

# Legislative Assembly Written Question Number 71

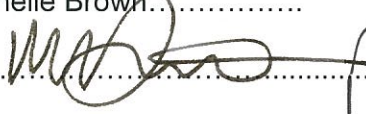

**DIRECTED TO** : MINISTER FOR CHILDREN AND FAMILIES  
**ASKED BY** : Ms Jodeen Carney, (Member for Araluen)  
**SUBJECT** : Child Protection Workers  
**DATE REFERRED TO  
MINISTER'S OFFICE** : 4/11/09  
**REFERRED TO** : Department of Health and Families



*Please note that, once approved, answers to Written Questions are provided in electronic form to the Legislative Assembly and are published in Hansard. Hansard is published in a black & white Word format. Answers are to be provided in this format please. If it is considered a more complex format is necessary to answer the Question, please discuss this with Cabinet Office prior to finalising the answer.*


## PART A: Action Officer and Division Head to complete

It is recommended that the attached answer be provided.

Name: Michelle Brown..... Title: Director Policy & Systems Support - NTFC  
Signature: ..... Date: 10/12/09  
Endorsed by Branch/Division Head: ..... Date: 11/12/09  
PETER BOYCE - A/Executive Director NTFC

## PART B: Chief Executive to complete

I support the above recommendation.

Signature: ..... Date: 24/12/09  
CHIEF EXECUTIVE

## PART C: Minister's Approval

I approve the submission of the attached answer in my name.

Signature: ..... Date: 10/2/10.

## PART D: Concluding Steps

1. Minister's office to return original documents to agency.
2. Agency to scan and email signed cover sheet and answer along with Word copy of answer to Cabinet Office (please use 'DCM Cabinet Office' group email address). Cabinet Office is responsible for recording the response and onforwarding the answer to the Legislative Assembly.

