



# LEGISLATIVE ASSEMBLY OF THE NORTHERN TERRITORY

No. 220

## WRITTEN QUESTION

Ms Uibo to the Minister for Parks and Wildlife, Hon Marie-Clare Boothby MLA:

### Territory Wildlife Parks Administration

The cost for Territory Wildlife Parks to complete these responses is \$1,913.

#### STAFFING

1. (a) Please advise the number of staff employed in the following categories as of 31 March 2026:

Category	FTE	Head Count (Actual)	NT-based	Located outside NT
1. Ongoing Full Time	54.9	55	55	-
2. Ongoing Part Time	4.78	7	7	-
3. Fixed Term Full Time	5.70	6	6	-
4. Fixed Term Part Time	0.65	1	1	-
5. Casual Contract	7.94	16	16	-
6. Executive Contract	-	-	-	-
<b>Total</b>	<b>73.97</b>	<b>85</b>	<b>85</b>	<b>-</b>

- (b) Please provide, for each of the six categories above:  
the relevant position classifications and the number of staff employed against each classification.

Category	Classification	FTE	Head Count (Paid)	NT-based	Located outside NT
1. Ongoing Full Time	Administrative Officer 2	1.00	1	1	-
	Administrative Officer 3	1.00	1	1	-
	Administrative Officer 5	2.00	2	2	-
	Administrative Officer 6	2.00	2	2	-
	Physical 2	0.98	1	1	-

Category	Classification	FTE	Head Count (Paid)	NT-based	Located outside NT
1. Ongoing Full Time	Senior Administrative Officer 2	2.00	2	2	-
	Technical 1	18.92	19	19	-
	Technical 1 - RDO	7.00	7	7	-
	Technical 2	8.00	8	8	-
	Technical 2 - RDO	4.00	4	4	-
	Technical 3	6.00	6	6	-
	Technical 3 - RDO	1.00	1	1	-
	Technical 4 - RDO	1.00	1	1	-
<b>Total</b>		<b>54.90</b>	<b>55</b>	<b>55</b>	<b>-</b>

Category	Classification	FTE	Head Count (Paid)	NT-based	Located outside NT
2. Ongoing Part Time	Administrative Officer 6	0.20	1	1	-
	Physical 2	0.87	1	1	-
	Technical 1	1.12	2	2	-
	Technical 1 - RDO	0.90	1	1	-
	Technical 2 - RDO	0.79	1	1	-
	Technical 4	0.90	1	1	-
<b>Total</b>		<b>4.78</b>	<b>7</b>	<b>7</b>	<b>-</b>

Category	Classification	FTE	Head Count (Paid)	NT-based	Located outside NT
3. Fixed Term Full Time	Administrative Officer 3	1.00	1	1	-
	Administrative Officer 4	1.00	1	1	-
	Physical 2 - RDO	1.00	1	1	-
	Technical 1 - RDO	2.00	2	2	-
	Technical 3	0.70	1	1	-
<b>Total</b>		<b>5.70</b>	<b>6</b>	<b>6</b>	<b>-</b>

Category	Classification	FTE	Head Count (Paid)	NT-based	Located outside NT
4. Fixed Term Part Time	Administrative Officer 5	0.65	1	1	-
<b>Total</b>		<b>0.65</b>	<b>1</b>	<b>1</b>	<b>-</b>

Category	Classification	FTE	Head Count (Paid)	NT-based	Located outside NT
5. Casual Contract	Physical 2	2.46	4	4	-
	Technical 1	5.22	11	11	-
	Technical 2 - RDO	0.26	1	1	-
<b>Total</b>		<b>7.94</b>	<b>16</b>	<b>16</b>	<b>-</b>

- (c) **Where there is a difference between FTE and Headcount (Actual), please provide an explanation for the difference, including any reasons for the use of part-time and casual positions within the overall workforce profile.**

Full Time Equivalent (FTE) = the proportion of an employee's salary payment to that of an equivalent full-time employee in any given fortnight.

Paid Headcount = where an employee's FTE is greater than zero. Headcount is the count of physical people, so a part-time person would count as one.

