

ESTIMATES COMMITTEE
Question Taken on Notice

Question Number: 11-1

Output Number:

Date: 24/06/2021

From: Mr Joshua Burgoyne

To: Mr Noel Faulkner

Portfolio: Essential Services

Agency: Jacana Energy

Subject: Dollar amount outstanding on Bills

QUESTION

Of the 331 customers not billed for 120 days in the last financial year, what is the dollar amount that is outstanding?

ANSWER:

The reasons contributing to accounts not billing in accordance with the bill cycle are diverse and complex. Generally however, meter reads are either not received or incorrect. It is therefore not possible to report the outstanding dollar amounts until such time as corrected meter reads are available.