

LEGISLATIVE ASSEMBLY OF THE NORTHERN TERRITORY

WRITTEN QUESTION

Mrs Lambley to the Minister for Health:

Costs of Hotel Quarantining

- 1. When exactly did Northern Rise Village Services commence providing a service to the Howard Springs facility?**

The contract was awarded on 24 March 2020 and the contractor commenced site mobilisation on 25 March 2020.

- 2. When did the contract for Northern Rise Village Services to provide services to the Howard Springs centre commence, before it was repurposed to a COVID Quarantine Facility?**

The commencement date for the contract is 24 March 2020.

- 3. When precisely was Northern Rise Village Services first contracted by the NT Government to provide services to the Howard Springs quarantine facility?**

Northern Rise Village Services were contracted to provide hotel services from 24 March 2020.

- 4. What were the original terms of contract between Northern Rise Village Services and the NT Government, for example services provided and the time frame?**

The contract was awarded under the terms of the NT Government *Conditions of Contract – supply of services* and was structured to enable services to be provided on an ongoing basis and for the contract to be terminated by the NT Government by issuing 30 days' notice to the contractor.

The scope of services included Provision of a 24/7 on-site facilities management services including:

- Provision of all necessary staff including provision of all required PPE as advised by NT Health.

- Provision of all break-fix, operating systems maintenance and management, including Building Maintenance Systems, fire systems, water systems, electrical, air-conditioning, pest control and management, all repairs and maintenance of assets under the control of the facilities management provider.
- Removal of all waste including appropriate disposal of medical waste.
- Provision of all security services.
- Provision and maintenance of temporary fencing.
- Provision of all site traffic management requirements.
- Provision of all linen requirements and laundry facilities.
- Providing guest welcome packs containing basic requirements such as tea/coffee, laundry detergent, and basic toiletries.
- Provision of cleaning services.
- Provision of meals, including delivery of meals.
- Administration of the visitor operation centre which includes communications, wi-fi access, television, room access cards, operation of recreational facilities.
- Provision of grounds maintenance.
- Ad-hoc building and facility maintenance requirements.
- Provision of a shopping service for quarantined guests.
- Cleaning of all recreational facilities.
- Provision of golf-carts or similar for the use of NT Government personnel.
- Provision of baggage handling service, 24/7 concierge facilities to cater for arriving and departing guests.
- Supply, installation and maintenance of appropriate bunting to the perimeter fence.