The NT Government provides opportunities for employees to balance the demands of work with the needs of family and general health and wellbeing. Flexible work practices are used in the Northern Territory Public Service to attract and retain employees. Flexible work arrangements can include flexibility in relation to an employee's hours of work, or mode of employment such as part-time, and leave.

The Government Business Division typically uses some casual contracts for tour guiding and visitor servicing staff over the tourist season to allow it to swell capacity over the busy period to meet additional visitation.

- 2. Please advise the number of staff held against the following categories as of 31 March 2026:**

Category	Number
Resigned	12
Made Redundant	-
Terminated	1
Unattached	-
Classified Redeployee	-
Supernumerary	22
<b>Total</b>	<b>35</b>

3. Please advise the number of staff identifying as Aboriginal and Torres Strait Islander as of 31 March 2026.

A whole-of-government response to Question 3 will be provided by the Office of the Commissioner for Public Employment.

4. (a) Please advise the number of Frontline staff as FTE as of 31 March 2026 and as a percentage of the Agency's total employment.

Category	Number	Percentage of Total Staff
Frontline	19.23	26%

5. Please advise how many staff have been engaged through labour hire, employment agency arrangements and/or consultancy contracts, for what purpose, for what duration and at what cost as of 31 March 2026. Please use the table format presented below for your response.

Nil.

6. Please advise how many locums have been employed, for what purpose, duration, and at what cost as of 31 March 2026. Please use the table format presented below for your response.

Not applicable.

7. (a) How many positions were advertised during the period 1 July 2025 to 31 March 2026?

7(a)	1 July 2025 to 31 March 2026
Positions advertised	18

- (b) Of the total number advertised in 7(a), how many positions had Special Measures applied?

7(b)	1 July 2025 to 31 March 2026
Positions advertised with special measures applied	17

- (c) Please break down the levels of positions that had Special Measures applied.

Classification Level	Total Positions Advertised
Administrative Officer 5	1
Administrative Officer 6	2
Physical 2	1
Technical 1	6
Technical 1 - RDO	1
Technical 2 - RDO	2
Technical 3	4
<b>Total</b>	<b>17</b>

- (d) How many positions that had Special Measures applied were not able to be filled against these requirements during this period and required contract or backfilling arrangements?

Most NT Government agencies have implemented special measures arrangements across the whole agency or for some roles. The process for positions that are advertised with special measures is to consider special measures applicants first; if no special measures applicants apply, or no special measures applicants are considered suitable, recruitment panels may assess all other applicants' suitability for the role.

## OUTSOURCING

8. (a) For the period 1 July 2025 to 31 March 2026, detail any decision(s) to outsource, contract out or privatise functions that have traditionally been carried out by the Agency.

Nil.

- (b) Is consideration being given to outsource, contract-out or privatise any functions in this Department in financial year 2026/27? If so, provide details.

Nil.

## LEGAL EXPENSES

9. What has been the expenditure on legal advice or related expenses for the period 1 July 2025 to 31 March 2026? Provide details on:
- The matter(s) (designate which are finalised and which are ongoing)
  - The amount paid by matter
  - The amount paid to each outside legal firm or barrister engaged.

Nil.

## PROCUREMENT / CONSULTANCIES

10. From 1 July 2025 to 31 March 2026, please detail expenditure on each report and consultancy (excluding annual reports) obtained from outside the NTPS. For each report/consultancy detail:
- Purpose
  - Cost
  - Person or entity engaged
  - Whether the person or entity has their principal place of business in the Northern Territory or elsewhere (if elsewhere, please provide the address of the principal place of business of the person or entity)
  - Whether a report has been tabled in the Legislative Assembly as a result of the report or consultancy
  - Outcomes or key performance indicators for the report or consultancy
  - Whether tenders or expressions of interest were invited prior to work on the report or consultancy being undertaken.

Nil.

