
Hellenic Macedonian Association NT Inc.	2015 Greek in Country Program	15 000
Henbury School	Christmas lunch	2 500
Henley on Todd	Henley on Todd Regatta	5 000
Indian Cultural Society NT Inc.	India @ Mindil 2015	10 000
Italian Festival Association	2015 Italian Festival	100 000
Katherine Aero Club	2015 'Katherine Kracker' Aero event	3 500
Katherine and District Show Society	50th Anniversary Show (2015)	5 000
Katherine Dirt Kart Club Inc.	Speedway Karting Association of Australia Titles 2014	3 000
Katherine District Radio Inc.	Support for Station Manager	25 000
Litchfield Orchid Club	NT Orchid Spectacular	1 200
Media Entertainment and Arts Alliance	2014 NT Media Awards	4 000
Moonfish Productions	2014 regional NAIDOC event	5 000
Motor Vehicle Enthusiasts Club	Motorcycle lifting bench	3 575
Nepalese Society of the NT	Victims of the earthquake	10 000
NT Fashion	NT Fashion Week 2014	30 000
NT Major Events Company	World Solar Challenge	68 182
Nursery and Garden Industry NT	Tropical Garden Spectacular 2015	65 000
Palmerston Game Fishing Club	Junior Anglers Fishing Day	3 000
Rapid Ascent Adventure Sports Event Management	Redback Mountain Bike Enduro	5 000
Rotary Club of Stuart	Annual Territorian Dinner	2 000
Run with Dad	Sponsorship, Father's Day fun run	1 000
Starlight Children's Foundation	Starlight Ball	5 000
Tangentyere Council - Social Services	Alice Springs youth programs	39 000
Tennant Creek RSL	2015 Anzac Day events	2 000
Tennant Creek Turf Club Inc	2015 Chief Minister's Gift Race	1 000
Top End Rodeo Circuit Inc.	Darwin Rodeo 2014	10 000
Total Recreation Inc.	Dancing with the Celebrities, 2014	1 500
Volunteering SA-NT	Operational funding	45 000
Yothu Yindi Foundation	2014 Garma Festival	40 000
YouthWorX NT	Guiding Circles	3 200
TOTAL GRANTS		\$1 391 494

Output Group - Government Business Support

Outcome: Efficient and effective support of executive government.

Output: Support to Ministers and Leader of the Opposition

- Provide operational advice and administrative support to the Chief Minister, Ministers and Leader of the Opposition.
- This Output provides human resource, salaries and travel expenditure for ministerial staff.

Key performance indicators	2014–15 estimate	2014–15 actuals	2015–16 estimate
Client satisfaction	>85%	85%	>85%
Advice provided within agreed timeframes	>85%	85%	>85%

Key Achievements in 2014–15

- Appendix A lists the Northern Territory Ministry and Opposition Leader as at 30 June 2015.
- Appendix B outlines ministerial expenditure for 2014–15.

Future Priorities for 2015–16

- Support the processes and functions of Executive Government through the provision of expert advice and regular reporting on government decisions and policy initiatives outlined in the *Framing the Future* blueprint, and on the election commitments for this term of government.
- Continue to deliver expert policy advice.
- Continue to engage with the three levels of government, industry and community sectors in order to position the interests of the NT at the national and international levels.

Output: Government Services and Support to the Administrator

Provide:

- strategic coordination and facilitation, policy advice, and implementation and planning for counter-disaster management and high-level security for the Territory
- a streamlined whole-of-government approach to ensure government's communication and marketing priorities are effectively and professionally managed across agencies
- operational advice, support and hospitality services, including protocol matters, to the Chief Minister, Ministers, Leader of the Opposition and the Administrator of the Northern Territory
- secretariat services to the agency, Cabinet and the Executive Council.

