

ESTIMATES COMMITTEE

Question Taken on Notice

Question Number: 7.10

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Date: 17 June 2025

From: Member for Gwoja

To: Hon Steven Edgington MLA

Portfolio: Housing, Local Government and Community Development

Agency: Department of Housing, Local Government and Community Development

Subject: Repairs and maintenance

QUESTION:

Please provide the committee with repairs and maintenance timeframes on remote repairs and maintenance and urban repairs and maintenance. What is the average time to have electrical work completed, plumbing work completed, and physical works completed (windows and locks replaced) and average time for air conditioning works.

ANSWER:

The below table sets out the R&M attendance timeframes for Remote and Urban Public Housing.

Tenure	Immediate	Urgent	Routine
Remote	4 hours	5 days	28 days
Urban	4 hours	2 days	14 days

The Department does not maintain response to timeframes for repairs and maintenance work categorised according to trade.