11. Please advise the number of contracts awarded to business entities with a principal place of business in the NT and outside the NT for the period 1 July 2025 to 31 March 2026 as follows:

Number in the NT	Number outside of the NT
3	1

12. For each of the contracts awarded to business entities with a principal place of business outside of the Northern Territory, please advise the selection criteria on the applicable contract or tender.

Contract	Business Entity	Address	Selection Criteria
NTG24-0137	Pisces Enterprises Pty Ltd, Trading as Pisces Enterprises	Kenmore, QLD	Capacity 15 Local Content 30 Past Performance 10 Timeliness 15 Price 30

13. For Tier 3, Tier 4 and Tier 5 procurement activities, how many public tenders were advertised during the period 1 July 2025 to 31 March 2026?

Tier	No. of Procurement Activities
3	1
4	1

14. For Tier 3, Tier 4 and Tier 5 procurement activities, how many contracts or tenders were awarded without undertaking a public tender process during the period 1 July 2025 to 31 March 2026?

Nil.

15. For each instance identified in the question above, where a public quotation process was not undertaken, including for those with a Certificate of Exemption:

- a) What is the description of the goods and services contracted?
- b) What is the value of the goods and services contracted?
- c) What was the reason for not using the public tender process or for requiring a Certificate of Exemption?
- d) Who recommended the course of action in c) above?
- e) Who approved the course of action in c) above?

Nil.

- 16. Please advise the total number of NTG Corporate Credit Cards within the Agency, including the position titles and levels of the staff holding the corporate credit cards for purchasing goods and/or services as of 31 March 2026?**

Territory Wildlife Parks has 8 credit card holders as at 31 March 2026.

<b>Position Title</b>	<b>Position Level</b>
Records and Communications Officer	A02
Administration Officer	A03
Administration Supervisor	A05
Visitor Services Manager	A06
Senior Maintenance Officer	T3
Senior Keeper Animal Training	T3
Visitor Experience Coordinator	T3
Senior Horticulturist	T4R

- 17. For each contract awarded to a non-Territory enterprise:**
- Was a Territory enterprise shortlisted? If not, why not?**
  - What weighting was given to local content?**
  - Did the procurement process include a local industry participation requirement?**

The administrative effort required to respond to Question 17 is excessive and would result in undue diversion of resources from service delivery.

- 18. What percentage of total procurement spend was awarded to:**

- a) Interstate businesses**

Approximately 30%.

- b) International businesses**

Nil.

## **FOCUS GROUPS / POLLING / SURVEYS**

**For the period 1 July 2025 to 31 March 2026:**

- 19. Please detail expenditure on opinion polls and focus groups, including costs and entities that conducted the work.**

Nil.

20. Detail all surveys undertaken in relation to the focus groups and opinion polls above, including their form, the cost and the inducements that were provided to incentivise participation.

Not applicable.

21. Please provide copies of each survey and the results of each survey.

Not applicable.

## COMMUNICATIONS AND MARKETING

22. Please detail expenditure on advertising and communications during the period 1 July 2025 to 31 March 2026.

For each advertisement for which an expense was incurred:

- What was the purpose/description of the advertisement?
- Who was the advertisement placed with, i.e., media outlet, newspaper, television station, digital platform, or other?
- What was the total production cost, including, but not limited to, design, commissions, and placement costs?
- Were tenders or expressions of interest called? If not, why not?
- Did the agency enter into any separate arrangements for advertising placements or advertorials? If so, please provide details of expenditures and media outlets.

Expense Category	Total Spend \$
<b>Territory Wildlife Park</b>	
Advertising	14,868
Document Production	1,192
Marketing Events and Exhibitions	4,124
<b>Territory Wildlife Park</b>	<b>20,184</b>
<b>Alice Springs Desert Park</b>	
Advertising	10,440
Document Production	1,230
Marketing Events and Exhibitions	2,474
<b>Alice Springs Desert Park</b>	<b>14,144</b>
<b>Total communications and marketing expenditure</b>	<b>34,328</b>

## TRAVEL

23. Please provide the total expenditure and itemised details of travel, including, but not limited to, travel-related costs such as accommodation, travel allowance, entertainment, car rental, meals and incidentals, in each Agency and authority during the period 1 July 2025 to 31 March 2026 broken down to:
- a) International Travel
  - b) Interstate Travel
  - c) Intrastate Travel

Travel Type	Total \$
a) International travel	-
b) Interstate travel	2,070
c) Intrastate travel	8,098
<b>Total</b>	<b>10,168</b>

\*Note, travel amount includes travel related costs of airfare, accommodation, meals, travel allowance, taxi/car rental and incidentals. The travel expenditure is from BOXI report and excludes GST.

