

**LEGISLATIVE ASSEMBLY OF THE NORTHERN TERRITORY**

**WRITTEN QUESTION**

Mr Guyula to the Minister for Police, Fire and Emergency Services:

**Private security**

- 1. Where is the funding for the Public Order Response Unit in the budget? Which department has it come from? Who will be funding it going forward?**

Government approved funding of private security under the Safer Territory Places Grant program which has been in place for several years, was transferred from the Department of Chief Minister and Cabinet (DCMC) to Police, Fire and Emergency Services (PFES) effective 1 July 2023.

- 2. Where is the funding for private security patrols for Darwin CBD, the Waterfront and other locations coming from? Which department will fund it and manage it going forward?**

As above.

- 3. What is the process for complaints to be made about conduct of private security? How accessible is this process to First Nations people & ESL speakers?**

A complaint can be made to either the Department of Industry, Tourism and Trade (as the licensing function), the location (such as Casuarina Square, Palmerston Shopping centre etc), or direct to PFES.

If a complainant had language or other accessibility issues these can be accommodated and catered to. Use of the Australian Interpreter Service, interpreters, reading and writing assistance, and use of devices for those that are hard of hearing or have other communication issues. A variety of tools and options exist to assist.

**4. To date, have there been any complaints about the conduct of private security in Darwin?**

PFES are aware of two complaints that have been formally lodged since the commencement of the grant program.

**5. How does incident reporting work for private security working for the government? What are they required to report in terms of incidents with the public?**

If a security provider responds to an incident then they record this in their own security log as well as using the mandated reporting IT application. This is a daily report requirement as per the contract conditions. This is shared amongst daily patrollers, contract managers and other service providers.