LEGISLATIVE ASSEMBLY OF THE NORTHERN TERRITORY WRITTEN QUESTION

Mrs Finocchiaro to the Minister for Health, Minister for Mental Health and Suicide Prevention, Minister for Remote Housing and Homelands, Minister for Parks and Rangers, Minister for Local Decision Making, Minister for Public Employment, Minister for Corporate and Digital Development – for all agencies falling under the Ministers' portfolios.

AGENCY ADMINISTRATION

Notes:

- The following questions can be answered from existing Agency data as at 31 March 2024.
- You have previously referred questions requiring a Whole of Government response to the Minister responsible at a time that enables a response within the same timeframe as the remainder of the questions.
- Further, you have previously inserted the question at the beginning of each answer.
- My Office would appreciate these practices being continued.

STAFFING

1. (a) Please advise the number of staff employed in the following categories as at 31 March 2024:

Category	FTE	Head	NT-based	Located
		Count		outside NT
		(Actual)		
Ongoing Full Time	59.44	60	60	0
2. Ongoing Part Time	2.73	5	5	0
3. Fixed Term Full Time	3.00	3	3	0
4. Fixed Term Part Time	0.00	0	0	0
5. Casual Contract	11.30	24	24	0
6. Executive Contract	0.00	0	0	0
	76.47	92	92	0

(b) Please provide, for each of the six categories above: the relevant position classifications and the number of staff employed against each classification.

Category	Classification	FTE
Ongoing Full Time	AO2	1.00
	AO3	2.00
	AO4	1.00
	AO5	2.00
	AO6	2.00
	P3	0.00
	PH2	1.00
	SAO2	3.00
	T1	22.58
	T1R	6.86
	T2	7.00
	T2BI	1.00
	T2R	4.00
	T3	5.00
	T3R	0.00
	T4R	1.00
	T5	0.00
Total		59.44

Category	Classification	FTE
2. Ongoing Part Time	AO5	0.55
	AO6	0.20
	PH2	0.43
	T1	0.60
	T1R	0.95
Total		2.73

Category	Classification	FTE
3. Fixed Term Full Time	T1	2.00
	T1R	1.00
Total		3.00

Category	Classification	FTE
4. Fixed Term Part Time		0
Total		0

Category	Classification	FTE
5. Casual	PH2	5.52
	T1	5.55
	T2	0.23
Total		11.3

Category	Classification	FTE
6. Executive Contract		0
Total		0

(c) Where there is a difference between FTE and Headcount (Actual), please provide an explanation for the difference, including any reasons for use of part-time and casual positions within the overall workforce profile.

Full Time Equivalent (FTE) = the proportion of an employee's salary payment to that of an equivalent full-time employee in any given fortnight.

Paid Headcount = Headcount is the count of physical people, so a part-time person would count as one.

The Northern Territory Government provides opportunities for employees to balance the demands of work with the needs of family and general health and wellbeing. Flexible work practices are used in the Northern Territory Public Service to attract and retain employees. Flexible work arrangements can include flexibility in relation to an employee's hours of work, or mode of employment such as part-time, and leave.'

2. Please advise the number of staff held against the following categories as at 31 March 2024:

Category	Number
Resigned	7
Made Redundant	0
Terminated	0
Unattached	4
Classified Redeployee	0
Supernumerary	31

3. Please advise the number of staff who identify as Aboriginal and Torres Strait Islander as at 31 March 2024.

A whole-of-government response to Question 3 will be provided by the Office of the Commissioner for Public Employment.

4. (a) Please advise the number of Frontline staff as FTE as at 31 March 2024 and as a percentage of the Agency total employment.

Although many of our roles interface directly with clients/public, we do not distinguish these roles as 'frontline service' delivery.

(b) Please advise how the Agency determines which staff fall under the category of Frontline.

Although many of our roles interface directly with clients/public, we do not distinguish these roles as 'frontline service' delivery.

5. Please advise how many staff have been engaged through labour hire, employment agency arrangements and/or consultancy contracts, for what purpose, for what duration and at what cost as at 31 March 2024. Please use the table format presented below for your response.

There was no staff engaged through labour hire, employment agency or consultancy contracts through the period 1 July 2023 to 31 March 2024.

6. Please advise how many locums have been employed, for what purpose, for what duration and at what cost as at 31 March 2024. Please use the table format presented below for your response.