24. In the case of international travel identified in response to the question above, please provide the purpose, itinerary, persons and costs involved in each trip.

Not applicable.

25. Please provide itemised details and costs of all travel undertaken by the Minister that was paid for by the Agency or authority, including travel on charters during the period 1 July 2025 to 31 March 2026.

Nil.

26. Please provide itemised details and costs of all travel undertaken by any Assistant Minister that was paid for by the Agency or authority, including travel on charters during the period 1 July 2025 to 31 March 2026.

Nil.

## **HOSPITALITY / FUNCTIONS AND EVENTS**

- 27. Please provide full details of all official hospitality provided for the period 1 July 2025 to 31 March 2026.**

**In relation to each occasion where official hospitality was provided:**

- a) What was the purpose of the hospitality?**
- b) How many guests attended?**
- c) How many Ministers attended?**
- d) How many Ministerial staff attended?**
- e) How many MLAs attended?**
- f) How many Public Sector employees attended?**
- g) What was the total cost incurred?**

The total cost incurred was \$302 relating to an end of year function. No Ministers or Ministerial staff attended.

## **GRANTS, SPONSORSHIPS, DONATIONS AND INCENTIVES**

- 28. Please detail expenditure on grants, sponsorships, donations and incentives paid by your Agency (including the recipient of each payment) during the period 1 July 2025 to 31 March 2026, including agency budget totals to administer such programs.**

Nil.

- 29. Please detail the funds utilised to distribute awards and sponsorships in the period 1 July 2025 to 31 March 2026, and to what activities. Please list details of any contract periods as part of any arrangement.**

Nil.

- 30. Indicate which awards and sponsorships were managed by Regional Offices. What is anticipated for the 2026/27 financial year?**

Not applicable.

- 31. Please detail the amounts paid on grants, donations and incentives to non-Government organisations for the period 1 July 2025 to 31 March 2026, including to which organisation and the services to be provided?**

Nil.

## **MEDIA MONITORING SERVICES**

- 32. Provide expenditure details on media monitoring services for the period 1 July 2025 to 31 March 2026 (including entities engaged and who utilises the service).**

A whole-of-government response to Question 32 will be provided by the Department of the Chief Minister and Cabinet.'

## **INFRASTRUCTURE PROJECTS**

- 33. How many projects have been submitted or are in the process of being submitted to Infrastructure Australia or Northern Australia Infrastructure Facility (NAIF) to be considered for the Infrastructure Priority List?**

A whole-of-government response to question 33 will be provided by the Department of Logistics and Infrastructure.

- 34. Please provide details of newly committed projects for the period 1 July 2025 to 31 March 2026.**

A whole-of-government response to question 34 will be provided by the Department of Logistics and Infrastructure.

- 35. Please provide details of contracts awarded to interstate firms, the purpose of the contract, the cost, and why a territory firm was not chosen.**

A whole-of-government response to questions 35 will be provided by the Department of Logistics and Infrastructure.

## **GOVERNMENT LEASED BUILDINGS**

- 36. What is the total annual power bill of each Government building owned/leased/used by this Department for the period 1 July 2025 to 31 March 2026?**

<b>Property</b>	<b>Total \$</b>
140 Cyrus Road, Berry Springs	2,587
8212 Larapinta Dr, Alice Springs	159,636
960 Cox Peninsula Rd, Berry Springs	264,009
<b>Total</b>	<b>426,232</b>

**37. What is the total annual leased space of each Government building used by this Agency/authority and at what cost for the period 1 July 2025 to 31 March 2026?**

A whole-of-government response to Question 37 will be provided by the Department of Corporate and Digital Development.