# LEGISLATIVE ASSEMBLY OF THE NORTHERN TERRITORY

## WRITTEN QUESTIONS ON NOTICE

**Ms Jodeen Carney to Minister for Children and Families  
19 – 22 October 2009**

| Question                                                                                                                                                                 | Response                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                     |                     |                                  |                  |                                  |                                                                            |                 |                                                                            |             |       |                   |   |   |   |    |    |   |   |   |    |         |   |   |   |    |    |   |   |   |    |        |   |   |    |    |    |    |    |    |     |              |          |           |           |           |           |           |           |           |            |
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| <p>1. How many child protection workers were employed by the Department of Health and Families as at 31 October 2009. Under what classifications were they employed.</p> | <p style="text-align: center;">*please note this report is of actual staff as of the 31/10/09, other reports may have been completed using FTE figures. This takes into account supernumerary positions however it does not include casuals</p> <table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th></th> <th style="background-color: #0070c0; color: white;">Senior Manager (P4)</th> <th style="background-color: #c6e0b4;">Office Manager (P3)</th> <th style="background-color: #d9e1f2;">Team Leader (P2)</th> <th style="background-color: #f4b084;">Community Welfare worker (P1/P2)</th> <th style="background-color: #e377c2;">ACWS (AO4-AO6)</th> <th style="background-color: #fff9c4;">Youth (AO3-AO4)</th> <th style="background-color: #c0392b; color: white;">Specialist Positions (Adoptions, Court Officers, ILO, AGRW, DV Counsellor)</th> <th style="background-color: #a6a6a6;">Admin Staff</th> <th style="background-color: #808080;">Total</th> </tr> </thead> <tbody> <tr> <td>Central Australia</td> <td>1</td> <td>2</td> <td>6</td> <td>23</td> <td>8</td> <td>9</td> <td>1</td> <td>8</td> <td>58</td> </tr> <tr> <td>Top End</td> <td>1</td> <td>4</td> <td>2</td> <td>18</td> <td>16</td> <td>1</td> <td>0</td> <td>3</td> <td>45</td> </tr> <tr> <td>Darwin</td> <td>1</td> <td>6</td> <td>10</td> <td>49</td> <td>6</td> <td>16</td> <td>15</td> <td>10</td> <td>113</td> </tr> <tr> <td><b>Total</b></td> <td><b>3</b></td> <td><b>12</b></td> <td><b>18</b></td> <td><b>90</b></td> <td><b>30</b></td> <td><b>26</b></td> <td><b>16</b></td> <td><b>21</b></td> <td><b>216</b></td> </tr> </tbody> </table> <p style="text-align: center;">*please note this report is of actual staff as of the 31/10/09, other reports may have been completed using FTE figures. This takes into account supernumerary positions however it does not include casuals</p> <p>Please note – figures provided to Estimates Committee 2009 were FTE staff numbers. Updated 24 December 2009</p> |                     | Senior Manager (P4) | Office Manager (P3)              | Team Leader (P2) | Community Welfare worker (P1/P2) | ACWS (AO4-AO6)                                                             | Youth (AO3-AO4) | Specialist Positions (Adoptions, Court Officers, ILO, AGRW, DV Counsellor) | Admin Staff | Total | Central Australia | 1 | 2 | 6 | 23 | 8  | 9 | 1 | 8 | 58 | Top End | 1 | 4 | 2 | 18 | 16 | 1 | 0 | 3 | 45 | Darwin | 1 | 6 | 10 | 49 | 6  | 16 | 15 | 10 | 113 | <b>Total</b> | <b>3</b> | <b>12</b> | <b>18</b> | <b>90</b> | <b>30</b> | <b>26</b> | <b>16</b> | <b>21</b> | <b>216</b> |
|                                                                                                                                                                          | Senior Manager (P4)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Office Manager (P3) | Team Leader (P2)    | Community Welfare worker (P1/P2) | ACWS (AO4-AO6)   | Youth (AO3-AO4)                  | Specialist Positions (Adoptions, Court Officers, ILO, AGRW, DV Counsellor) | Admin Staff     | Total                                                                      |             |       |                   |   |   |   |    |    |   |   |   |    |         |   |   |   |    |    |   |   |   |    |        |   |   |    |    |    |    |    |    |     |              |          |           |           |           |           |           |           |           |            |
| Central Australia                                                                                                                                                        | 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 2                   | 6                   | 23                               | 8                | 9                                | 1                                                                          | 8               | 58                                                                         |             |       |                   |   |   |   |    |    |   |   |   |    |         |   |   |   |    |    |   |   |   |    |        |   |   |    |    |    |    |    |    |     |              |          |           |           |           |           |           |           |           |            |
| Top End                                                                                                                                                                  | 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 4                   | 2                   | 18                               | 16               | 1                                | 0                                                                          | 3               | 45                                                                         |             |       |                   |   |   |   |    |    |   |   |   |    |         |   |   |   |    |    |   |   |   |    |        |   |   |    |    |    |    |    |    |     |              |          |           |           |           |           |           |           |           |            |
| Darwin                                                                                                                                                                   | 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 6                   | 10                  | 49                               | 6                | 16                               | 15                                                                         | 10              | 113                                                                        |             |       |                   |   |   |   |    |    |   |   |   |    |         |   |   |   |    |    |   |   |   |    |        |   |   |    |    |    |    |    |    |     |              |          |           |           |           |           |           |           |           |            |
| <b>Total</b>                                                                                                                                                             | <b>3</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>12</b>           | <b>18</b>           | <b>90</b>                        | <b>30</b>        | <b>26</b>                        | <b>16</b>                                                                  | <b>21</b>       | <b>216</b>                                                                 |             |       |                   |   |   |   |    |    |   |   |   |    |         |   |   |   |    |    |   |   |   |    |        |   |   |    |    |    |    |    |    |     |              |          |           |           |           |           |           |           |           |            |
| <p>2. How many child protection workers were employed by the Department of Health and Families as at 31 October 2008. Under what classifications were they employed.</p> | <p style="text-align: center;">*please note this report is of actual staff as of the 31/10/08, other reports may have been completed using FTE figures. This takes into account supernumerary positions however it does not include casuals.</p> <table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th></th> <th style="background-color: #0070c0; color: white;">Senior Manager (P4)</th> <th style="background-color: #c6e0b4;">Office Manager (P3)</th> <th style="background-color: #d9e1f2;">Team Leader (P2)</th> <th style="background-color: #f4b084;">Community Welfare worker (P1/P2)</th> <th style="background-color: #e377c2;">ACWS (AO4-AO6)</th> <th style="background-color: #fff9c4;">Youth (AO3-AO4)</th> <th style="background-color: #c0392b; color: white;">Specialist Positions (Adoptions, Court Officers, ILO, AGRW, DV Counsellor)</th> <th style="background-color: #a6a6a6;">Admin Staff</th> <th style="background-color: #808080;">Total</th> </tr> </thead> <tbody> <tr> <td>Central Australia</td> <td>1</td> <td>2</td> <td>5</td> <td>22</td> <td>10</td> <td>7</td> <td>1</td> <td>6</td> <td>54</td> </tr> <tr> <td>Top End</td> <td>1</td> <td>4</td> <td>4</td> <td>12</td> <td>11</td> <td>1</td> <td>4</td> <td>4</td> <td>41</td> </tr> <tr> <td>Darwin</td> <td>1</td> <td>5</td> <td>8</td> <td>47</td> <td>14</td> <td>13</td> <td>7</td> <td>8</td> <td>103</td> </tr> <tr> <td><b>Total</b></td> <td><b>3</b></td> <td><b>11</b></td> <td><b>17</b></td> <td><b>81</b></td> <td><b>35</b></td> <td><b>21</b></td> <td><b>12</b></td> <td><b>18</b></td> <td><b>198</b></td> </tr> </tbody> </table>                                                                                                                                                                                                                                                                                                                                                                    |                     | Senior Manager (P4) | Office Manager (P3)              | Team Leader (P2) | Community Welfare worker (P1/P2) | ACWS (AO4-AO6)                                                             | Youth (AO3-AO4) | Specialist Positions (Adoptions, Court Officers, ILO, AGRW, DV Counsellor) | Admin Staff | Total | Central Australia | 1 | 2 | 5 | 22 | 10 | 7 | 1 | 6 | 54 | Top End | 1 | 4 | 4 | 12 | 11 | 1 | 4 | 4 | 41 | Darwin | 1 | 5 | 8  | 47 | 14 | 13 | 7  | 8  | 103 | <b>Total</b> | <b>3</b> | <b>11</b> | <b>17</b> | <b>81</b> | <b>35</b> | <b>21</b> | <b>12</b> | <b>18</b> | <b>198</b> |
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| Central Australia                                                                                                                                                        | 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 2                   | 5                   | 22                               | 10               | 7                                | 1                                                                          | 6               | 54                                                                         |             |       |                   |   |   |   |    |    |   |   |   |    |         |   |   |   |    |    |   |   |   |    |        |   |   |    |    |    |    |    |    |     |              |          |           |           |           |           |           |           |           |            |
| Top End                                                                                                                                                                  | 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 4                   | 4                   | 12                               | 11               | 1                                | 4                                                                          | 4               | 41                                                                         |             |       |                   |   |   |   |    |    |   |   |   |    |         |   |   |   |    |    |   |   |   |    |        |   |   |    |    |    |    |    |    |     |              |          |           |           |           |           |           |           |           |            |
| Darwin                                                                                                                                                                   | 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 5                   | 8                   | 47                               | 14               | 13                               | 7                                                                          | 8               | 103                                                                        |             |       |                   |   |   |   |    |    |   |   |   |    |         |   |   |   |    |    |   |   |   |    |        |   |   |    |    |    |    |    |    |     |              |          |           |           |           |           |           |           |           |            |
| <b>Total</b>                                                                                                                                                             | <b>3</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>11</b>           | <b>17</b>           | <b>81</b>                        | <b>35</b>        | <b>21</b>                        | <b>12</b>                                                                  | <b>18</b>       | <b>198</b>                                                                 |             |       |                   |   |   |   |    |    |   |   |   |    |         |   |   |   |    |    |   |   |   |    |        |   |   |    |    |    |    |    |    |     |              |          |           |           |           |           |           |           |           |            |