Not applicable.

7. (a) How many positions were advertised during the period 1 July 2023 to 31 March 2024?

Note: Answers provided are based on the number of RTF's (request to fills) advertised and not positions, as multiple positions can be advertised under one RTF.

7(a)	1 July 2023 to 31 March 2024
Positions advertised	24

(b) Of the total number advertised in 7(a), how many positions had Special Measures applied?

7(b)	1 July 2023 to 31 March 2024
Positions advertised with Special	24
Measures applied	

(c) Please break down the levels of positions that had Special Measures applied.

7(c)	
Classification Level	Total Positions Advertised
Administrative Officer 3	2
Administrative Officer 6	1
Physical 2	1
Physical 2 - RDO	1
Technical 1	8
Technical 1 - RDO	3
Technical 2	3
Technical 2 - RDO	2

Technical 3	3
Total	24

(d) How many positions that had Special Measures applied were not able to be filled against these requirements during this period and required contract or backfilling arrangements?

Most Northern Territory Government agencies have implemented special measures arrangements across the whole agency or for some roles. The process for positions that are advertised with special measures is to consider special measures applicants first; if no special measures applicants apply, or no special measures applicants are considered suitable, recruitment panels may assess all other applicants' suitability for the role.'

OUTSOURCING

8. (a) For the period 1 July 2023 to 31 March 2024, detail any decision(s) to outsource, contract out or privatise functions that have traditionally been carried out by the Agency.

The Territory Wildlife Parks did not outsource, contract out or privatise functions that have traditionally been carried out by themselves during the period 1 July 2023 to 31 March 2024.

(b) Is consideration being given to outsource, contract-out or privatise in financial year 2024/25? If so, provide details.

There is no consideration to outsource, contract or privatise functions in 2024-25.

LEGAL EXPENSES

- 9. What has been the expenditure on legal advice or related expenses for the period 1 July 2023 to 31 March 2024? Provide details on:
 - a) The matter(s) (designate which are finalised and which ongoing)
 - b) The amount paid by matter
 - c) The amount paid to each outside legal firm or barrister engaged

The Territory Wildlife Parks did not incur any expenditure on legal advice or related expenses during the period 1 July 2023 to 31 March 2024.

PROCUREMENT / CONSULTANCIES

- 10. For the period 1 July 2023 to 31 March 2024, please detail expenditure on each report and consultancy (excluding annual reports) that have been obtained from outside the NTPS. For each report/consultancy detail:
 - a) Purpose
 - b) Cost
 - c) Person or entity engaged
 - d) Whether the person or entity has their principal place of business in the Northern Territory or elsewhere (if elsewhere, please provide the address of the principal place of business of the person or entity)
 - e) Whether a report has been tabled in the Legislative Assembly as a result of the report or consultancy
 - f) Outcomes or key performance indicators for the report or consultancy
 - g) Whether tenders or expressions of interest were invited prior to work on the report or consultancy being undertaken

a) Purpose	b) Cost (\$)	c) Person or Entity	d) Principal Place of Business	e) Tabled in LA	f) Outcomes	g) Procurem ent method
Anthropological consultation for Territory Wildlife Park	5,500	Carolyn Macdonald	NT	No	Anthropological Report	Tier 1 Quote

11. Please advise the number of contracts awarded to business entities with a principal place of business in the NT and outside the NT for the period 1 July 2023 to 31 March 2024 as follows:

No contracts were awarded between 1 July 2023 to 31 March 2024.

12. For each of the contracts awarded to business entities with a principal place of business outside of the Northern Territory, please advise the selection criteria on the applicable contract or tender.

Not applicable.

13. For Tier 3, Tier 4 and Tier 5 procurement activities, how many public tenders were advertised during the period 1 July 2023 to 31 March 2024?

No Tier 3, Tier 4 or Tier 5 procurement activities were undertaken in the period 1 July 2023 to 31 March 2024.

14. For Tier 3, Tier 4 and Tier 5 procurement activities, how many contracts or tenders were awarded without undertaking a public tender process during the period 1 July 2023 to 31 March 2024?

Not applicable, see question 13.

- 15. For each instance identified in the question above, where a public quotation process was not undertaken, including for those with a Certificate of Exemption:
 - a) What is the description of the goods and services contracted?
 - b) What is the value of the goods and services contracted?
 - c) What was the reason for not using the public tender process or for requiring a Certificate of Exemption?
 - d) Who recommended the course of action in c) above?
 - e) Who approved the course of action in c) above?

