

20 October 2014

Gary Higgins, MLA Chair Committee on the Northern Territory's Energy Future GPO Box 3721 Darwin NT 0801

INQUIRY INTO ELECTRICITY PRICING OPTIONS

Dear Mr Higgins

The Energy Networks Association (ENA) appreciates the opportunity to make a submission to your Inquiry into Electricity Pricing Options (the Inquiry). ENA is the national industry association representing the businesses operating Australia's electricity transmission and distribution and gas distribution networks, including Power and Water in the Northern Territory. ENA member businesses provide energy to virtually every household and business in Australia.

The challenges being faced in the Northern Territory are also being experienced in Western Australia and in the jurisdictions that participate in the National Electricity Market (NEM). These challenges include significant increases in network charges, due to the growth in forecast peak demand, changes in network use and the replacement of ageing infrastructure. Looking forward, the growing diversity amongst customers in their use of the network, and in their investment in technology, could put further pressure on electricity bills unless there are changes in the form and structure of network prices.

At a national level, the ENA supports a comprehensive framework for network pricing and enabling metering reforms, to be implemented through the Council of Australian Governments Energy Council. I have attached a copy of ENA's publication, *The Road to Fairer Prices*, which provides details of our reform program, for your Committee's consideration.

In specifically addressing your Committee's terms of reference the ENA provides the following comments in relation to different electricity tariff designs, and factors to be taken into account in the implementation of network tariff reform.

The objective of network tariff reform is to provide customers with efficient incentives to make informed choices in their use and generation of electricity.

Currently network tariffs for small customers, including those in the Northern Territory, are composed of a variable energy charge based on the volume of energy sold (kilowatt hours used since the last meter read), and a fixed daily charge. However, network costs are driven by how much consumers contribute to the system peak demand on a few days per year, because networks must invest to ensure reliable supply in extreme weather conditions.

Electricity network pricing reforms would mean that customers would be charged a price for their use of electricity that more closely reflects the actual costs, rather than paying a flat or "average" rate. Customers will pay more to use electricity at peak times, during the day or throughout the year, when the costs of supplying and transporting electricity are at their highest, and will pay less at off-peak times. Should customers choose to reduce their use of electricity at peak times, the cost savings will be passed through in lower electricity prices in the medium to longer term.

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There are a range of options for signaling future costs and recovering total efficient costs in more costreflective network tariffs, depending on the customer's meter.

- Where a customer has a simple (accumulation) meter an option for more cost-reflective network tariffs include a higher fixed charge component (and a smaller usage component);
- Where the customer has an interval or smart meter that measures demand, smart tariffs may be energy - based time-of-use tariffs (including critical peak prices or rebates) or demandbased maximum demand tariffs (also referred to as capacity tariffs).

Therefore a significant factor in the implementation of smart tariffs is customer access to interval or smart meters. In the absence of meters that measure demand, customers are not able to receive price signals that best reflect the cost of their use of the network This is more likely to result in network infrastructure that is only used infrequently at times of peak demand. In most jurisdictions across the NEM, small customers (consuming below 160 MWh per annum) tend to be supplied using simple (accumulation) meters and only about 30 per cent of meters currently support time-of-use tariffs. Above 160 MWh per annum, almost all large industrial customers and many commercial customers have an interval or smart meter and are charged on a demand or capacity basis for network services.

A roll-out of interval meters as proposed by Power and Water has the potential to improve network utilisation and reduce electricity bills over the medium to longer term, through offering customers a smart tariff.

The range of smart tariff options can be usefully compared on the basis of their customer benefits in terms of cost-reflectivity (fairness of the network charges based on actual use), price stability and simplicity.

A further critical factor in securing the benefits of network tariff reform is the extent to which network price signals are reflected or "passed – through" into the retail tariffs paid by customers. The outcomes sought by the AEMC in its current Distribution Network Pricing Arrangements Rule change, initiated by the COAG Energy Council, are dependent on such a pass-through. Given that there are different incentives faced by network businesses and retailers, the ENA and its member businesses will be working closely with retailers to ensure increased alignment of network and retail tariff structures in the interests of customers.

If ENA can be of further assistance to the Committee or your Inquiry I can be contacted on 02 6272 1555 or jbradley@ena.asn.au

Yours sincerely,

John Bradley Chief Executive Officer



APRIL 2014

THE ROAD TO FAIRER PRICES

PRICING PEAK DEMAND

Most Australians would be surprised to learn the way they pay for their electricity network bears little relationship to how much it costs to supply them.

Network tariffs for small customers recover most costs based on the *volume* of energy sold (kilowatt hours used since the last meter read), and a small fixed daily charge.

