

LEGISLATIVE ASSEMBLY OF THE NORTHERN TERRITORY

WRITTEN QUESTION

Mr Maley to the Minister for Corporate and Digital Development:

SerPro and PROMIS

1. What is the total cost of developing SerPro?

\$58 million.

2. Were there any variations to the original tender to develop SerPro?

No.

a. If there were, how many and what was the cost of each variation?

Not applicable.

3. How long has SerPro taken to develop?

6.5 years.

4. What is the estimated budget to keep Serpro operational for the next 6 months?

\$1.95 million.

5. What is the cost of training police members to operate SerPro, as at 1 February 24?

\$1.1 million.

6. PROMIS ceased being the case management system for Northern Territory Police on 27 November 2023 and is now only available in Read Only mode. What is the month by month cost to keep it available?

\$56,000 per month – server hosting, CPU usage and database licensing costs are in line with standard practice to maintain older systems for a period of time to retain the ability to interrogate legacy data that wasn't migrated to the new system.