|                                                                                                                                                                |                                                                                                                                                                                                           |                                         |                                         |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|-----------------------------------------|
| <p>3. How many child protection workers were allocated to the intake team of the Child Abuse Taskforce as at 31 October 2009.</p>                              | <p>The Central Intake Team (including the After Hours team) staff establishment at 31 October 2009 was 14.6. This excludes the Manager CAT/Central Intake position and administrative positions.</p>      |                                         |                                         |
| <p>4. How many child protection workers were allocated to the intake team of the Child Abuse Taskforce as at 31 October 2008.</p>                              | <p>The Central Intake Team (including the After Hours team) staff establishment at 31 October 2008 was 11.6. This excludes the Manager CAT/Central Intake position and administrative positions.</p>      |                                         |                                         |
| <p>5. How many child protection workers were allocated to the child protection investigative component of the Child Abuse Taskforce as at 31 October 2009.</p> | <table border="1"> <tr> <td data-bbox="801 748 1053 1326"> <p><b>CAT NORTH - Allocated – 6</b></p> </td> <td data-bbox="801 1326 1053 2184"> <p><b>CAT SOUTH - Allocated – 3</b></p> </td> </tr> </table> | <p><b>CAT NORTH - Allocated – 6</b></p> | <p><b>CAT SOUTH - Allocated – 3</b></p> |
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| <p><b>CAT NORTH - Allocated – 5</b></p>                                                                                                                        | <p><b>CAT SOUTH - Allocated – 3</b></p>                                                                                                                                                                   |                                         |                                         |
| <p>7. How many mobile child protection teams were in operation as at 31 October 2009 and where were those teams operating.</p>                                 | <p>1 Mobile Child Protection Team – operational throughout the Territory (excluding Darwin and Palmerston urban region).</p>                                                                              |                                         |                                         |

