

**ESTIMATES COMMITTEE**  
**Question Taken on Notice**

**Question Number:** 11.1

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**Date:** 19/06/2025

**From:** Ms Selena Uibo

**To:** Mr Trevor James

**Portfolio:** Essential Services

**Agency:** Jacana Energy

**Subject:** Average quarterly power bill

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**QUESTION**

Can Jacana please break down the average quarterly power bill in Northern Territory regions?

**ANSWER**

Jacana Energy does not currently report average billing data at a regional level. This is primarily because regional disaggregation of billing data may produce skewed or misleading insights due to significant variations in customer density, usage profiles and consumption behaviours across different parts of the Northern Territory. Presenting such data without appropriate context could lead to inaccurate interpretations and unfair regional comparisons.

Furthermore, the Electricity Industry Performance Code does not require reporting at this level of detail. The Code is structured to promote consistency and equity in performance reporting and deliberately avoids granular regional segmentation to prevent misrepresentation and to maintain comparability across jurisdictions.

While Jacana Energy does not report region-specific data, we do report the average bill across residential and small business customers. This information is included in the table below.

<b>Metric</b>	<b>FY2025 (YTD) Mar25</b>	<b>FY2024</b>
Average annual residential bill /Ave quarterly (rolling 12 months)	\$2,277 / \$633	\$2294 / \$573
Average annual small business bill /Ave monthly rolling 12 months	\$8,220 / \$658	\$11,689 / \$974