Not applicable, see question 14.

16. Please advise the total number of NTG Corporate Credit Cards within the Agency, including the position titles and levels of the staff holding the corporate credit cards for the purchase of goods and/or services as at 31 March 2024.

At 31 March 2024 there were 9 credit card holders in Territory Wildlife Parks.

Position Title	Level	Number
ADMINISTRATION OFFICERS	AO3	2
SUPERVISOR VISITOR SERVICES	AO4	1
VISITOR SERVICES OFFICER	AO6	1
VISITOR EXPERIENCE COORDINATOR	T3	1
SENIOR MAINTENANCE OFFICER	T3	1
NURSERY MANAGER	T3	1
SUPERVISOR TECHNICAL SERVICES	T3	1
OPERATIONS MANAGER LIFE SCIENCES	T4R	1
Total		9

FOCUS GROUPS / POLLING / SURVEYS

For the period 1 July 2023 to 31 March 2024:

17. Please detail expenditure on opinion polls and focus groups, including costs and entities that conducted the work.

The Territory Wildlife Parks did not undertake any opinion polls or focus groups during the period 1 July 2023 to 31 March 2024.

18. Detail all surveys undertaken in relation to the focus groups and opinion polls above, including their form, the cost and the inducements that were provided to incentivise participation.

Not applicable – refer response at Q17.

19. Please provide copies of each survey and the results of each survey.

Not applicable – refer response at Q17.

COMMUNICATIONS AND MARKETING

20. Please detail expenditure on advertising and communications during the period 1 July 2023 to 31 March 2024.

For each advertisement for which an expense was incurred:

- a) What was the purpose / description of the advertisement?
- b) Who was the advertisement placed with, i.e. media outlet, newspaper, television station, digital platform; or other?
- c) What was the total production cost, including, but not limited to, design, commissions, and placement costs?
- d) Were tenders or expressions of interest called? If not, why not?
- e) Did the agency enter into any separate arrangements for advertising placements or advertorials? If so, please provide details of expenditure and media outlet.

a) Purpose / Description	b) Placement medium	c) Cost \$	e) Media outlet
Advertising Alice Springs Caravan Parks and Hotels	Print	1,249	John Batman Group
Australian Directory of School Activities, Excursions and Accommodation 2024	Web/Multimedia	750	Walsh Media
Big Maps	Print	492	Australian Tourist Publications
Create Send Campaign Manager 2023/24 FY	Web/Multimedia	711	Create Send
Halloween Disco Twilight Night	Web/Multimedia	60	Facebook
Honour of Dr MK Turner	Print	320	Colemans Printing
Outback Xposure Distribution Services	Print	2,482	Outback Xposure
Outdoor plaque	Combined	268	Territory Trophies & Precision Engraving
Safety Signs Tape	Combined	623	Total Safety Solution
Top End Attraction Maps	Print	750	Tourism Top End
Top End Destination Map	Print	443	John Batman Group
Top End Holiday Guide	Print	892	Tourism Top End
Top End Passport Bookings	Print	325	Tourism Top End

White Pages	Print	240	Telstra
TWP Vehicle Wrap	Combined	5,320	Signtech NT
TOTAL		14,925	

- d) No tenders or expression of interest were called as either Territory Wildlife Parks were approached to advertise, or amounts were Tier 1 procurement.
- e) No tenders or expression of interest were called, suppliers were under Across Government Contract.
 - The following expenditure was incurred with suppliers outside of the current across government contract \$9,605.

Media Outlet	Description	Cost
John Batman Group	Advertising Alice Springs	1,249
	Caravan Parks and Hotels	
Walsh Media	Australian Directory of School	750
	Activities, Excursions and	
	Accommodation 2024	
Australian Tourist Publications	Big Maps	492
Create Send	Create Send Campaign	711
	Manager 2023/24 FY	
Facebook	Halloween Disco Twilight	60
	Night	
Colemans Printing	Honour of Dr MK Turner	320
Outback Xposure	Outback Xposure Distribution	2,482
	Services	
Territory Trophies & Precision	Outdoor plaque	268
Engraving		
Total Safety Solution	Safety Signs Tape	623
Tourism Top End	Top End Attraction Maps	750
John Batman Group	Top End Destination Map	443
Tourism Top End	Top End Holiday Guide	892
Tourism Top End	Top End Passport Bookings	325
Telstra	White Pages	240

