



WRITTEN QUESTIONS
11th Assembly - 16/04/2010

Ombudsman's Office – Output Groups
ADMINISTRATIVE RESPONSIBILITY OF THE CHIEF MINISTER

QUESTION

In relation to your portfolio areas within the Ombudsman's Office would you kindly respond to the following questions by output group in the department?

HR Unit Questions:	
1	How many personnel are employed to perform Human Resources functions within the Department? At what position level are they employed?
	The Department does not have a dedicated HR section. HR functions are performed by the Business Manager (A06) and make up approximately 20% of that position.
2	How many personnel are employed to perform or assist in the Payroll functions within the Department? At what position level are they employed?
	None, Whole of Government Payroll Services are provided by DBE.
3	How many instances have occurred where the department has made errors in respect to payments to or allowances for members of the department? Can you please explain these instances?
	No overpayments recorded for this Agency.

4	What interdepartmental charges are applied to managing the payroll? Is there a differential in cost for different position levels, if so what are these differences in cost?																											
	<p>DBE Payroll Services are charged to agencies on a notional basis. There is no cost differential for position levels. The cost differentials are between commencements, terminations, manually processed (PTR) transactions (ie payroll officer processing a transaction) and automatically processed pay (PTR) transactions (ie pay system processing a transaction).</p> <p>The information provided in the below table is Notional Charges issued to Agencies for Payroll Services during the period 01/07/2009 til 31/3/2010:</p> <table border="1" data-bbox="344 443 1615 815"> <thead> <tr> <th data-bbox="344 443 936 475">Customer Name</th> <th data-bbox="943 443 1375 475">Short Description</th> <th data-bbox="1382 443 1615 475">Total Amount</th> </tr> </thead> <tbody> <tr> <td colspan="3" data-bbox="344 507 936 539">Ombudsman & Health Complaints Commission - SLA Notional Billing Only</td> </tr> <tr> <td data-bbox="344 571 936 603"></td> <td data-bbox="943 571 1375 603">HR Systems</td> <td data-bbox="1382 571 1615 603">\$ 5,405.00</td> </tr> <tr> <td data-bbox="344 603 936 635"></td> <td data-bbox="943 603 1375 635">Payroll Auto PTRs</td> <td data-bbox="1382 603 1615 635">\$ 585.00</td> </tr> <tr> <td data-bbox="344 635 936 667"></td> <td data-bbox="943 635 1375 667">Payroll Commencement</td> <td data-bbox="1382 635 1615 667">\$ 1,560.00</td> </tr> <tr> <td data-bbox="344 667 936 699"></td> <td data-bbox="943 667 1375 699">Payroll Employees</td> <td data-bbox="1382 667 1615 699">\$ 2,428.96</td> </tr> <tr> <td data-bbox="344 699 936 730"></td> <td data-bbox="943 699 1375 730">Payroll Manual PTRs</td> <td data-bbox="1382 699 1615 730">\$ 1,390.00</td> </tr> <tr> <td data-bbox="344 730 936 762"></td> <td data-bbox="943 730 1375 762">Payroll Termination</td> <td data-bbox="1382 730 1615 762">\$ 1,560.00</td> </tr> <tr> <td colspan="2" data-bbox="344 778 936 810">Grand Total</td> <td data-bbox="1382 778 1615 810">\$ 12,928.96</td> </tr> </tbody> </table>	Customer Name	Short Description	Total Amount	Ombudsman & Health Complaints Commission - SLA Notional Billing Only				HR Systems	\$ 5,405.00		Payroll Auto PTRs	\$ 585.00		Payroll Commencement	\$ 1,560.00		Payroll Employees	\$ 2,428.96		Payroll Manual PTRs	\$ 1,390.00		Payroll Termination	\$ 1,560.00	Grand Total		\$ 12,928.96
Customer Name	Short Description	Total Amount																										
Ombudsman & Health Complaints Commission - SLA Notional Billing Only																												
	HR Systems	\$ 5,405.00																										
	Payroll Auto PTRs	\$ 585.00																										
	Payroll Commencement	\$ 1,560.00																										
	Payroll Employees	\$ 2,428.96																										
	Payroll Manual PTRs	\$ 1,390.00																										
	Payroll Termination	\$ 1,560.00																										
Grand Total		\$ 12,928.96																										
5	How are costs determined between departments in relation to payroll costs, including transfers and relocation of staff?																											
	<p>Agency is too small to require internal transfers, where there is a transfer to another department costs negotiated on a case by case basis. Generally, the recruiting agency covers relocation costs. With regard to Transfer dates these are agreed between the agencies and DBE payroll is notified of date of action.</p>																											
6	What is the budget of the Human Resources functional area of the Department?																											
	<p>As the Department does not have a dedicated HR area no specific Human Resources functional area budget exists.</p>																											