Business Unit – Security and Emergency Recovery Team (SERT)

- Provide strategic coordination and facilitation, policy advice, and implementation and planning for counter-disaster management and high-level security for the Territory.
- SERT experienced an extremely busy year in 2014–15 that featured a number of significant and unusual events that impacted the team's ability to achieve its key performance indicators. Some of these events included the increase in the Terrorism Public Alert System level in September 2014, the relocation of the team to the Peter McAulay Centre at Berrimah and Tropical Cyclones Lam and Nathan in February and March 2015.

Key performance indicators	2014–15 estimate	2014–15 actuals	2015–16 estimate
Client satisfaction	>90%	67%	>90%

Key Achievements in 2014–15

- The Security and Emergency Recovery Team co-located with its partner unit, the NT Police Security and Emergency Coordination Centre, at the Peter McAulay Centre in Berrimah to build the NT's counter-terrorism capability, improve the transitional arrangements from disaster response to recovery between police and this agency, and further develop the NT Emergency Management and protective security arrangements. The collocation occurred one week prior to the increase in the terrorism public alert level in September 2014 and was successful in better facilitating the sharing of information between key agencies.
- SERT represented the interests of the NT at a range of national forums, including:
 - Australia New Zealand (ANZ) Counter Terrorism Committee (ANZCTC)
 - Crisis Coordination Centre and Communications Capability Sub-Committee
 - Critical Infrastructure Advisory Committee
 - Oil and Gas Security Forum
 - ANZ Emergency Management Committee Recovery Sub-Committee
 - Australian Emergency Management Institute Advisory Group
 - ANZCTC Crisis Coordination Centre and Communications Capability Sub-Committee
 - National Oil Security Emergency Committee
 - National Risk Assessment Working Group.
- Provided security assessments and briefings to Ministers and government employees when representing the NT overseas.
- Developed and facilitated a strategic level counter terrorism exercise between Police, the Crisis Coordination Centre and the Security Emergency Management Sub-committee of Cabinet.



Volunteer from New South Wales waiting for the barge to arrive in Galiwin'ku during the establishment of Camp Elcho.

Output: Government Services and Support to the Administrator

Business Unit – Security and Emergency Recovery

Facilitating consistent whole-of-government emergency planning and recovery procedures

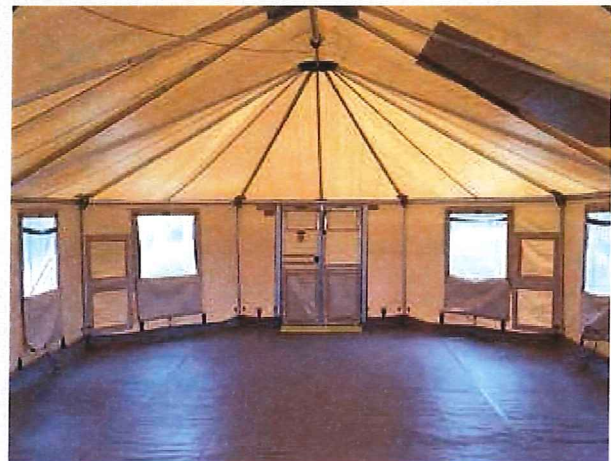
- SERT, along with the East Arnhem region office, coordinated the recovery support for communities impacted by severe Tropical Cyclones Lam and Nathan. This included establishing and managing the NT Recovery Coordination Centre, leading the establishment and later demobilisation of Camp Elcho, coordinating the 'make safe' work for the communities of Galiwin'ku, Milingimbi, Ramingining and surrounding homelands, and supporting the Regional and Local Recovery Coordinators.
- Chaired the Steering Committee for the NT Natural Disaster Resilience Program that provides Australian Government emergency management grant funding to organisations undertaking projects that enhance the resilience of Territorians and Territory communities.
- Hosted a Australian Government-funded project officer to deliver a national emergency management recovery project entitled the 'National Impact Assessment Model' and other Recovery Sub-Committee project priorities.
- Developed a post impact disaster information capability for the Territory. The aim of this project was to develop a framework to provide relief and recovery co-ordinators, agency executives and government with detailed information about the impact of an event.



