

**LEGISLATIVE ASSEMBLY OF THE NORTHERN TERRITORY**

**WRITTEN QUESTION**

Mr Maley to the Minister for Police:

**SerPro**

1. What is the total cost of developing SerPro?
2. Were there any variations to the original tender to develop SerPro?
  - a. If there were, how many and what was the cost of each variation?
3. How long has SerPro taken to develop?
4. What is the estimated budget to keep Serpro operational for the next 6 months?
5. Has an error or problem in Serpro resulted in a complaint against Police?
  - a. If so, how many complaints have been received?
6. Has an error or problem in SerPro resulted in a police member being subject to internal discipline?
  - a. If so how many?
7. When was SerPro made operational?
8. Is the older PROMIS system still operational?
  - a. If it is still operational, what is the month by month cost to keep it operational?
  - b. How long is it intended to keep PROMIS operational?
9. What is the cost of training police members to operate SerPro, as at 1 February 24?
10. How many police members have undergone SerPro training?
11. How many police members are yet to undertake SerPro training?
12. How many remote police members have undertaken SerPro training?

13. How many remote police members require SerPro training, as at 1 February 24?
14. If a remote police member is not trained in SerPro does that impact on the day to day operation of being a police member?
  - a. If so how does it impact?
15. Has there been any errors or problems with SerPro that have caused court matters to not proceed in each of the following areas:
  - a. Domestic Violence?
  - b. Traffic?
  - c. Criminal?
16. Have there been any errors or problems with SerPro that have caused delays to Court times in each of the following areas:
  - a. Domestic Violence?
  - b. Traffic?
  - c. Criminal?
17. Have there been any unlawful arrests due to SerPro cases not been closed?
  - a. If so, did that result in further or re-arrests of persons of interest?
18. Has SerPro caused any delays in the prosecution of any alleged offenders or matters?
  - a. If so, what were the delays and what was the impact of the delay?
19. Has an error or problem with SerPro resulted in a prosecution not succeeding or going ahead?
  - a. If so, what was done to rectify the error or concern?