| 8. How many mobile child protection teams were in operation as at 31 October 2008 and where were those teams operating. | 1 Mobile Child Protection Team –operational throughout the Territory (excluding Darwin and Palmerston urban region).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                     |                     |                                  |                  |                                  |                                                                            |                 |                                                                            |             |       |                   |   |   |   |    |   |   |   |   |    |         |   |   |   |    |    |   |   |   |    |        |   |   |    |    |   |    |    |    |     |              |          |           |           |           |           |           |           |           |            |
|-------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|---------------------|----------------------------------|------------------|----------------------------------|----------------------------------------------------------------------------|-----------------|----------------------------------------------------------------------------|-------------|-------|-------------------|---|---|---|----|---|---|---|---|----|---------|---|---|---|----|----|---|---|---|----|--------|---|---|----|----|---|----|----|----|-----|--------------|----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|------------|
| 9. How many child protection workers were employed in the mobile child protection team as at 31 October 2009.           | 6                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                     |                     |                                  |                  |                                  |                                                                            |                 |                                                                            |             |       |                   |   |   |   |    |   |   |   |   |    |         |   |   |   |    |    |   |   |   |    |        |   |   |    |    |   |    |    |    |     |              |          |           |           |           |           |           |           |           |            |
| 10. How many child protection workers were employed in the mobile child protection team as at 31 October 2008.          | 4                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                     |                     |                                  |                  |                                  |                                                                            |                 |                                                                            |             |       |                   |   |   |   |    |   |   |   |   |    |         |   |   |   |    |    |   |   |   |    |        |   |   |    |    |   |    |    |    |     |              |          |           |           |           |           |           |           |           |            |
| 11. How many child protection workers were employed by region as at 31 October 2009.                                    | <table border="1" data-bbox="454 869 780 2072"> <thead> <tr> <th></th> <th>Senior Manager (P4)</th> <th>Office Manager (P3)</th> <th>Team Leader (P2)</th> <th>Community Welfare worker (P1/P2)</th> <th>ACWS (AO4-AO6)</th> <th>Youth (AO3-AO4)</th> <th>Specialist Positions (Adoptions, Court Officers, ILO, ACRW, DV Counsellor)</th> <th>Admin Staff</th> <th>Total</th> </tr> </thead> <tbody> <tr> <td>Central Australia</td> <td>1</td> <td>2</td> <td>6</td> <td>23</td> <td>8</td> <td>9</td> <td>1</td> <td>8</td> <td>58</td> </tr> <tr> <td>Top End</td> <td>1</td> <td>4</td> <td>2</td> <td>18</td> <td>16</td> <td>1</td> <td>0</td> <td>3</td> <td>45</td> </tr> <tr> <td>Darwin</td> <td>1</td> <td>6</td> <td>10</td> <td>49</td> <td>6</td> <td>16</td> <td>15</td> <td>10</td> <td>113</td> </tr> <tr> <td><b>Total</b></td> <td><b>3</b></td> <td><b>12</b></td> <td><b>18</b></td> <td><b>90</b></td> <td><b>30</b></td> <td><b>26</b></td> <td><b>16</b></td> <td><b>21</b></td> <td><b>216</b></td> </tr> </tbody> </table> <p data-bbox="300 824 367 2112">*please note this report is of actual staff as of the 31/10/09, other reports may have been completed using FTE figures. This takes into account supernumerary however it does not include casuals.</p> |                     | Senior Manager (P4) | Office Manager (P3)              | Team Leader (P2) | Community Welfare worker (P1/P2) | ACWS (AO4-AO6)                                                             | Youth (AO3-AO4) | Specialist Positions (Adoptions, Court Officers, ILO, ACRW, DV Counsellor) | Admin Staff | Total | Central Australia | 1 | 2 | 6 | 23 | 8 | 9 | 1 | 8 | 58 | Top End | 1 | 4 | 2 | 18 | 16 | 1 | 0 | 3 | 45 | Darwin | 1 | 6 | 10 | 49 | 6 | 16 | 15 | 10 | 113 | <b>Total</b> | <b>3</b> | <b>12</b> | <b>18</b> | <b>90</b> | <b>30</b> | <b>26</b> | <b>16</b> | <b>21</b> | <b>216</b> |
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| Central Australia                                                                                                       | 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 2                   | 6                   | 23                               | 8                | 9                                | 1                                                                          | 8               | 58                                                                         |             |       |                   |   |   |   |    |   |   |   |   |    |         |   |   |   |    |    |   |   |   |    |        |   |   |    |    |   |    |    |    |     |              |          |           |           |           |           |           |           |           |            |
| Top End                                                                                                                 | 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 4                   | 2                   | 18                               | 16               | 1                                | 0                                                                          | 3               | 45                                                                         |             |       |                   |   |   |   |    |   |   |   |   |    |         |   |   |   |    |    |   |   |   |    |        |   |   |    |    |   |    |    |    |     |              |          |           |           |           |           |           |           |           |            |
| Darwin                                                                                                                  | 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 6                   | 10                  | 49                               | 6                | 16                               | 15                                                                         | 10              | 113                                                                        |             |       |                   |   |   |   |    |   |   |   |   |    |         |   |   |   |    |    |   |   |   |    |        |   |   |    |    |   |    |    |    |     |              |          |           |           |           |           |           |           |           |            |
| <b>Total</b>                                                                                                            | <b>3</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>12</b>           | <b>18</b>           | <b>90</b>                        | <b>30</b>        | <b>26</b>                        | <b>16</b>                                                                  | <b>21</b>       | <b>216</b>                                                                 |             |       |                   |   |   |   |    |   |   |   |   |    |         |   |   |   |    |    |   |   |   |    |        |   |   |    |    |   |    |    |    |     |              |          |           |           |           |           |           |           |           |            |