TRAVEL

- 21. Please provide the total expenditure and itemised details of travel, including, but not limited to travel-related costs such as accommodation, travel allowance, entertainment, car rental, meals and incidentals, in each Agency and authority during the period 1 July 2023 to 31 March 2024 broken down to:
 - a) International Travel
 - b) Interstate Travel
 - c) Intrastate Travel

Expense Type	2023-24 to 31 March 2024 \$	
a) International Travel	-	
b) Interstate Travel	134	
c) Intrastate Travel	2,294	
TOTAL	2,428	

22. In the case of international travel identified in response to the question above, please provide the purpose, itinerary, persons and costs involved in each trip.

Not applicable, no international travel was undertaken for the period 1 July 2023 to 31 March 2024.

23. Please provide itemised details and costs of all travel undertaken by the Minister that was paid for by the Agency or authority, including travel on charters during the period 1 July 2023 to 31 March 2024.

Nil.

HOSPITALITY / FUNCTIONS AND EVENTS

24. Please provide full details of all official hospitality provided for the period 1 July 2023 to 31 March 2024.

In relation to each occasion where official hospitality was provided:

- a) What was the purpose of the hospitality?
- b) How many guests attended?
- c) How many Ministers attended?
- d) How many Ministerial staff attended?
- e) How many MLAs attended?
- f) How many Public Sector employees attended?
- g) What was the total cost incurred?

The table below details hospitality provided for the period 1 July 2023 to 31 March 2024.

(a) Purpose	(b) Numb er of Guest s	(c) Number of Minister s	(d) Number of Ministeri al Staff	(e) Numb er of MLAs	(f) Number of Public Sector Employee s	(g) Total Costs incurre d \$
Communit y Involveme nt Day	12	-	-	-	2	61

(a) Purpose	(b) Numb er of Guest s	(c) Number of Minister s	(d) Number of Ministeri al Staff	(e) Numb er of MLAs	(f) Number of Public Sector Employee s	(g) Total Costs incurre d \$
(CID) end of year BBQ						
Minister Visit	22	1	2	-	19	150
TOTAL						211

GRANTS, SPONSORSHIPS, DONATIONS AND INCENTIVES

25. Please detail expenditure on grants, sponsorships, donations and incentives paid by your Agency (including the recipient of each payment) during the period 1 July 2023 to 31 March 2024, including agency budget totals to administer such programs.

The Territory Wildlife Parks did not pay any grants, donations, or incentives for the period 1 July 2023 to 31 March 2024.

26. Please detail the funds utilised to distribute awards and sponsorships in the period 1 July 2023 to 31 March 2024, and to what activities. Please list details of any contract periods as part of any arrangement.

The Territory Wildlife Parks did not undertake any awards or sponsorships for the period 1 July 2023 to 31 March 2024.

27. Indicate which awards and sponsorships were managed by Regional Offices. What is anticipated for the 2024/25 financial year?

Not applicable – refer response to Q26.

28. Please detail the amounts paid on grants, donations and incentives to non-Government organisations for the period 1 July 2023 to 31 March 2024, including to which organisation and the services to be provided?

The Territory Wildlife Parks did not pay any grants, donations, or incentives for the period 1 July 2023 to 31 March 2024.

MEDIA MONITORING SERVICES

29. Provide expenditure details on media monitoring services for the period 1 July 2023 to 31 March 2024 (including entities engaged and who utilises the service).

A whole-of-government response to Question 29 will be provided by the Department of the Chief Minister and Cabinet

INFRASTRUCTURE PROJECTS

30. How many projects have been submitted or are in the process of being submitted to Infrastructure Australia or Northern Australia Infrastructure Facility (NAIF) to be considered for the Infrastructure Priority List?

A whole-of-government response to Question 30 will be provided by the Department of Infrastructure, Planning and Logistics.

31. Please provide details of newly committed projects for the period 1 July 2023 to 31 March 2024.

A whole-of-government response to Question 31 will be provided by the Department of Infrastructure, Planning and Logistics.

32. Please provide details of contracts awarded to interstate firms, for what purpose, the cost and why a Territory firm was not chosen.

