

ESTIMATES COMMITTEE
Question Taken on Notice

Question Number: 3-7

Output Number: Opening Statement

Date: 16/06/2022

From: Mr Bill Yan

To: Hon Nicole Manison

Portfolio: Parks & Rangers

Agency: Environment, Parks & Water Security

Subject: NT Parks online booking system complaints

QUESTION

How many complaints have you received about the online booking system, and what are the majority of complaints about? What mechanisms are in place to action complaints and visitor feedback?