Camp Elcho, Galiwin'ku.

Future Priorities for 2015-16

- Continue to provide security assessments and briefings to Ministers and government.
- Continue to manage and maintain the secure national crisis communications capability, the Territory Crisis Coordination Centre.
- Chair the National Recovery Sub-Committee of the Australia New Zealand Emergency Management Committee.
- Continue to represent the NT's interests on local and national security and emergency recovery forums.
- Finalise the NT Critical Infrastructure Resilience Plan review.
- Lead the development of the NT Government Protective Security Framework and increased security measures for NT Government workplaces.
- Implement an NT Countering Violent Extremism intervention capability.
- Lead the progression of identified improvements to emergency management arrangements and processes arising from the review of responses to Tropical Cyclones Lam and Nathan.
- Work with key agencies to develop a dual emergency operations and recovery coordination centre and supporting standard operating procedures.
- Work with the NT Emergency Service to prioritise and deliver emergency management training across the NT to build a broader emergency management capability.



Camp Elcho, Galiwin'ku, inside view.

Business Unit – Communications and Marketing Bureau

- Provide a streamlined whole-of-government approach to ensure government’s communication and marketing priorities are effectively and professionally managed across agencies.
- The Communications and Marketing Bureau takes the lead on whole-of-government campaigns, including crisis communications during natural disasters, marketing and promotion of key government initiatives, development of a single government website, and participation in community events, including the NT Show Circuit.

Key performance indicators	2014–15 estimate	2014–15 actuals	2015–16 estimate
Client satisfaction	>90%	100%	>90%

Key Achievements in 2014–15

- Conducted focus groups and quantitative market research to gain public insights into key government initiatives in order to inform an evidence-based approach to marketing.
- Introduced market research testing of marketing campaigns to ensure the NT Government obtains value for money from its advertising spend.
- Developed a whole-of-government view of planned marketing campaigns and announcements.
- Delivered more than 60 campaigns across government in addition to providing ongoing support and guidance to agencies.
- Managed a robust governance process for government marketing and communications campaigns and chaired the Communications and Marketing Advisory Committee.
- Managed a whole-of-government media buying contract that provides a streamlined and cost-effective approach to advertising.
- Led the Public Information Group for coordinating whole-of-government messaging during the response, recovery and rebuild phases after Cyclone Lam and Cyclone Nathan.
- Represented the interests of the NT Government on the following ANZ Counter Terrorism Committee (ANZCTC) Sub-committees:
 - Crisis Coordination Centre and Communications Capability Sub-Committee
 - Countering Violent Extremism Sub-Committee
 - Australia New Zealand Emergency Management Committee.
- Facilitated consistent whole-of-government emergency public information announcements during the Blacktip gas supply disruption and rolling blackouts.
- Established regular regional eNewsletters and newspaper features to highlight economic and infrastructure development and community safety initiatives.
- Established an NT Public Sector eNewsletter, 'The Pulse', to highlight new workforce initiatives and to recognise and celebrate achievements of NT Government staff members.
- Established an NT Public Sector newspaper feature, 'Insight', to highlight new workforce initiatives and to recognise and celebrate achievements of NT Government staff members.
- Strengthened the focus on delivery of a whole-of-government communications and marketing service, including the establishment of governance structures such as regular forums for communications directors, media managers and web team members.
- Delivered print management services through the Print Management Unit. Managed more than 1800 print jobs during 2014–15, ensuring local industry participation and value for money for government printing.
- Developed a whole-of-government digital strategy and started centralising public facing content into one website – NT.GOV.AU – and redeveloping new agency websites.
- Developed a new system to make it easier to access and distribute agency media releases.
- Built a culture of strong fiscal management and control over marketing and communications spending, ensuring projects are delivered within agency budgets or the Bureau’s budget.
- Revitalised the NT Government brand and developed a new brand hierarchy that includes positioning of sub-brands such as Developing the North and FestivalsNT.