12. How many child protection workers were employed by region as at 31 October 2008.

|           | Senior Manager (P4) | Office Manager (P3) | Team Leader (P2) | Community Welfare worker (P1/P2) | ACWS (AO4-AO6) | Youth (AO3-AO4) | Specialist Positions (Adoptions, Court Officers, ILO, AGRW, DV Counsellor) | Admin Staff | Total |
|-----------|---------------------|---------------------|------------------|----------------------------------|----------------|-----------------|----------------------------------------------------------------------------|-------------|-------|
| Central   | 1                   | 2                   | 5                | 22                               | 10             | 7               | 1                                                                          | 6           | 54    |
| Australia | 1                   | 4                   | 4                | 12                               | 11             | 1               | 4                                                                          | 4           | 41    |
| Top End   | 1                   | 5                   | 8                | 47                               | 14             | 13              | 7                                                                          | 8           | 103   |
| Darwin    | 1                   | 5                   | 8                | 47                               | 14             | 13              | 7                                                                          | 8           | 103   |
| Total     | 3                   | 11                  | 17               | 81                               | 35             | 21              | 12                                                                         | 18          | 198   |

\*please note this report is of actual staff as of the 31/10/08, other reports may have been completed using FTE figures. This takes into account supernumerary however it does not include casual.

