

## **Estimates Committee 2010**

### **Questions Taken On Notice**

( 11/06/2010 to 18/06/2010 )

Date: 16/06/2010 Output:  
Sub Output:  
Subject: Laptop Upgrade and Maintenance

**From:**Ms Kezia Purick to Dr Chris Burns  
Education and Training

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**Question:** **5-4**  
What software is installed on the laptops? Who is responsible for upgrades and maintenance?

**Answer:**  
Answered On: 16/06/2010  
Answer: As provided during Estimates hearing (per Hansard).

Dr BURNS: I do have an answer to another question – I am being enveloped in paper here. Question on notice Nos 5.4 and 5.5 in relation to school computers.

Question 5.4: the computers have Microsoft Windows 7 and Microsoft Office installed on them by the supplier. Schools may also load their own school-specific software. Software upgrades are provided by the schools network. All computers are supplied with a three-year parts and labour warranty from the supplier. On-site repairs are done for urban schools. For remote schools, a replacement computer is sent and the faulty computer is returned to Darwin or Alice Springs for repair.

Question 5.5: we received no reports of stolen or damaged computers provided under the BER program.

They are the answers and I will table them, member for Blain.