**38. How much Government owned or leased premises or office space is currently under-utilised (at less than 100 per cent occupied) or vacant?**

A whole-of-government response to Question 38 will be provided by the Department of Corporate and Digital Development.

**39. Please detail all expenditure for the period 1 July 2025 to 31 March 2026 incurred by the Agency on repairs, maintenance or replacement of assets as a direct result of:**

- a) Vandalism**
- b) Theft**
- c) Property damage associated with criminal activity**

A whole-of-government response to Question 39 will be provided by the Department of Logistics and Infrastructure and Department of Housing, Local Government and Community Development.

**40. For each instance:**

- a) Nature of damage**
- b) Location/ region (table)**
- c) Cost**

A whole-of-government response to Question 40 will be provided by the Department of Logistics and Infrastructure and Department of Housing, Local Government and Community Development.

**41. What preventative measures has the Agency implemented to reduce crime-related damage to assets?**

A whole-of-government response to Question 41 will be provided by the Department of Logistics and Infrastructure and Department of Housing, Local Government and Community Development.

## **FEES AND CHARGES**

- 42. Please detail the statutory or legislative fees and charges levied by your Agency/authority, the revenue raised in the 2025/26 financial year and whether any of these fees and charges were increased following the 2026 budget.**

The total statutory/legislative fees and charges levied for the period 1 July 2025 to 31 March 2026 amounted to \$ 2.2 million, which mainly includes:

- Entry fees (\$1.41 million)
- Café/shop sales (\$0.43 million)
- Guided tours (\$0.12 million); and
- Nocturnal tours (\$0.09 million).

The administrative effort required to provide further detail is excessive and would result in undue diversion of resources from service delivery.

## **INTERNAL AUDITS**

- 43. How many internal audits and financial investigations were conducted in the period 1 July 2025 to 31 March 2026?**

Nil.

- 44. What were the terms of reference or focus for each investigation?**

Not applicable.

- 45. Please provide details of any fraud, anomalies, breaches of financial legislation or Northern Territory Government policy and procedures exposed by the audits and financial investigations.**

Not applicable.

- 46. How many agencies have been referred to existing bodies, e.g. Integrity and Ethics Commissioner /Independent Commission Against Corruption (ICAC), and how?**

Agencies would not be privy to details of referrals made to Independent Statutory Officers.

- 47. How many have been resolved? Please detail the agency referred to, the date of referral and the date resolved, including those with multiple referrals.**

Agencies would not be privy to details of referrals made to Independent Statutory Officers.

#### **BOARDS / ADVISORY BODIES**

- 48. Please detail all boards and advisory bodies in your Agency in 2025/26, also providing the following information:**

- a) The Terms of Reference, if changed since the election.**
- b) The current members and when they were appointed**

Nil.

- 49. The number of times the Board met during the period 1 July 2025 to 31 March 2026.**

Not applicable.

#### **REVIEWS AND INQUIRIES**

- 50. Details of all reviews and inquiries completed or commenced since 1 July 2025, also providing the following information:**

- a) The Terms of Reference**
- b) The criteria for selection of all panel members**
- c) The composition, qualifications and state or Territory of residence of the persons undertaking the review/inquiry**
- d) The cost of the review/inquiry**
- e) How the information was/is accumulated to contribute to the review/inquiry**
- f) If completed, when, the outcome and whether the report has been tabled in the Legislative Assembly**
- g) If not completed when this is expected**

Nil.

- 51. Please provide a comprehensive list of all:**

- a) Policies.**
- b) Procedures.**
- c) Guidelines.**
- d) Discussion papers.**
- e) Briefing papers.**
- f) Reports.**
- g) Reviews.**
- h) Media releases.**
- i) Internal communications intended for external publication.**

- j) **Submissions to Federal Parliamentary Inquiries and other inquiries by Independent Agencies.**
- k) **Responses to reviews and inquiries issued or updated between 1 July 2025 to 31 March 2026.**

Reports, findings and associated materials arising from official government reviews and inquiries, where appropriate are made publicly available. Such material is typically published on relevant agency websites, subject to applicable legislative, policy and confidentiality requirements.