A whole-of-government response to Question 32 will be provided by the Department of Infrastructure, Planning and Logistics.

GOVERNMENT LEASED BUILDINGS

33. What is the total annual power bill of each Government building owned/leased/used by each Department for the period 1 July 2023 to 31 March 2024?

Power expenditure for Territory Wildlife Parks for the period 1 July 2023 to 31 March 2024 totals \$417,931.

A breakdown by property is in the below table.

Property	2023-24 To 31 March 2024 \$
Alice Springs Desert Park	162,638
Territory Wildlife Park at Berry Springs	255,293
TOTAL	417,931

34. What is the total annual leased space of each Government building used by each Agency/authority and at what cost for the period 1 July 2023 to 31 March 2024?

A whole-of-government response to Question 34 will be provided by the Department of Corporate and Digital Development.

35. How much Government owned or leased premises or office space is currently under-utilised (at less than 100 per cent occupied) or vacant?

A whole-of-government response to Question 35 will be provided by the Department of Corporate and Digital Development.

FEES AND CHARGES

36. Please detail the statutory or legislative fees and charges levied by your Agency/authority, the revenue raised in the 2023/24 financial year and whether any of these fees and charges were increased following the passage of the 2023/24 financial year budget.

Total entry fee revenue, including statutory/legislative fees and charges for the Territory Wildlife Parks for the period of 1 July 2023 to 31 March 2024, was \$1.4 million. The Territory Parks and Wildlife Conservation By-Laws 1984 prescribes the single entry fees applicable to Territory Wildlife Parks (adult \$39.50 and child \$20.00), these fees have not increased following the passage of the 2023/24 financial year budget.

Under Bylaw 10 (1A) the Commission may from time to time determine that special rates may be applied in relation to statutory fees set out in the Schedule however it must publish these special rates in a notice at the entrance to the park or at a near place where fees are payable. The below table lists these fees

TERRITORY WILDLIFE PARKS				
FEES AND CHARGES				
Fee Description	Fees and Charges as at 31 March 2024 (excluding GST)			
Conservation and Natural Resources / Bio-parks				
TERRITORY WILDLIFE PARK (BERRY SPRINGS)				
Single Entry per adult	\$39.50			
Single Entry per child 5-16 years ¹	\$20.00			
Single Entry per child 0-4 years	Free			
Entry per Family Saver 1 - 1 adult & 2 children (5-16 years)	\$67.00			

TERRITORY WILDLIFE PARKS				
FEES AND CHARGES				
Fee Description	Fees and Charges as at 31 March 2024 (excluding GST)			
Entry per Family Saver 2 - 2 adults & 1 child (5 -16 years)	\$90.00			
Entry per Family Saver 3 - 2 adults & 4 children (5-16 years)	\$106.00			
Entry student concession	\$27.50			
Entry seniors concessions	\$32.00			
Entry NT School Children on Excursion (school groups)	Free			
Entry Non NT school and educational institution (group of 10 or more visiting with school group during school term) per student	\$19.00			
Membership/ Territorian Pass Adult	\$78.50			
Membership/ Territorian Pass Child 5-16 years	\$39.50			
Membership/ Territorian Pass Child 0-4 years	Free			
Membership/ Territorian Pass Entry Family Saver 1 - 1 adults & 2 children	\$133.00			
Membership/ Territorian Pass Entry Family Saver 2 - 2 adults & 1 child	\$179.50			
Membership/ Territorian Pass Entry Family Saver 3 - 2 adults & 4 children	\$211.00			
Membership/ Territorian Pass Entry Student / Concession	\$55.00			
Membership/ Territorian Pass Entry Seniors Card	\$64.00			
ALICE SPRINGS DESERT PARK				
Single Entry per adult	\$39.50			
Single Entry per child 5-16 years	\$19.50			
Single Entry per child 0-4 years	Free			
Entry per Family Saver 1 - 1 adult & 2 children (5-16 years)	\$67.00			
Entry per Family Saver 2 - 2 adults & 1 child (5-16 years)	\$90.00			
Entry per Family Saver 3 - 2 adults & 4 children (5-16 years)	\$106.00			
Entry student / concession	\$27.50			
Entry seniors card	\$32.00			
Entry NT School Children on Excersion (school groups)	Free			
Entry Interstate School Children on excursion	\$19.00			
Membership/ Territorian Pass Adult	\$78.50			
Membership/ Territorian Pass Child 5-16 years	\$39.50			