7	What is the breakdown of the Human Resources budget to employee payments, travel, accommodation and training?																																													
	<p>The components of the Ombudsman's budget allocated to Employee payments and other employee related operational payments for the 12 months ending 30/6/10 are detailed below :</p> <table border="1" data-bbox="360 325 1361 703"> <thead> <tr> <th data-bbox="360 325 1025 373">Employee Payments</th> <th data-bbox="1025 325 1137 373">Annual Budget (000's)</th> <th data-bbox="1137 325 1361 373">Actual 2009/10* (000's)</th> </tr> </thead> <tbody> <tr> <td data-bbox="360 405 1025 437">Salaries⁽⁺⁾</td> <td data-bbox="1025 405 1137 437">1351</td> <td data-bbox="1137 405 1361 437">1442</td> </tr> <tr> <td data-bbox="360 437 1025 469">Payroll Tax</td> <td data-bbox="1025 437 1137 469">106</td> <td data-bbox="1137 437 1361 469">110</td> </tr> <tr> <td data-bbox="360 469 1025 501">Fringe Benefits Tax</td> <td data-bbox="1025 469 1137 501">18</td> <td data-bbox="1137 469 1361 501">17</td> </tr> <tr> <td data-bbox="360 501 1025 533">Higher Duties</td> <td data-bbox="1025 501 1137 533">30</td> <td data-bbox="1137 501 1361 533">37</td> </tr> <tr> <td data-bbox="360 533 1025 564">Superannuation</td> <td data-bbox="1025 533 1137 564">147</td> <td data-bbox="1137 533 1361 564">153</td> </tr> <tr> <td data-bbox="360 564 1025 596">Rec Leave</td> <td data-bbox="1025 564 1137 596">122</td> <td data-bbox="1137 564 1361 596">172</td> </tr> <tr> <td data-bbox="360 596 1025 628">Leave Loading</td> <td data-bbox="1025 596 1137 628">13</td> <td data-bbox="1137 596 1361 628">17</td> </tr> <tr> <td data-bbox="360 628 1025 660">Allowances</td> <td data-bbox="1025 628 1137 660">4</td> <td data-bbox="1137 628 1361 660">6</td> </tr> <tr> <td data-bbox="360 660 1025 703">TOTAL</td> <td data-bbox="1025 660 1137 703">1791</td> <td data-bbox="1137 660 1361 703">1954</td> </tr> </tbody> </table> <p data-bbox="360 703 1361 767">⁽⁺⁾Salaries figure also includes salary sacrifice amounts, airfares and other similar employee payments.</p> <table border="1" data-bbox="360 767 1361 1002"> <thead> <tr> <th data-bbox="360 767 1025 815">Operational Costs</th> <th data-bbox="1025 767 1137 815">Annual Budget (000's)</th> <th data-bbox="1137 767 1361 815">Actual 2009/10* (000's)</th> </tr> </thead> <tbody> <tr> <td data-bbox="360 847 1025 879">Duty Fares & Accommodation</td> <td data-bbox="1025 847 1137 879">49</td> <td data-bbox="1137 847 1361 879">19</td> </tr> <tr> <td data-bbox="360 879 1025 911">Training & Study</td> <td data-bbox="1025 879 1137 911">27</td> <td data-bbox="1137 879 1361 911">16</td> </tr> <tr> <td data-bbox="360 911 1025 943">Travelling Allowance</td> <td data-bbox="1025 911 1137 943">5</td> <td data-bbox="1137 911 1361 943">9</td> </tr> <tr> <td data-bbox="360 943 1025 1002">TOTAL</td> <td data-bbox="1025 943 1137 1002">81</td> <td data-bbox="1137 943 1361 1002">44</td> </tr> </tbody> </table> <p data-bbox="360 1002 1361 1094">*Figures are actual to May 2010 and estimated for June 2010.</p>	Employee Payments	Annual Budget (000's)	Actual 2009/10* (000's)	Salaries ⁽⁺⁾	1351	1442	Payroll Tax	106	110	Fringe Benefits Tax	18	17	Higher Duties	30	37	Superannuation	147	153	Rec Leave	122	172	Leave Loading	13	17	Allowances	4	6	TOTAL	1791	1954	Operational Costs	Annual Budget (000's)	Actual 2009/10* (000's)	Duty Fares & Accommodation	49	19	Training & Study	27	16	Travelling Allowance	5	9	TOTAL	81	44
Employee Payments	Annual Budget (000's)	Actual 2009/10* (000's)																																												
Salaries ⁽⁺⁾	1351	1442																																												
Payroll Tax	106	110																																												
Fringe Benefits Tax	18	17																																												
Higher Duties	30	37																																												
Superannuation	147	153																																												
Rec Leave	122	172																																												
Leave Loading	13	17																																												
Allowances	4	6																																												
TOTAL	1791	1954																																												
Operational Costs	Annual Budget (000's)	Actual 2009/10* (000's)																																												
Duty Fares & Accommodation	49	19																																												
Training & Study	27	16																																												
Travelling Allowance	5	9																																												
TOTAL	81	44																																												
8	Do the same staffs manage executive contracts as manage non-executive staff members? If not, how many in manage executive contracts and what are their position levels, and how many manage non-executive contract staff and what are their levels?																																													
	<p>DBE's Whole of Government Payroll Services manages non executive, and contract executive.</p>																																													
9	How many complaints have been made in the Department in relation to workplace bullying and harassment?																																													
	<p>Nil formal complaints processed</p>																																													

