

Estimates Committee 2016
Questions Taken On Notice

(14/06/2016 to 23/06/2016)

Date: 21/06/2016 Output: Policy and
Regulatory Support
Sub Output: Licensing NT
Subject: Number of licenced premises subject to complaint

From: Ms Nicole Manison to Hon Peter Styles
Gaming & Licensing

7-17
Question: How many licenced premises have been subject to complaint in 2015-16?
What action was taken on these complaints, if any? Were any licensees
subject to warnings or other action in 2015-16?

Answer:
Answered On: 06/07/2016

ESTIMATES COMMITTEE

Question Taken on Notice

Date: 21 June 2016

Output: Policy and Regulatory Support

Subject: Number of licensed premises subject to complaint

From: Ms Nicole Manison MLA

To: The Hon Peter Styles MLA, Minister for Racing, Gaming and Licensing

Agency: Department of Business

Number: 7.17

Question: How many licenced premises have been subject to complaint in 2015-16? What action was taken on these complaints, if any? Were any licensees subject to warnings or other action in 2015-16?

Answer:

As reported in the Director-General of Licensing Annual Report 2014-2015, a 'complaint' includes only those matters that are reported in writing, are investigated and for which licensees have been asked to provide a response.

Between 1 July 2015 and 31 March 2016, 12 licences were the subject of a complaint.

An additional 3 complaints in regards to licensed premises were received between 31 March 2016 and 26 June 2016.

In the period 1 July 2015 to 26 June 2016, 15 licences were subject to a complaint. Of those:

- three were dealt with by the way of infringement notice;
- seven were dealt with by way of service with formal letters of warning served on licensees;
- one was investigated and the complaint found to be unsubstantiated by evidence; and
- four complaints are currently being investigated.