13. What is the turnover of staff for the years 07-08 and 08-09 for each of the classifications of staff listed above.

| Financial Year | Turnover Data              | Senior Manager (P4)        | Office Manager (P3) | Team Leader (P2)           | Community Welfare worker (P1/P2) | ACWS (AO4-AO6)             | Youth (AO3-AO4) |
|----------------|----------------------------|----------------------------|---------------------|----------------------------|----------------------------------|----------------------------|-----------------|
|                |                            | Number of staff Separating | Turnover rate       | Number of staff Separating | Turnover rate                    | Number of staff Separating | Turnover rate   |
| 2008 - 2009    | Turnover rate              | 0                          | 0%                  | 1                          | 5%                               | 35                         | 40%             |
|                | Number of staff Separating | 0                          | 9%                  | 1                          | 5%                               | 7                          | 20%             |
| 2007 - 2008    | Turnover rate              | 1                          | 33%                 | 0                          | 10%                              | 31                         | 38%             |
|                | Number of staff Separating | 1                          | 0%                  | 2                          | 10%                              | 10                         | 27%             |
|                | Turnover rate              | 33%                        | 0%                  | 10%                        | 38%                              | 27%                        | 32%             |

\*Please Note - this is based on staff separations and does not include staff transferring to other departments or transferring to other positions.

14. In respect to the notifications, which staff classification specifically deals with assessing the notifications. Are initial assessment undertaken by intake workers, if not, which specific category of staff assess notifications, how many were assessed in each region and how many were assessed by each staffing position.

The Central Intake Team (CIT) has been established and is staffed by P1 and P2 level Community Welfare Workers who assess the information contained in each notification. Relevant information is gathered and documented with staff making recommendations to the Team Leader (P2) about whether the report should be investigated and the priority rating for the investigation.

The Team Leader/Manager approves the outcome of the report.

Reports are not allocated within CIT on a regional basis or analysed by receiving CIT staff member.

| <p>15. What is the procedure used to assess a notification, is there a specific form or areas that are used to progress or not progress a notification.</p>                                                                                     | <p>The procedures for the gathering and assessment of information received as part of a child protection report are documented in the NTFC Care and Protection Policy and Procedures Manual. In summary, staff in CIT are guided by the definitions and supporting materials in the Manual and in particular by the Initial Danger Assessment.</p> <p>As part of continuous improvement NTFC is introducing Structured Decision Making (SDM) tools that will be used to support decision making in CIT. These tools will guide the decisions in relation to whether to investigate a child protection report and the priority for responding to that report.</p>                                                                                                                                                                                                                  |                  |                                  |                       |  |  |                         |                  |                                  |                       |            |     |      |     |    |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|----------------------------------|-----------------------|--|--|-------------------------|------------------|----------------------------------|-----------------------|------------|-----|------|-----|----|
| <p>16. Has the Department implemented all the recommendations of the review into the intake system conducted by a South Australian consultant. What were the recommendations and if not all recommendations have been implemented, why not.</p> | <p>All recommendations are being adopted by NTFC through various processes, some of which were in place prior to the commencement of the Review. Changes made in response to the recommendations have progressed at varying rates. Some key changes already progressed are:</p> <ul style="list-style-type: none"> <li>• Increase in staffing at CIT (including new Team Leader position)</li> <li>• Redevelopment of the intake function of the client information system through introduction of the Intake Event (addresses 3 recommendations)</li> <li>• Introduction of SDM tools (addresses 10 of the recommendations)</li> <li>• Development of support focussed response options</li> </ul> <p>The remaining recommendations in the review relate predominantly to efficiency issues within CIT. These will be addressed through a business process mapping exercise.</p> |                  |                                  |                       |  |  |                         |                  |                                  |                       |            |     |      |     |    |
| <p>17. What was the number of active cases as at 31 October 2009.</p>                                                                                                                                                                           | <p>There were 2,027 open cases on the night of 31 October 2009. Please note this is a count of all cases started prior to the specified date but not closed until after that date or still open. A table setting out the service type of each case is below:</p> <table border="1" data-bbox="170 772 383 1904"> <thead> <tr> <th rowspan="2">Census date</th> <th colspan="4">Service Type</th> </tr> <tr> <th>Family Support Services</th> <th>Child Protection</th> <th>Substitute Care and Guardianship</th> <th>Protective Assessment</th> </tr> </thead> <tbody> <tr> <td>31/10/2009</td> <td>204</td> <td>1162</td> <td>625</td> <td>36</td> </tr> </tbody> </table>                                                                                                                                                                                                       | Census date      | Service Type                     |                       |  |  | Family Support Services | Child Protection | Substitute Care and Guardianship | Protective Assessment | 31/10/2009 | 204 | 1162 | 625 | 36 |
| Census date                                                                                                                                                                                                                                     | Service Type                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                  |                                  |                       |  |  |                         |                  |                                  |                       |            |     |      |     |    |
|                                                                                                                                                                                                                                                 | Family Support Services                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Child Protection | Substitute Care and Guardianship | Protective Assessment |  |  |                         |                  |                                  |                       |            |     |      |     |    |
| 31/10/2009                                                                                                                                                                                                                                      | 204                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 1162             | 625                              | 36                    |  |  |                         |                  |                                  |                       |            |     |      |     |    |

