

LEGISLATIVE ASSEMBLY OF THE NORTHERN TERRITORY

WRITTEN QUESTION

Mr Bohlin to Minister for Business

NTG Information and Communication Technology (ICT) Outsourcing

The NTG Information and Communication Technology (ICT) Outsourcing contract expires in 2010:

- (1) What operational procedures are in place in relation to ICT to ensure that all @nt.gov.au (NTG) account holders' electronic (email) and voice communication information is secure from misappropriation.
- (2) What operational procedures are in place to identify the inappropriate distribution of information from NTG account holders through ICT, particularly as it relates to material in confidence.
- (3) What operational procedures are in place to identify the improper use by NTG account holders of ICT resources, particularly as it relates to accessing inappropriate content or abuse of service.
- (4) What security and probity checks are completed on persons within the NTG who may access the electronic and voice communication information and data of NTG account holders.
- (5) What security and probity checks are completed on persons working for providers of ICT services to the NT who have access to NTG account holders' electronic and voice communication information.
- (6) What physical controls are in place for the security of the storage and transmission of electronic and voice communication.
- (7) Has any person been identified distributing electronic communication acquired through the monitoring or surveillance of NTG ICT in a way that breaches the confidentiality of that communication.
- (8) Has any person, within NTG or ICT service provider contractor employees been disciplined for the inappropriate access of electronic or voice communication from NTG account holders.
- (9) What positions (including numbers of persons, NTG or ICT provider) have access to the NTG electronic and voice communication for the purpose of implementing and monitoring security of the ICT system.
- (10) What, if any, additional security practices and activities are proposed for future ICT service delivery.

ANSWER