Output: Government Services and Support to the Administrator

Business Unit – Communications and Marketing Unit

Future Priorities for 2015-16

- Maintain the focus on delivery of a whole-of-government marketing and communications service while building and maintaining relationships with key stakeholders, including media advisors, agencies and external stakeholders.
- Develop an NT Government Style Guide that includes a revitalised logo and guidelines for use of photography.
- Review and improve processes for submission and approval of marketing campaigns through the Communications and Marketing Advisory Committee.
- Implement a whole-of-government image library system.
- Implement a skills and knowledge sharing approach across government to build the capability of marketing and communications practitioners within the NT Government.
- Continue to deliver high-quality whole-of-government marketing and communications campaigns to keep Territorians, the business community, and national and international stakeholders informed.
- Continue to represent the Territory on national crisis communication committees.
- Deliver a new central website, NT.GOV.AU, and redeveloped agency websites.

Newspaper Features **communications**



- Arrighini News
- Canberra Advocate
- Katherine Times
- Australia Times

Territory Day Campaign **marketing**



• Print Advertising

Oil and Gas Industry Public Awareness **websites**



• Developed a new website [https://www.nt.gov.au/oil-gas/](https://www.nt.gov.au/oil-gas)



Protecting the Environment
 The Northern Territory (NT) has a natural system to regulate the oil and gas industry.
 However, an intelligence source has government in doing a deal to allow the government to control oil and gas activities.
 If government is a real possibility to make sure the NT has no to lose and the environment is not gas industry a lot.

Business Unit – Protocol NT

- Provide operational advice, support and hospitality services, including on protocol matters to the Chief Minister, Ministers, Leader of the Opposition and the Administrator of the Northern Territory.

Key performance indicators	2014–15 estimate	2014–15 actuals	2015–16 estimate
Client satisfaction	>85%	100%	>85%
Number of internal and external hospitality, ceremonial and statutory events supported	625	97* (total 682)	625

* Protocol NT events only. Other events included in the report by Government House on page 67.

Key Achievements in 2014–15

- Facilitated 97 official receptions and events hosted by NT Government Ministers.
- Provided VIP transport services to the Chief Minister, Speaker of the Legislative Assembly, Ministers, Leader of the Opposition, Chief Justice, Supreme Court Judges and visiting dignitaries as required.
- Supported visits by 35 Ambassadors, High Commissioners, Consul Generals, other dignitaries and VIPs from a range of countries including Ireland, the Philippines, Finland, United States of America, Japan, Portugal, Greece, Italy, India and Vietnam.
- Assisted with the delivery of a range of events acknowledging the 73rd Anniversary of the Bombing of Darwin.
- Provided event coordination services to support significant events, including the V8 Supercars, Alice Springs Masters Games, Darwin Cup Carnival and Territory Day celebrations.
- Facilitated Territory Day public fireworks displays in 15 locations around the NT.
- Arranged the official Territory Day flag-raising ceremony and citizenship ceremony on the Speakers Green, Parliament House.
- Arranged and coordinated one State Funeral Service.
- Provided advice and support for Memorial Services held for victims of Flight MH17.
- Coordinated the official welcome reception for the Australia Japan Joint Business Council.
- Assisted with the coordination of the visit to Uluru of His Holiness the Dalai Lama.
- Assisted with the delivery of activities acknowledging the 40th Anniversary of Cyclone Tracy.

Future Priorities for 2015–16

- Continue to provide coordination support for major special projects and events, including ceremonial and hospitality activities.
- Enhance government, business and community ties through effective public communication of protocols, standards and principles.
- Further strengthen strategic relationships through building supportive and purposeful relationships between stakeholders.
- Develop and maintain effective business systems and practices within Protocol NT.
- Ensure protocol standards, procedures and policies are clearly articulated.

Output: Government Services and Support to the Administrator

Business Unit – Government House

This Output maintains Government House and provides administrative, secretarial, hospitality and ceremonial support to the Administrator of the Northern Territory.