- 52. For each document listed:**
- a) **Date of issue.**
  - b) **Whether publicly released.**
  - c) **If not publicly released, why not.**

Reports, findings and associated materials arising from official government reviews and inquiries, where appropriate are made publicly available. Such material is typically published on relevant agency websites, subject to applicable legislative, policy and confidentiality requirements.

## **WORKPLACE HEALTH AND SAFETY**

- 53. Please provide the number, nature and cost of reportable safety issues for the period 1 July 2025 to 31 March 2026.**

<b>Item</b>	<b>Number</b>
Total incidents reported that led to, or could have led to, a physical or psychological injury, illness or disease, or where property and/or equipment was damaged <sup>[1]</sup> .	24
Total notifiable incidents under section 35 of the <i>Work Health and Safety (National Uniform Legislation) Act 2011</i> <sup>[2]</sup> .	Nil

<sup>[1]</sup> Data relates to incidents for NTG employees only.

<sup>[2]</sup> Data relates to incidents for NTG employees only

- 54. Please detail the number of stress-related matters and claims for the period 1 July 2025 to 31 March 2026.**

There were 4 new mental stress claims lodged under the *Return to Work Act 1986* for the reporting period.

## REGIONAL OFFICES

55. Please detail expenditure on staff located in regional offices across the Territory. Include the number of staff, their functions and outcomes achieved since 1 July 2025. What are the locations for which they are responsible?

Region	Headcount (Pay 20 of 2024-25)	Staffing Costs (\$000)
Barkly	-	-
Big Rivers	-	-
Central Australia	34	2,624
Top End	-	-
<b>Total</b>	<b>34</b>	<b>2,624</b>

## CONFLICTS OF INTEREST

56. What policies and procedures are in place to identify, declare and manage conflicts of interest in:
- Procurement processes
  - Grant allocation processes

All NT Government employees and officers are bound by the NT Public Sector Code of Conduct, established under the Public Sector Employment and Management Act 1993 (NT).

Employment Instruction 12 provides the Code of Conduct for the Northern Public Sector (Clause 5.4. Conflict of Interest)

[https://ntgcentral.nt.gov.au/data/assets/pdf\\_file/0003/742593/code-of-conduct-for-the-northern-territory-public-sec.pdf](https://ntgcentral.nt.gov.au/data/assets/pdf_file/0003/742593/code-of-conduct-for-the-northern-territory-public-sec.pdf)

57. How many conflicts of interest were declared in the period 1 July 2025 to 31 March 2026 in:
- Procurement.
  - Grants programs.

All NT Government employees and officers are bound by the NT Public Sector Code of Conduct, established under the Public Sector Employment and Management Act 1993 (NT).

Employment Instruction 12 provides the Code of Conduct for the Northern Public Sector (Clause 5.4. Conflict of Interest)

[https://ntgcentral.nt.gov.au/data/assets/pdf\\_file/0003/742593/code-of-conduct-for-the-northern-territory-public-sec.pdf](https://ntgcentral.nt.gov.au/data/assets/pdf_file/0003/742593/code-of-conduct-for-the-northern-territory-public-sec.pdf)

- 58. For each declared conflict of interest:**
- a) What mitigation measures were implemented?**
  - b) Was the individual excluded from decision-making?**

All NT Government employees and officers are bound by the NT Public Sector Code of Conduct, established under the Public Sector Employment and Management Act 1993 (NT).

Employment Instruction 12 provides the Code of Conduct for the Northern Public Sector (Clause 5.4. Conflict of Interest)

[https://ntgcentral.nt.gov.au/\\_data/assets/pdf\\_file/0003/742593/code-of-conduct-for-the-northern-territory-public-sec.pdf](https://ntgcentral.nt.gov.au/_data/assets/pdf_file/0003/742593/code-of-conduct-for-the-northern-territory-public-sec.pdf)

- 59. Were any breaches of conflict-of-interest policies identified? If so:**
- a) Provide details.**
  - b) What actions were taken?**

All NT Government employees and officers are bound by the NT Public Sector Code of Conduct, established under the Public Sector Employment and Management Act 1993 (NT).

