

ESTIMATES COMMITTEE

Question Taken on Notice

Question Number: 4.6

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Date: 12 June 2025

From: J Davies

To: Hon Jinson Charls MLA

Portfolio: Youth, Seniors and Equality

Agency: Department of People, Sport and Culture

Subject: NT Concession Scheme Applications

QUESTION:

How many applications to the Concession Scheme are received each year, and what is the breakdown of acceptance and denial?

ANSWER:

The Department of People, Sport and Culture has received the following number of applications for both the Northern Territory Concession Scheme and the Northern Territory Seniors Recognition Scheme over the last 3 years:

- 2023: 2,020 applications
- 2024: 3,411 applications
- 2025: 1,519 applications (as at 12 June 2025).

There are several variables that impact whether a new application is approved or declined which relate to eligibility status and / or multiple applications for a new or existing member or members rejoining the scheme because of a change in circumstance and / or eligibility.

A sample of new applications were tested (161) to appropriately respond to the question in a timely manner which showed an approval rate of 82 percent and a denial rate of 18 percent.

The Department cannot ascertain the full acceptance rate for the thousands of renewals occurring each year, as the system does not track those figures.