ESTIMATES COMMITTEE

Question Taken on Notice

Question Number: 7.11 Output Number: 1.1

Date: 19/06/2024

From: Mrs Robyn Lambley To: Hon Joel Bowden

Portfolio: Infrastructure, Planning & Logistics Agency: Infrastructure, Planning & Logistics

Subject: Taxi repairs

QUESTION

Is there any intention of this government to cut some slack for taxi drivers in Alice Springs who are subjected to ongoing damage to their vehicles through crime and antisocial behaviour so that they will be given more time to repair the exterior damage to their cars and, therefore, can stay on the road and provide a critical service to the community?

ANSWER:

The Department of Infrastructure, Planning and Logistics (the Department) continues to work with the commercial passenger vehicle industry to ensure they provide a safe transport service for the Alice Springs community.

Industry agreed cosmetic standards are included within point-to-point in-service maintenance standards. Operators and drivers of taxis should ensure that each vehicle is maintained to these standards and in keeping with public and industry expectations of a reliable, clean and hygienic transport service.

If the Department believes that a vehicle does not meet the established standards, the driver and operator of the vehicle may be issued a rectification notice. This notice lists the specific items that require rectification and also includes a timeframe within which the necessary corrections must be made.

The Department will work with operators on a case by case basis if they advise that they cannot meet the timeframe within which the necessary corrections must be made.

If the damage is safety related, then the Department will ensure the vehicle is made safe before it can transport passengers.