| <p>18. What was the number of active cases as at 31 October 2008.</p>                                     | <p>There were 1,897 open cases on the night of 31 October 2008. Please note this is a count of all cases started prior to the specified date but not closed until after that date or still open. A table setting out the service type of each case is below:</p> <table border="1" data-bbox="1070 768 1297 1899"> <thead> <tr> <th rowspan="2">Census date</th> <th colspan="4">Service Type</th> </tr> <tr> <th>Family Support Services</th> <th>Child Protection</th> <th>Substitute Care and Guardianship</th> <th>Protective Assessment</th> </tr> </thead> <tbody> <tr> <td>31/10/2008</td> <td>252</td> <td>880</td> <td>566</td> <td>199</td> </tr> </tbody> </table> |                  |                                  |                       |  | Census date | Service Type |  |  |  | Family Support Services | Child Protection | Substitute Care and Guardianship | Protective Assessment | 31/10/2008 | 252 | 880 | 566 | 199 |
|-----------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|----------------------------------|-----------------------|--|-------------|--------------|--|--|--|-------------------------|------------------|----------------------------------|-----------------------|------------|-----|-----|-----|-----|
| Census date                                                                                               | Service Type                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                  |                                  |                       |  |             |              |  |  |  |                         |                  |                                  |                       |            |     |     |     |     |
|                                                                                                           | Family Support Services                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Child Protection | Substitute Care and Guardianship | Protective Assessment |  |             |              |  |  |  |                         |                  |                                  |                       |            |     |     |     |     |
| 31/10/2008                                                                                                | 252                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 880              | 566                              | 199                   |  |             |              |  |  |  |                         |                  |                                  |                       |            |     |     |     |     |
| <p>19. How many notifications had not yet been investigated as at 31 October 2009.</p>                    | <p>785 notifications that had been assessed as requiring an investigative response were pending investigation.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                  |                                  |                       |  |             |              |  |  |  |                         |                  |                                  |                       |            |     |     |     |     |
| <p>20. How many of these uninvestigated notifications as at 31 October 2009 were older than 3 months.</p> | <p>As records are continually updated it is complex to source this information. A range of data relating to timeliness is being compiled and will be considered as part of the independent public inquiry into the Northern Territory Child Protection System, as well as the Children's Commissioner's report under the <i>Care and Protection of Children Act</i>.</p>                                                                                                                                                                                                                                                                                                      |                  |                                  |                       |  |             |              |  |  |  |                         |                  |                                  |                       |            |     |     |     |     |
| <p>21. How many notifications had not yet been investigated as at 31 October 2008.</p>                    | <p>As records are continually updated it is complex to source this information. A range of data relating to timeliness is being compiled and will be considered as part of the independent public inquiry into the Northern Territory Child Protection System, as well as the Children's Commissioner's report under the <i>Care and Protection of Children Act</i>.</p>                                                                                                                                                                                                                                                                                                      |                  |                                  |                       |  |             |              |  |  |  |                         |                  |                                  |                       |            |     |     |     |     |
| <p>22. How many cases had been substantiated but not yet investigated as at 31 October 2008.</p>          | <p>A case can only be substantiated after an investigation.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                  |                                  |                       |  |             |              |  |  |  |                         |                  |                                  |                       |            |     |     |     |     |