Government House:

- provides support to His Honour the Administrator of the Northern Territory, enabling the incumbent to perform the duties associated with the office
- promotes and raises community awareness of the official role of the Administrator and the ongoing significance of Government House
- plays an important role as the location for hosting visiting royalty and official dignitaries, including vice-regal, diplomatic and government representatives of Australia and other nations
- hosts ceremonies for the presentation of Australian honours and awards to Northern Territory citizens who have been recognised for merit, bravery, services or personal achievement. Additionally, Administrator's medals are presented to individuals or organisations to recognise significant achievement.

Government House is maintained at a standard appropriate to a vice-regal office and for the benefit of the people of the NT. The property is preserved and managed in line with the Burra Charter, the *NT Heritage Act* and related conservation and heritage requirements.

The Administrator maintains a busy schedule of activities at Government House relating to the statutory, community and ceremonial duties. The Administrator resides at Government House.

Key performance indicators	2014–15 estimate	2014–15 actuals	2015–16 estimate
Client satisfaction	>90%	100%	>90%
Government House maintenance programs implemented within agreed timeframes	>80%	80%	>80%
Number of internal and external hospitality, ceremonial and statutory events supported	625	585* (total 682)	625
- number of courtesy calls received	N/A	131	N/A
- number of events hosted by His Honour the Administrator	100	117	90
- number of events attended by His Honour the Administrator	275	297	280
- number of EXCO meetings presided over	N/A	26	N/A
- number of investiture ceremonies conducted	4	3	4
- number of swearing in ceremonies conducted	N/A	11	N/A

* Government House events only. Other events are included in the report by Protocol NT on page 65.

Output: Government Services and Support to the Administrator

Business Unit – Government House

Key Achievements in 2014–15

- The Administrator represented Territorians in Melbourne at the National Day of Mourning National Memorial Service for victims of the MH17 incident.
- Executed a three-month 'farewell' program for the outgoing Administrator.
- Managed an official visit by the Governor-General of Australia for the swearing-in ceremony and associated events for the 21st Administrator of the Northern Territory.
- Arranged and executed a total of 585 official activities throughout the NT relating to the statutory, ceremonial and community obligations of the Administrator.

Future Priorities for 2015–16

- Ongoing development of the Administrator's official program focussing on broad community engagement throughout the NT.
- Manage the Government House programmable works schedule against allocated capital works, minor new works, and repairs and maintenance funds.
- Coordinate official activities to accommodate significant disruption at Government House during the installation of replacement air-conditioning and supporting infrastructure.
- Continue to identify environmentally friendly and economically efficient measures for all activities at Government House, including maintenance requirements.



Condolence book and wreath displayed in the main hall of Parliament House for the victims of the MH17 incident.

Business Unit – Cabinet Office and DCM Secretariat Services

- Provide secretariat services to the agency, Cabinet, Executive Council and the Remuneration Tribunal.
- Provide expert advice on executive government processes.
- Provide whole-of-government executive government reporting and information coordination functions.
- Arrange the appointment of Ministers and CEOs and maintain the government's Administrative Arrangements Order.
- Administer the *Assembly Members and Statutory Officers (Remuneration and Other Entitlements) Act*.
- Provide a parliamentary liaison service for government.

During 2014–15, the Cabinet Office and Ministerial Liaison business units were combined and additional functions allocated to it, including secretariat support to various committees chaired by or involving the agency Chief Executive Officer, coordination of the agency's Estimates Committee hearing preparations, and preparation of the annual report.