Employment Instruction 12 provides the Code of Conduct for the Northern Public Sector (Clause 5.4. Conflict of Interest)

[https://ntgcentral.nt.gov.au/\\_data/assets/pdf\\_file/0003/742593/code-of-conduct-for-the-northern-territory-public-sec.pdf](https://ntgcentral.nt.gov.au/_data/assets/pdf_file/0003/742593/code-of-conduct-for-the-northern-territory-public-sec.pdf)

- 60. Are conflict-of-interest declarations independently audited or reviewed? If so, by whom? Please provide copies of any conflict-of-interest guidelines, policies or training materials used by the Agency.**

Each agency is responsible for managing and reviewing declared conflicts of interest in accordance with the agency's own conflict of interest policy.

## **OPERATIONAL SAVINGS**

- 61. Please identify all savings measures implemented by the Agency to contribute to the Government's \$20 million per annum, per agency operational savings target, including:**
- a) Description of each measure**
  - b) Estimated savings**
  - c) Actual savings achieved to date**

- 62. Please identify any reductions in:**
- a) Staffing**
  - b) Programs**
  - c) Service delivery resulting from these savings measures.**
- 63. What impact assessments were undertaken prior to implementing these savings?**
- 64. Have any services been reduced, delayed or discontinued as a result of these savings measures? If so, provide details.**
- 65. What reductions have been made in the following categories:**
- a) Consultancies**
  - b) Travel**
  - c) Communications and marketing**
  - d) Other discretionary spending**
- 66. Please quantify how much has been saved in each of the above categories.**
- 67. Please provide any internal reports or advice identifying service delivery risks within the Agency for 2025–26.**
- 68. Please identify any programs or services where demand exceeded available funding or capacity.**
- 69. Please provide details of any projects or programs delayed due to budget constraints or resourcing issues.**

Questions 61-69 are not applicable to a Government Business Division.

## **COST PRESSURES**

- 70. What specific programs, policies or initiatives, for the period 1 July 2025 to 31 March 2026 has the Agency implemented or contributed to in the reporting period to reduce cost of living pressures for Territorians? Please detail:**
- a) Target cohort**
  - b) Budget allocation**
  - c) Measurable outcomes or KPIs**

Nil.

- 71. Has the Agency undertaken any modelling or analysis of cost-of-living pressures relevant to its portfolio? If so:**
- a) Please provide copies**
  - b) What policy changes have resulted?**
  - c) Cost of modelling**

Nil.

- 72. Please identify any fees, charges or cost-recovery mechanisms administered by the Agency that have increased since 1 July 2025, including:**
- a) Amount of increase**
  - b) Rationale**
  - c) Estimated impact on households/businesses**

Nil.

- 73. What steps has the Agency taken to ensure government services delivered by the Agency are accessible and affordable, particularly in remote and regional areas?**

Territory Wildlife Parks benchmarks admissions prices to ensure alignment with like operations in other jurisdictions.

- 74. Has the Agency reviewed any programs or services to reduce out-of-pocket costs for users? If so, provide details and outcomes.**

Not applicable.

- 75. Please quantify any savings to households or businesses that have resulted from Agency initiatives since 1 July 2025.**

Not applicable.

- 76. What additional costs has the Agency incurred during the period 1 July 2025 to 31 March 2026 as a result of increases in fuel prices? Please detail:**
- a) Total additional expenditure attributable to fuel price increases.**
  - b) Impact on operational budgets (including service delivery, logistics, and regional operations).**
  - c) Any mitigation strategies implemented to manage these increased costs.**

The information requested is not discernible within the current Estimates reporting period and could only be compiled with substantial administrative effort. Providing a response would result in an undue diversion of Territory Wildlife Parks resources from service delivery functions.