23. Please list for each child protection worker, how many cases each managed or is managing as at 31 October 2009.

The definition of 'Child Protection Worker' throughout the answers to these Questions on Notice has included all operational staff involved in delivery of child protection services. This includes a wide spectrum of workers, from administrative support staff through to Senior Managers. For the purposes of Question 23, only Community Welfare Worker classifications (P1 and P2) have been included in the calculation of the case load at 31 October 2009. This approach has been used despite other classifications, such as Team Leaders, Managers and Aboriginal Community Workers, participating in case work from time to time or indeed temporarily carrying a case themselves. The primary function of these other positions is not case work, and hence they have been excluded from these calculations. The number carried by these other categories of workers will fluctuate from day to day.

Regional data has been provided as individual worker data is not available.

| Region            | Number of cases open at 31 October 2009 <sup>1 2 3</sup> | Community Welfare Workers (P1s or P2s) – Actual staff at 31/10/2009 | Average Caseload |
|-------------------|----------------------------------------------------------|---------------------------------------------------------------------|------------------|
| Central Australia | 440                                                      | 23                                                                  | 19               |
| Top End           | 752                                                      | 18                                                                  | 42               |
| Darwin            | 826                                                      | 49                                                                  | 17               |
| <b>Total</b>      | <b>2018</b>                                              | <b>90</b>                                                           | <b>22</b>        |

<sup>1</sup> A count of cases, not persons. If a person had more than one case open on 31 Oct 09 then each case for the person is counted.

<sup>2</sup> This is a count of open cases, and does not include a Child Protection Report that had an outcome of 'Proceed to Investigation' but no investigation event start date recorded by 31 Oct 09 in the CCIS Operational System.

<sup>3</sup> Excludes 9 adoption and placement support unit cases.

24. Please list for each child protection worker, how many cases each managed or is managing as at 31 October 2008.

At 31 October 2008 there were 1,897 open cases and 81 Community Welfare Workers. Using the methodology outlined in the answer to Question 23, an average caseload figure of 23 can be determined. It should be noted however that other categories of staff, such as Team Leaders and Managers, may have also been allocated cases on a temporary basis. Individual and regional data is unavailable.

25. How many child protection worker positions are currently vacant as at 31 October 2009. Where are these positions located and are those positions allocated to any particular component of the Child Abuse Taskforce.

**Positions Vacant in Child Protection Services & Out of Home care**

| Location          | Senior Manager (P4) | Office Manager (P3) | Team Leader (P2) | Community Welfare worker (P1/P2) | ACWS (AO4-AO6) | Youth (AO3-AO4) |
|-------------------|---------------------|---------------------|------------------|----------------------------------|----------------|-----------------|
| Central Australia | 0                   | 0                   | 0                | 2                                | 3              | 1               |
| Top End           | 0                   | 0                   | 2                | 5                                | 2              | 0               |
| Darwin            | 0                   | 0                   | 1                | 12                               | 2              | 0               |
| <b>Total</b>      | <b>0</b>            | <b>0</b>            | <b>3</b>         | <b>19</b>                        | <b>7</b>       | <b>1</b>        |

**Positions Vacant in Child Abuse Taskforce**

| Team Leader (P2) | Community Welfare worker (P1/P2) |
|------------------|----------------------------------|
| 1                | 2                                |

**\*Please Note – We are currently undertaking a bulk recruitment process to fill these vacancies, which are establishment positions only (ie does not include supernumerary vacancies). Some vacancies are as a result of extended leave.**

|                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>26. Please provide a copy of any policy or departmental directions relating to the process of responding to notifications from health or social workers at any Northern Territory hospital.</p> | <p>The NTFC Care and Protection Policy and Procedures Manual documents the procedures for responding to child protection reports.</p> <p>These procedures apply to all persons making reports to CIT and are not specific to any NT hospital.</p> <p>As noted above the key chapters of the Manual in reference to Intake are chapters 3 and 7.</p> <p><b>** Copies attached</b></p> <p><i>Updates relating to amendments to S26 will be incorporated into the next Release of the Policy Manual expected to occur in early 2010.</i></p> |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|