

Public Accounts Committee

Question Taken on Notice

Date: 17 February 2026

From: Mrs Zio **To:** Ms Catherine Weber

Agency: Department of Corporate and Digital Development

Subject: Acacia Digital Patient Record System

QUESTION:

Could you please provide information on how many patient files were breached during that process?

ANSWER:

At the time, DCDD investigated how many documents contained patient data and passed this information to the NT Health clinical safety team. The clinical safety team then conducted an assessment of how many documents contained patient data and the risk associated with that patient data.

It was not considered a data breach as the Core Clinical System Renewal Program and InterSystems (vendor) resources already had access to this information through test environments that contain patient data. All staff and contractors are bound by the NTPS Code of Conduct and privacy legislation and the vendor is bound by non-disclosure obligations codified in the commercial contract between parties.

NT Health determined that, in the documents, there were:

- 7,698 instances of an individual patient name and hospital reference number (HRN)
- 15,657 instances of an individual HRN only (+/- date of birth or non-name identifier)
- 27,261 instances of individual name only (+/- non-HRN identifiers).

Each document that contained patient data could include a number of individual patients, therefore the number of documents and the number of patients does not match.

Public Accounts Committee

Question Taken on Notice

Date: 17 February 2026

From: Mr Mackay **To:** Ms Catherine Weber

Agency: Department of Corporate and Digital Development

Subject: Acacia Digital Patient Record System

QUESTION:

Can you give me an idea of the results from your staff satisfaction surveys over the last three or four years, please?

ANSWER:

The People Matter Survey (PMS) is undertaken every 2 years, across the whole Northern Territory Public Sector. Results are provided for each agency as a whole and disaggregated by major business areas or divisions. The results in the table below are those for the Digital Project Services area which includes the Acacia program along with many other digital projects implemented on behalf of and in collaboration with client agencies.

Year	Employee Engagement Score	Employee Satisfaction score	Staff
2025	54%	58%	40/51 responded
2023	65%	76%	55/68 responded

Public Accounts Committee

Question Taken on Notice

Date: 17 February 2026

From: Mr Mackay

To: Ms Catherine Weber

Agency: Department of Corporate and Digital Development

Subject: Acacia Digital Patient Record System

QUESTION:

My question was around the staff satisfaction surveys. Specific to the team operating around the Acacia project, if we could get some information from the department around the completion numbers and the results of those staff satisfaction surveys, please

ANSWER:

See previous answer.

Public Accounts Committee

Question Taken on Notice

Date: 17 February 2026

From: Mr Kerle **To:** Catherine Weber

Agency: Department of Corporate and Digital Development

Subject: Acacia Digital Patient Record System

QUESTION:

Is there any way to get an indication, without breaching commercial-in-confidence, of how much of the spend today is on contractors that the NT Government has managed versus the InterSystems spend? I understand that may not be down to the last cent because there could be contractual matters there, but some sort of indication.

ANSWER:

As at 31 January 2026:

- InterSystems – \$31,528,352
- Contractors – \$158,814,414.

Public Accounts Committee

Question Taken on Notice

Date: 17 February 2026
From: Mr Kerle **To:** Catherine Weber
Agency: Department of Corporate and Digital Development
Subject: Acacia Digital Patient Record System

QUESTION:

Can you give the committee an indication—you are welcome to take this one on notice—of the contractors not required anymore on Acacia how many were redeployed to other projects versus were not required at all? If we can go 2018, 2019, 2020 and 2021.

ANSWER:

This information was not recorded for 2018 and 2019.

Below is the breakdown for 2020 and 2021.

Years	Moved to another project	Ceased	Left For NTG Role
2020	1	15 contractors ceased working for NTG during this time	1 became a NTG employee for CCSRP
2021	2	39 contractors left during this time	2 became NTG employees for DCDD

Note: 2020 and 2021 impacted by Covid-19.

Public Accounts Committee

Question Taken on Notice

Date: 17 February 2026

From: Mr Mackay **To:** Ms Catherine Weber

Agency: Department of Corporate and Digital Development

Subject: Acacia Digital Patient Record System

QUESTION:

With the heavy ratio of contractors to public servants, have any employees in the DCDD team then gone on to become contractors for this project? How many Department of Corporate and Digital Development, or its precursor, employees have gone on to become contractors who work on the Acacia project?

ANSWER:

Four Northern Territory Government employees have become contractors on the program. All four moved out of the Northern Territory and needed to be retained due to the timing and their expertise and knowledge of the program.

All Core Clinical Systems Renewal Program (CCSRP) remote contractors are obliged to travel to the Northern Territory for certain periods or frequency as specified in their contracts at own expense.

The Department of Corporate and Digital Development is aware of approximately 8 contractors who have left CCSR to secure Northern Territory Government roles. One contractor remained with the program until December 2025.

Public Accounts Committee

Question Taken on Notice

Date: 17 February 2026

From: **To:** Catherine Weber

Agency: Department of Corporate and Digital Development

Subject: Acacia Digital Patient Record System

QUESTION:

With relation to the money that has been spent on contractors, what percentage of that has gone to local workforce versus interstate or international workforce?

ANSWER:

Data provided relates to use of ICT professionals from 1 July 2019 to 31 March 2025.

The date range specified indicates the period during which the expenditure data on contractors for the Acacia program was consistently and reliably collected through the Estimates process.

Contractors	\$M	%
Local	76.6	86
Interstate	12.1	14
Total	88.7	100

Public Accounts Committee

Question Taken on Notice

Date: 17 February 2026

From: Ms Zio **To:** Ms Catherine Weber

Agency: Department of Corporate and Digital Development

Subject: Acacia Digital Patient Record System

QUESTION:

In 2023, there was a reprioritisation of \$6 million from Acacia to SerPro. Can we get some information about why that occurred and how that was approved?

ANSWER:

Following transfer of \$10 million in savings from the Client Management Systems Alignment (CMSA) program to the Acacia program contingency fund, \$6 million was then reprioritised to the SerPro program to meet capital expenditure requirements in 2023–24. This was endorsed by the Minister for Corporate and Digital Development as part of the 2023–24 Mid-Year Report administrative variations process.