- 77. What additional costs has the Agency incurred during the period 1 July 2025 to 31 March 2026 as a result of increases in airfares? Please detail:**
- a) Total additional expenditure attributable to airfare increases.**
  - b) Impact on travel requirements, including any reduction, deferral or substitution of travel.**
  - c) Any changes to service delivery, stakeholder engagement or program implementation as a result.**

Nil.

## **COMPLAINTS**

- 78. Number of complaints received about Agency services, broken down by category, complainant (internal or external) and outcome.**

Territory Wildlife Parks accepts feedback and complaints through various channels including social media, emails, in person and via telephone. As there is no central complaints department, the administrative effort required to respond is excessive and would result in undue diversion of resources from service delivery.

## **OTHER EXPENDITURE**

- 79. Please provide details for the period 1 July 2025 to 31 March 2026 on the following matters:**
- a) Whether the Agency or Ministerial Offices utilise artificial intelligence or other digital services to enhance or promote social media or public communications, including:**
    - a) The name and purpose of each service used.**
    - b) Total expenditure on such services.**
  
  - b) All paid subscriptions held by the Agency, including:**
    - a) Type and purpose (e.g. software, data services, publications, memberships).**
    - b) Total cost of each subscription.**
    - c) Whether each subscription has been reviewed for cost efficiency or ongoing necessity.**

Microsoft Copilot is endorsed as the preferred generative AI tool for use within the NT Government. The NT Government version of Copilot operates entirely within its secure digital environment, ensuring that information entered is not exposed to the internet.

All use of AI must comply with the acceptable use of digital resources policy, the code of conduct and align with the [AI ethics principles](#) outlined in the [AI assurance framework](#). Refer NTG Central – Artificial intelligence policy.

- c) Expenditure on the production of Government materials in Aboriginal languages and culturally and linguistically diverse (CALD) languages, including:
  - a) Languages materials were produced in.**
  - b) Total cost.****
- d) The number of instances where non-government organisations or private entities have assisted the Agency.**
- e) The number of consultations, engagements or community meetings that were cancelled, rescheduled or postponed due to the unavailability of interpreters, including the language required.**

A whole-of-government response to Question 79 c to e will be provided by the Department of Housing, Local Government and Community Development.

- f) Reimbursements made to staff, including:
  - a) Total value of reimbursements (including fuel and work-related purchases).**
  - b) The types of expenses reimbursed.**
  - c) Average processing time for reimbursement.****

All reimbursements made to NT Public Sector staff are for official government purposes are subject to approval by an authorised financial delegate.

Reimbursements are made in accordance with relevant legislative requirements, financial management frameworks and agency policies, and include expenses incurred in the course of performing official duties, such as approved work-related purchases and fuel expenses.

Processing of reimbursements occurs in line with established financial procedures and internal controls to ensure appropriate oversight and accountability.

- g) Heritage-listed buildings under the Agency's responsibility that have received, or are scheduled to receive, repairs or maintenance, including:
  - a) Description of works undertaken or planned.**
  - b) Total cost.****

A whole-of-government response to Question 79 g will be provided by the Department of Logistics and Infrastructure.

- h) Expenditure associated with Government-hosted or Government-attended events, including:**
  - a) Traffic management and control costs.**
  - b) Policing, security or crowd control costs.**

A whole-of-government response to Question 79 h) will be provided by the Department of Tourism and Hospitality.

## **MEDIA ENQUIRIES**

- 80. Please detail all media enquiries received by the Agency during the period 1 July 2025 to 31 March 2026, including:**
  - a) The date each enquiry was received.**
  - b) The media outlet or individual making the enquiry.**
  - c) The subject matter of the enquiry.**
  - d) The date a response was provided**

The administrative effort required to respond is excessive and would result in undue diversion of resources from service delivery.

- 81. For each enquiry where no response was provided, please detail the reasons why no response was issued.**

The administrative effort required to respond is excessive and would result in undue diversion of resources from service delivery.

- 82. For each enquiry where a response was provided, please provide a copy of the response.**

The administrative effort required to respond is excessive and would result in undue diversion of resources from service delivery.