10	How much has been spent to date on advertising employee positions, and can you provide a breakdown of these costs?												
	<p>Provided is total spend for the period, with publishing costs for International, Local, National Publications and advertisement production Costs:</p> <p>Advertising Costs for 2009/2010 to 01/04/2010</p> <table border="1"> <thead> <tr> <th>DEPARTMENT NAME</th> <th>International</th> <th>Local</th> <th>National</th> <th>Production</th> <th>Grand Total</th> </tr> </thead> <tbody> <tr> <td>Ombudsman's Office</td> <td></td> <td>\$ 461</td> <td></td> <td></td> <td>\$ 461</td> </tr> </tbody> </table>	DEPARTMENT NAME	International	Local	National	Production	Grand Total	Ombudsman's Office		\$ 461			\$ 461
DEPARTMENT NAME	International	Local	National	Production	Grand Total								
Ombudsman's Office		\$ 461			\$ 461								
11	What is the attrition rate of staff in the human resources area of the department?												
	N/A – No HR Area only one staff member who has been with the Department all year.												
12	What is the current state of employment in the Human resources department, that is, are all position filled, if not are there any positions with staff on higher duties, if so how many, at what level and for how long, and are their positions vacant, if so how many, at what level and for how long?												
	N/A – No HR Area only one staff member who has been with the Department all year at nominal level.												

Relocation Costs:	
13	In 2009, how much has been spent on relocation cost for commencement of employment and either completion or termination of employment (removalists, airfares, accommodation and allowances) in the Department
	Nil
14	Please provide a breakdown per business unit
	N/A
15	How much is budgeted for relocation and other appointment and termination expenses in 2009/10
	The agency allocates \$3000 of it's operational budget to cover all recruitment related expenses.

Marketing:

16	How much was spent by the Department in 2009 on advertising and marketing programs (and up to 1 April 2010)										
	<p>The Department conducted one major advertising Campaign this year to highlight legislative changes in the Ombudsman Act which came in on the 1st July 2009 and new powers created under the act.</p> <p>A re-branding exercise was conducted at the same time.</p> <p>After closing down the Alice Springs Office due to budgetary restraints the office also conducted Access and Awareness sessions in Alice Springs and 28 Regional Communities.</p>										
17	What was each of those programs and what was the cost of each of those programs?										
	<p>A brief breakdown of Advertising & Marketing costs in 2009/20 F/yr is outlined below:</p> <table border="0"><tr><td colspan="2">Promotional Expenses</td></tr><tr><td>TV Expenses - Airtime of Adverts</td><td>17,060.00</td></tr><tr><td>Advertising Materials - Development & Printing</td><td>4,553.43</td></tr><tr><td>Newspaper Advertising - Promoting Awareness in Alice Springs</td><td>969.30</td></tr><tr><td>Total Costs</td><td>22,582.73</td></tr></table> <p>*Expenses were also incurred in Travel (\$1897.37), Accommodation (\$1,841.65) and Travel Allowance (\$1537.14) while conducting Access and Awareness sessions in Alice Springs and 28 regional centres. Total of \$5,276.16 which is included in Travel, TA and Accommodation totals at Q7, not in above totals.</p>	Promotional Expenses		TV Expenses - Airtime of Adverts	17,060.00	Advertising Materials - Development & Printing	4,553.43	Newspaper Advertising - Promoting Awareness in Alice Springs	969.30	Total Costs	22,582.73
Promotional Expenses											
TV Expenses - Airtime of Adverts	17,060.00										
Advertising Materials - Development & Printing	4,553.43										
Newspaper Advertising - Promoting Awareness in Alice Springs	969.30										
Total Costs	22,582.73										

