

ESTIMATES COMMITTEE

Question Taken on Notice

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From: Mr Yingiya Mark Guyula

To: Mr Peter Wilson

Portfolio: Essential Services

Agency: Power and Water Corporation

Subject: Disconnections in remote communities

QUESTION

For the reporting period, how many disconnections occurred in remote communities?

ANSWER

Power and Water provides electricity to 72 remote communities and 79 outstations across the Northern Territory through its not-for-profit subsidiary, Indigenous Essential Services (IES).

There are two primary ways that electricity accounts are managed in remote communities, being pre-payment and credit. Customers on pre-payment meters are required to pay for electricity up-front by 'topping up' credit to stay connected. Customers on credit meters have an account with Power and Water and receive a periodic bill for consumption. The following table breaks down remote community meters by type.

IES prepaid meter	5,736
IES credit meter	6,189
Total	11,925

Between 1 July 2024 and 30 June 2025, there were 58 electricity disconnections for customers on credit meters. The following table breaks this down into electricity disconnections by town.

Town	Electricity disconnections	Town	Electricity disconnections
Ali Curung	1	Maningrida	13
Amanbidji	2	Milikapiti	2
Angurugu	3	Milingimbi	1
Binjari	1	Minjilang	2
Daguragu	1	Ngukurr	4
Daly River	1	Peppimenarti	1
Engawala	1	Pirlangimpi	1
Galiwinku	2	Wadeye	3
Gunbalanya	9	Willowra	1
Iwupataka	1	Wurrumiyanga	1
Kalkarindji	3	Yarralin	1
Lajamanu	2	Yirrkala	1
		Total	58

These electricity disconnections include all work orders to disconnect electricity for customers on a credit meter within the period.