Fourth Giles Ministry, sworn in on 11 February 2015 (Hon. Gary Higgins MLA not in photo)

Cabinet Office

Key performance indicators	2014–15 estimate	2014–15 actuals	2015–16 estimate
Client satisfaction	>90%	100%	>90%
Cabinet, Cabinet Subcommittee and Executive Council meetings supported	50	68	50

Key Achievements in 2014–15

- Arranged the swearing-in of Ministries on 24 August 2014, 12 December 2014, 4 February 2015 and 11 February 2015.
- Prepared seven new Administrative Arrangements Orders for the NT Government.
- Managed Regional Cabinet visits to Nhulunbuy, Maningrida and Yuendumu.
- Assisted the Remuneration Tribunal with inquiries into the entitlements of members of the Legislative Assembly and Magistrates.
- Updated and re-issued the Cabinet Handbook.
- Prepared materials for the 30-year opening of the 1984 Cabinet and Executive Council records on 1 January 2015 under the *Information Act*.
- Participated in the delivery of various courses for government officers and the broader community on Cabinet, legislation and other executive government processes.
- Implemented a system of electronic Cabinet meeting documents.
- Provided secretariat services for one Coordination Committee meeting, three Board of Management meetings, two Crocodile Management Governance Committee meetings, and a meeting of the Northern Australia Capital City Committee, jointly chaired by the Chief Minister and the Right Worshipful the Lord Mayor of Darwin.

Future Priorities for 2015–16

- Prepare materials for the 30-year opening of the 1985 Cabinet and Executive Council records on 1 January 2016 under the *Information Act*.
- Issue an updated Legislation Handbook.
- Commission enhancements to the Government Executive Reporting System to enable transmission of draft Cabinet submissions and agency comments on submissions within the system.
- Continue to work with the agency and other government officers to improve the quality of Cabinet submissions, including streamlining and improving the effectiveness of supporting processes.
- Continue to convene meetings of, and work closely with, other agencies' secretariat officers with the aim of improving knowledge of Cabinet and other executive government processes and identifying improvements to those processes.
- Coordinate the agency's Estimates Committee preparations.
- Provide a secretariat service for committee meetings involving the CEO.

Ministerial Liaison

Key performance indicators	2014–15 estimate	2014–15 actuals	2015–16 estimate
Client satisfaction	>90%	93%	>90%

Key Achievements in 2014–15

- Coordinated reporting to government on the progress of the 2012 election commitments.
- Coordinated agency and across-government information requests, including input into NT Government submissions and briefings for regional Cabinet visits.
- Provided advice to agencies on the classification of new statutory bodies for remuneration purposes and related services.
- Managed the coordination, processing, quality control and timeliness of agency ministerial correspondence (490 ministerial requests and 793 generated by the agency).
- Coordinate the agency's Legislative Assembly briefings and related documents for each Sitting of the Legislative Assembly.
- Coordinated the agency's preparation and follow up for the 2015 Estimates Committee hearings.
- Prepared and updated various resources, including the Ministerial Correspondence Handbook, a Protocol for agency contact with Ministers and ministerial staff and a tool to assist agencies with Cabinet submission timetabling.

Future Priorities for 2015–16

- Continue to deliver a high quality, effective and timely ministerial liaison service to stakeholders.
- Continue to provide leadership and direction to other agency secretariats on a wide range of executive/machinery-of-government matters.
- Continue to coordinate agency and across- government information requests.
- Implement a new framework for recording and reporting on the implementation of government election commitments.
- Strengthen business systems to deliver improved ministerial correspondence and Cabinet process workflows.
- Continue to identify and implement innovative solutions to streamline agency procedures and communication channels.
- Deliver training sessions to various internal and external client groups as required.
- Continue to provide advice in relation to the remuneration of members of government statutory and non-statutory bodies.



Estimates Committee Hearings 2015.

Output Group - Corporate and Governance

Outcome:

- Undertake a range of functions to serve the agency’s core corporate and governance needs, including financial services, human resource management, information and communication technology, governance and risk services, and communications and media.
- Provide shared corporate services to the Office of the Commissioner for Public Employment.

Output: Corporate and Governance

- Provide a range of corporate and governance services to support the agency's functions.

Business Unit – Chief Executive Office

Key performance indicators	2014–15 estimate	2014–15 actuals	2015–16 estimate
Client satisfaction	>80%	93%	>80%

Key Achievements 2014–15

- Coordinated the NT Fuel Summit, bringing together stakeholders and industry leaders.
- Coordinated the response to the Inquiry into Stella Maris.
- Facilitated the development of the first-ever whole-of-government Travel Policy.
- Led the delivery of the Chief Minister’s Awards for Excellence in the Public Sector 2014.
- Developed the agency’s 2015–16 Strategic Plan.