Worker Turnover:

18 As of 1 April 2010, what is the current staffing of the department, by level?

Below is the total FTE figures for the Department at the 30 March 2010:

- The column titled 'Total FTE' represents staff paid during a pay period on a full-time equivalent figure.
- FTE counts each staff member as a percentage of the pay received that fortnight. Ie a staff member who receives 10 days wages is counted as "1", whilst a person who receives 4 days wages is counted as "0.4".
- The figures includes staff employed on a permanent, temporary, Executive Contract and Casual basis
- Data is at Payday 20, 31 March, 2010. Regular FTE reporting to government is FTE based on a monthly average.

State Id	State Description	Classn	Classification	Total FTE
5	Ombudsman	AO2	ADMINISTRATIVE OFFICER 2	1
5	Ombudsman	AO3	ADMINISTRATIVE OFFICER 3	3
5	Ombudsman	AO4	ADMINISTRATIVE OFFICER 4	2
5	Ombudsman	AO5	ADMINISTRATIVE OFFICER 5	1.95
5	Ombudsman	AO6	ADMINISTRATIVE OFFICER 6	1
5	Ombudsman	AO7	ADMINISTRATIVE OFFICER 7	6
5	Ombudsman	AQF3A	NTPS APPRENTICESHIP AQF3 LEVEL A EXECUTIVE OFFICER 1 - EXECUTIVE	0.28
5	Ombudsman	EO1C	CONTRACT EXECUTIVE OFFICER 2 - EXECUTIVE	1
5	Ombudsman	EO2C	CONTRACT EXECUTIVE OFFICER 5 - EXECUTIVE	2
5	Ombudsman	EO5C	CONTRACT	1

19 How many of these positions were substantively filled and how many were filled by persons acting in positions or are temporary appointments?

State Code	State Description	Perm Staff Held in Nominal Posn	Perm Staff Not in Nominal Posn	(*)Temporary staff
5	OMB Ombudsman	9	4	9

Perm Staff Held in Nominal Posn Permanent staff working in their nominal position.
 Perm Staff Not in Nominal Posn Permanent staff working temporary transfers or that are not held against a nominal position.

(*)Temporary Staff Temporary staff include staff on temporary employment contracts, casuals, board members, executive contractors, apprentices and graduates.
 The numbers represent 'Head Count' for both operative and in-operative staff and include Casuals, Board Members, Executive Contractors, Apprentices and Graduates but excludes previous staff being paid workers compensation payments.
 Staff not employed full-time are counted as one in Head Count numbers.

20 What was the rate of turnover of staff in the department in 2009?

State Code	State Name	Staff Turnover %
5	Ombudsman	33.5

21 What is the rate per level?

State	State Description	Classn	Classification Description	Turnover %
5	Ombudsman	AO2	ADMINISTRATIVE OFFICER 2	0.00
5	Ombudsman	AO3	ADMINISTRATIVE OFFICER 3	36.10
5	Ombudsman	AO4	ADMINISTRATIVE OFFICER 4	0.00
5	Ombudsman	AO5	ADMINISTRATIVE OFFICER 5	50.76
5	Ombudsman	AO6	ADMINISTRATIVE OFFICER 6	0.00
5	Ombudsman	AO7	ADMINISTRATIVE OFFICER 7	58.91
5	Ombudsman	AQ3SA	NTPS ADULT APPRENTICESHIP AQF3 LEVEL A	0.00
5	Ombudsman	AQF3A	NTPS APPRENTICESHIP AQF3 LEVEL A	0.00
5	Ombudsman	EO1	EXECUTIVE OFFICER 1	100.00
5	Ombudsman	EO1C	EXECUTIVE OFFICER 1 - EXECUTIVE CONTRACT	0.00
5	Ombudsman	EO2C	EXECUTIVE OFFICER 2 - EXECUTIVE CONTRACT	0.00
5	Ombudsman	EO3C	EXECUTIVE OFFICER 3 - EXECUTIVE CONTRACT	0.00
5	Ombudsman	EO5C	EXECUTIVE OFFICER 5 - EXECUTIVE CONTRACT	0.00

