

# ESTIMATES COMMITTEE

## Question Taken on Notice

**Question Number:** 9-3

**Output Number:** 1.5

**Date:** 21/06/2023

**From:** Mr Bill Yan

**To:** Hon Ngaree Ah Kit

**Portfolio:** Disabilities

**Agency:** Territory Families, Housing and Communities

**Subject:** Complaints Regarding NDIS Plan

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### QUESTION:

Has there been any complaints received from kids or families with a NDIS plan about it not providing sufficient services to meet their needs?

### ANSWER:

When a NDIS participant has concerns that their plan is not providing sufficient services to meet their needs, a request for an internal review can be made to the National Disability Insurance Agency (NDIA).

The Department of Territory Families, Housing and Communities does not receive complaints from the community regarding NDIS plans. These are directed to the NDIA.