Future Priorities 2015–16

- Facilitate the implementation of recommendations from a review into government travel.
- Lead the delivery of the Chief Minister’s Awards for Excellence in the Public Sector 2015.
- Implement the values and priorities of the 2015–16 Strategic Plan.



Business Unit – Corporate Services Division

Key performance indicators	2014–15 estimate	2014–15 actuals	2015–16 estimate
Client satisfaction	>80%	83%	>80%

Key Achievements in 2014–15

- Developed a whole-of-government Travel Policy in consultation with the Department of Corporate and Information Services with effect from 1 July 2015.
- Improved travel records and reconciliation processes.
- Commenced a review of the Accounting and Property Manual.
- Implemented use of an electronic vehicle booking system to improve vehicle accessibility and monitoring of vehicle business use, increase value for money and reducing unnecessary lease charges.
- Conducted workshops to determine the agency's Strategic Plan for 2015–16.

Future Priorities for 2015–16

- Commence digitising of existing physical files for the agency.
- Participate with the Department of Corporate and Information Services to pilot an improved budgeting system.
- Produce interactive agency policies and procedures.
- Establish a strategic staff exchange program with the Australian Government Department of the Prime Minister and Cabinet.
- Progress a range of strategic human resource projects to improve the agency's human resource priorities, business processes and outcomes.

Business Unit – Commissions and Inquiries

This Unit provides high-level strategic advice and reporting on public policy issues that impact on the Northern Territory, particularly in relation to Royal Commissions, Inquiries and Reviews.

Key performance indicators	2014–15 estimate	2014–15 actuals	2015–16 estimate
Client satisfaction	>80%	100%	>80%

Key Achievements in 2014–15

- Participated in the Royal Commission into Institutional Responses to Child Sexual Abuse, Retta Dixon Home Public Hearing held in Darwin in September 2014.
- Contributed numerous public and private round table discussions and public policy hearings facilitated by the Royal Commission into Institutional Responses to Child Sexual Abuse.
- Produced thousands of pages of documents under summons to the Royal Commission into Institutional Responses to Child Sexual Abuse.
- Responded to various Issues Papers released by the Royal Commission into Institutional Responses to Child Sexual Abuse.

Future Priorities for 2015–16

- Monitor and coordinate the NT's commitments to Royal Commissions, Inquiries and reviews.
- Respond to summons and requests for information issued by the Royal Commission into Institutional Responses to Child Sexual Abuse as efficiently as possible.
- Lead agency coordination of the NT's interactions with Royal Commissions, Inquiries and reviews.
- Establish collaborative partnerships and strategic alliances with agencies and other stakeholders at local and national levels.
- Engage with the Royal Commission into Institutional Responses to Child Sexual Abuse by participating in round table discussions and responding to Issues Papers.

Output: Corporate and Governance

Output: Shared Services Provided

- Provide shared corporate and governance services to the Office of the Commissioner for Public Employment.

Key performance indicators	2014–15 estimate	2014–15 actuals	2015–16 estimate
Client satisfaction	>80%	83%	>80%

Corporate Services continues to provide services to the Office of the Commissioner for Public Employment (OCPE) under a shared-service arrangement.

Services delivered by the agency under this arrangement to OCPE include:

- financial and budget management and reporting
- human resource (HR) services, including support for workforce operations and organisational workforce development, work health and safety, HR reporting and employee assistance programs
- property, facilities and security management, including travel, fleet and accommodation
- procurement and contracts advice and compliance, including facilitating internal and external audit and risk management
- marketing, media and communications, including web maintenance services.

Key Achievements in 2014–15

- Met all service obligations under the arrangement.

Future Priorities for 2015–16

- Continue to deliver the existing service obligations and look for continued improvements.