

ESTIMATES COMMITTEE

Question Taken on Notice

Question Number: 10.2

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Date: 19/06/2025

From: Ms Selena Uibo

To: Mr Peter Wilson

Portfolio: Essential Services

Agency: Power and Water Corporation

Subject: Cost of Meter-to-Cash Program

QUESTION

What is the cost of the design to this stage of the Meter-to-Cash Program? What is the breakdown of these costs in relation to local or Power and Water personnel undertaking this work compared with the external consultant and contractor component?

ANSWER

Due to the evolving and complex nature of the Meter-to-Cash project, it is challenging to isolate design costs specifically. A recent change request approved a total project budget of \$96.7 million.

As at 30 June 2025, total costs incurred for the Meter to Cash Program:

- Internal labour (Northern Territory based): \$3.34 million
- Northern Territory based professional fees: \$0.274 million
- Gentrack (software vendor - Interstate): \$29.9 million
- Wipro Revolution IT (specialist software testing - Interstate): \$7.1 million
- Other Interstate professional fees (project team including system integration): \$39.04 million.

While Power and Water has actively prioritised local recruitment and engagement, the complexity of the Meter to Cash Program required specialist skills and experience not readily available within the Northern Territory. As a result, external support was necessary to ensure the program's success.