However, network costs are driven by how much consumers contribute to the *system peak demand* on a few days per year, because networks must invest to ensure reliable supply in extreme weather conditions.

The need to meet peak demand reliably can mean significant network capacity lies idle other than for short periods.

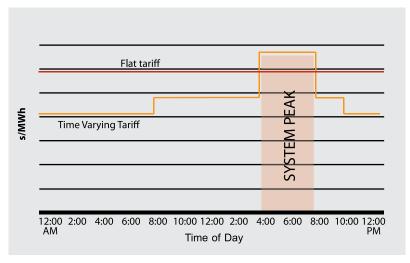
Unless there is a shift towards network tariffs that are based on the network cost to serve:

- unfair cross-subsidies will persist with customers using new technology and energyintensive appliances being cross-subsidised by other customers paying higher energy bills;
- network investment to meet growth in peak demand will be larger than necessary; and
- » it will be more difficult to efficiently integrate potential 'step changes' in technology use such as electric vehicles, battery storage and increased on-site generation.

There are a range of smart tariffs designed to signal the costs of peak use demand that could be 'energy based' (such as time of use pricing or critical peak pricing) or 'demand-based' prices (including capacity or maximum demand charges). These tariffs require interval meters or smart meters that are able to measure not just the total volume of energy consumed but at what time of the day it was consumed. Except in Victoria, most small consumers in Australia do not yet have these advanced meters and increasing their penetration will be vital.

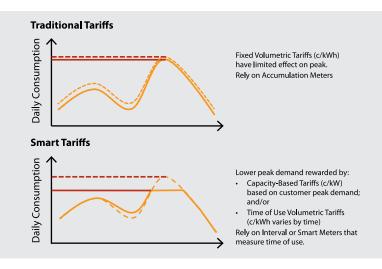
Concerted action at a national level, to develop and implement a road map for network tariff reform, is urgently needed to reduce the need for costly network augmentation, improve electricity affordability and ensure the resilience of the future grid.

FIGURE 1 HOW TIME VARYING TARIFFS REWARD OFF PEAK USE



Note: The system peak in Figure 1 is illustrative only. The actual system peak varies from network to network, depending on the location and can vary throughout the year.

FIGURE 2 EFFECTS OF TARIFF TYPE ON CONSUMPTION



UNFAIR OUTCOMES IN CURRENT PRICES

Unless network tariffs reflect the cost to supply the network service, some customers will pay less than their fair share while others will pay more. These cross-subsidies are effectively hidden when customers pay the same rate under a flat or block network tariff, regardless of what time of the day they use their energy.

The challenge of cross subsidies is exacerbated by trends in technology use – particularly the rapid increase in penetration of airconditioning since the mid-1990s and the recent explosion in the use of solar panels by small customers. The two current examples where subsidies are evident are customers with air-conditioners and customers with solar PV. As new technology emerges, such as battery storage and electric vehicles, subsidies will persist unless tariffs are based on the network cost to serve.

SUBSIDIES TO CUSTOMERS WITH AIR-CONDITIONERS

Growth in air-conditioners has been a significant factor in the need to expand network capacity to meet peak demand. The penetration of air-conditioners has doubled since 1999 (see Figure 3). Air-conditioners use significant amounts of energy at peak times, but little or none at other times.

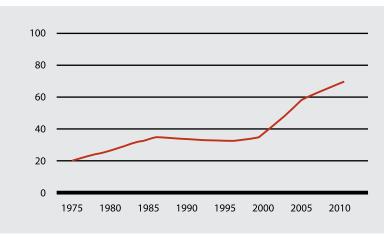
The Productivity Commission has estimated that the additional costs of meeting air-conditioner demand at peak times is \$2500 per appliance. This means that customers who use air-conditioners at peak times effectively receive a hidden subsidy of \$350 per year, paid for through the higher bills of all other customers who don't. Under a tariff that reflects the network cost to serve, customers using air-conditioners at peak times would pay more.¹

SUBSIDIES TO SOLAR PV CUSTOMERS

Figure 4 shows that the penetration of solar has increased 24 fold in just 4 years. As illustrated in Figure 5, high solar PV penetration does appear to have significant impacts on energy volumes, the main source of cost recovery under current tariffs. However, at least where the peak demand occurs late in the day, solar panels do not appear to materially reduce the peak demand, the key driver of network expenditure. Customers with solar PV are able to reduce their energy consumption and at the same time reduce the contribution they make to the network cost to serve, which is largely fixed. The network costs that are under-recovered from customers with solar PV, then have to be paid for in the higher electricity bills of all other customers.