TERRITORY WILDLIFE PARKS					
FEES AND CHARGES					
Fee Description	Fees and Charges as at 31 March 2024 (excluding GST)				
Membership/ Territorian Pass Child 0-4 years	Free				
Membership/ Territorian Pass Entry Family Saver 1 - 1 adults & 2 children	\$133.00				
Membership/ Territorian Pass Entry Family Saver 2 - 2 adults & 1 child	\$179.50				
Membership/ Territorian Pass Entry Family Saver 3 - 2 adults & 4 children	\$211.00				
Membership/ Territorian Pass Entry Student / Concession	\$55.00				
Membership/ Territorian Pass Entry Seniors Card	\$64.00				

INTERNAL AUDITS

37. How many internal audits and financial investigations were conducted in the period 1 July 2023 to 31 March 2024?

Audit title	Audit completion date	
Qualifications Audit	February 2024	
VFT Assurance Program	March 2024	

38. What were the terms of reference or focus for each investigation?

Audit title	Reference or focus
Qualifications Audit	To assess the level of compliance of the agency's professional classification recruitment activities from 24 October 2021 and 24 October 2023
VFT Assurance Program	To assess the level of compliance of procurement activities within the agency against the Buy Local Advocates Value for Territory Assurance Program Checklist

39. Please provide details of any fraud, anomalies, breaches of financial legislation or Northern Territory Government policy and procedures exposed by the audits and financial investigations.

There was no material fraud or breaches of financial legislation detected in the internal audits conducted for the reporting period.

40. How many agencies have been referred to existing bodies e.g. Auditor-General/Independent Commission Against Corruption (ICAC) and how many have been resolved? Please detail the agency referred to, the date of referral and the date resolved, including those with multiple referrals.

Agencies would not be privy to details of referrals made to Independent Statutory Officers.

BOARDS / ADVISORY BODIES

- 41. Please detail all boards and advisory bodies in your Agency in 2023/24, also providing the following information:
 - a) The Terms of Reference, if changed from last year
 - b) The current members and when they were appointed
 - c) The total remuneration paid to each Board member during the 2023/24 financial year
 - d) The itemised total cost incurred by the Board during the 2023/24 financial year

As at 31 March 2024, there were no boards and advisory bodies for the Territory Wildlife Parks.

42. The number of times the Board met during the period 1 July 2023 to 31 March 2024.

Not applicable – Refer response to Q41.

REVIEWS AND INQUIRIES

- 43. Details of all reviews and inquiries completed or commenced during the 2023/24 financial year, also providing the following information:
 - a) The Terms of Reference
 - b) The criteria for selection of all panel members
 - c) The composition, qualifications and state or territory of residence of the persons undertaking the review/inquiry
 - d) The cost of the review/inquiry
 - e) How the information was/is accumulated to contribute to the review/inquiry
 - f) If completed, when, the outcome and whether the report has been tabled in the Legislative Assembly
 - g) If not completed when this is expected

The Territory Wildlife Parks had no formal reviews or inquiries completed or commenced during the period 1 July 2023 to 31 March 2024.

WORKPLACE HEALTH AND SAFETY

44. Please provide the number, nature and cost of reportable safety issues for the period 1 July 2023 to 31 March 2024.

There were no reportable safety issue for the period 1 July 2023 to 31 March 2024.

45. Please detail the number of stress related matters and claims for the period 1 July 2023 to 31 March 2024.

There were no workers compensation claims for the period 1 July 2023 to 31 March 2024 that were related to mental stress.

REGIONAL OFFICES

46. Please detail expenditure on staff located in regional offices across the Territory. Include the number of staff, their functions and outcomes achieved in the 2023/24 financial year. What are the locations for which they are responsible?

Regional Office	# of Staff	Functions/ Outcomes achieved	2023-24 Cost to 31 March 2024 \$'000
Alice Springs	57	Manage, maintain, and monitor the habitats and animals located at the Alice Springs Desert Park to ensure that the deliverables of the Alice Springs Desert Park are met.	2,307
Total	57		2,307

The cost represents the employee salary related costs. The administrative effort required to provide other expenditure and outcomes has been determined to be excessive and would result in undue diversion of resources from service delivery.