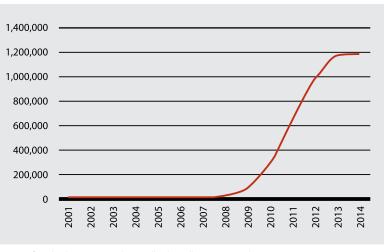
As illustrated in Figure 6, ENA has estimated that an average customer without solar PV could

FIGURE 3 PERCENTAGE OF AUSTRALIAN HOMES WITH AIR-CONDITIONERS



Source: Productivity Commission, Inquiry Report, Volume 2, Electricity Network Regulatory Frameworks, p. 350

FIGURE 4 RISING PENETRATION OF SOLAR PV IN AUSTRALIA



Source: Data from the Clean Energy Regulator, small scale installations summary data http://ret.cleanenergyregulator.gov.au/REC-Registry/Data-reportsmall scale

Productivity Commission, Inquiry Report, Volume 2, Electricity Network Regulatory Frameworks, p. 352

pay a subsidy of \$60 per year to support the under-recovery of network costs for an average customer with solar PV. For large customers, the subsidy could be up to \$180 annually. This dynamic is consistent across jurisdictions. For instance, it has been estimated that the high penetration of solar PV in Queensland has added \$100 million to the electricity bills of households without solar PV. Under a tariff that better reflects the networks actual cost to serve a customer, such as a capacity tariff, solar PV customers would pay their fair share of the network costs.

THE RIGHT TARIFF TODAY.... ALSO MEANS LOWER BILLS IN THE LONG TERM

Most network costs are determined by the capacity required to meet peak demand.

Much of the network capacity to meet the maximum possible demand lies idle other than for short periods. It has been estimated that \$11 billion of network infrastructure is used for the equivalent of 4 or 5 days a year. One distribution network business has estimated that around 20 per cent of network capacity is used for the equivalent of 23 hours per year.²

Price signals are needed to signal to customers the network cost to serve at peak times when the network is congested. One estimate is that reducing peak demand could reduce forecast expenditure in network and generation capacity by between 3-9 per cent, i.e. between \$4.3 billion to \$11.8 billion.³

As illustrated in Figure 7 below, New South Wales distribution networks have undertaken trials indicating significant reductions in peak demand use can be achieved by time-varying tariffs combined with other tools. The trials reflect Seasonal Time of Use (STOU) and Dynamic/Critical Peak Pricing (DPP)⁴.



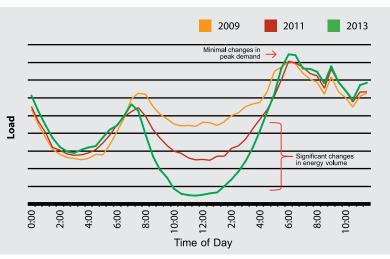
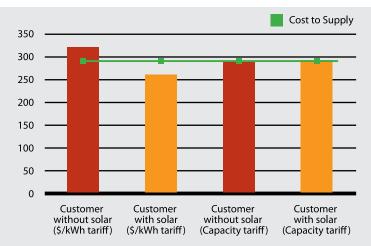
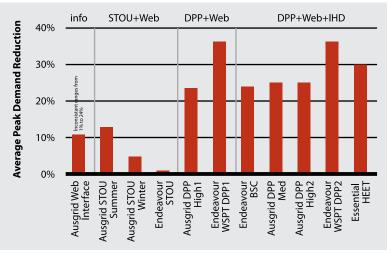


FIGURE 6 HOW CAPACITY NETWORK TARIFFS FAIRLY ADDRESS CROSS SUBSIDIES



Source : ENA submission to the Distribution Network Pricing Arrangements Rule change, 2013, p. 7. Example provided by United Energy

FIGURE 7 PEAK DEMAND REDUCTION ACHIEVED BY TIME VARYING TARIFFS



Source: AEMC, Power of Choice Review, Final Report, 30 November, 2012, p.250

2 Ausgrid, Supply and demand; our five year network plan 2011-12, p.10; ENA submission to the Senate Select Committee Inquiry into Electricity Prices 2012, p. 8.

3 AEMC, Power of Choice Review, Final Report, 30 November 2012, p. vi

ENA'S ROAD MAP FOR TARIFF REFORM



A balanced framework for smart meters that achieves the fastest, economic rollout to benefit all consumers.



Better Information and decision tools for consumers through a joint initiative between electricity networks, retailers and governments.



National agreement to introduce flexible pricing and smart meters for key consumers, based on **triggers** (such as the connection of solar panels, battery storage, electric vehicles and connections to new premises) and **consumption thresholds**.



Review of customer hardship programs to support vulnerable consumers during change to pricing structures.



Deregulation of retail prices, delivering long-standing Council of Australian Governments (COAG) commitments to deregulate where markets are sufficiently competitive.



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