22	How many vacant positions are there in the Department as a whole?																																							
	<table border="1"> <thead> <tr> <th>Posn</th> <th>Classn</th> <th>Nomocc</th> <th>Nom AGS</th> <th>Actocc</th> <th>Act AGS</th> <th>Program</th> <th>State</th> <th>Structure</th> <th>Structure Description</th> </tr> </thead> <tbody> <tr> <td>2890</td> <td>AO5</td> <td>Vacant</td> <td></td> <td>Vacant</td> <td></td> <td>15101D</td> <td>5</td> <td>155A</td> <td>Ombudsman O</td> </tr> <tr> <td>15337</td> <td>AO7</td> <td>Vacant</td> <td></td> <td>Vacant</td> <td></td> <td>15201D</td> <td>5</td> <td>155A</td> <td>Ombudsman O</td> </tr> </tbody> </table>										Posn	Classn	Nomocc	Nom AGS	Actocc	Act AGS	Program	State	Structure	Structure Description	2890	AO5	Vacant		Vacant		15101D	5	155A	Ombudsman O	15337	AO7	Vacant		Vacant		15201D	5	155A	Ombudsman O
Posn	Classn	Nomocc	Nom AGS	Actocc	Act AGS	Program	State	Structure	Structure Description																															
2890	AO5	Vacant		Vacant		15101D	5	155A	Ombudsman O																															
15337	AO7	Vacant		Vacant		15201D	5	155A	Ombudsman O																															
23	How long, in total days, have permanent positions been vacant in the department?																																							
	<table border="1"> <tbody> <tr> <td>2890</td> <td>AO5</td> <td>Vacant 321 Days</td> </tr> <tr> <td>15337</td> <td>AO7</td> <td>Vacant 363 Days</td> </tr> </tbody> </table>										2890	AO5	Vacant 321 Days	15337	AO7	Vacant 363 Days																								
2890	AO5	Vacant 321 Days																																						
15337	AO7	Vacant 363 Days																																						
24	In relation to all vacant positions, what is the breakdown of recruitment actions by:																																							
	(a) selection process commenced; and																																							
	Nil – No funding to fill positions																																							
	(b) selection process (including position advertising) not commenced																																							
	2 – No funding to fill positions permanently																																							
25	How many staff are currently employed on a temporary contract?																																							
	9 – As per Q19																																							
26	In the period 1 January 2008 to 1 April 2010, how many positions have been advertised by “expression of interest”?																																							
	Office of the Ombudsman – 5 Ombudsman and Health Complaints Commission – 4																																							

27	In the period 1 January 2008 to 1 April 2010, how many temporary contracts have been extended, broken down by the number of times extended?																						
	<p>Below table shows the No. of Contracts by Number of Extensions for 01/07/2009 to 01/04/2010. Figures include temporary employment contract arrangements and casual employees.</p> <table border="1" data-bbox="371 316 1854 485"> <thead> <tr> <th>Agency</th> <th>Extended Once</th> <th>Extended Twice</th> <th>Extended x3</th> <th>Extended x4</th> <th>Extended x5</th> <th>Extended x6</th> <th>Extended x7</th> <th>Extended x8</th> <th># Contracts affected</th> <th>Total No. of Contract extension processed.</th> </tr> </thead> <tbody> <tr> <td>OMB</td> <td>4</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>4</td> <td>4</td> </tr> </tbody> </table>	Agency	Extended Once	Extended Twice	Extended x3	Extended x4	Extended x5	Extended x6	Extended x7	Extended x8	# Contracts affected	Total No. of Contract extension processed.	OMB	4								4	4
Agency	Extended Once	Extended Twice	Extended x3	Extended x4	Extended x5	Extended x6	Extended x7	Extended x8	# Contracts affected	Total No. of Contract extension processed.													
OMB	4								4	4													
28	How many times has the department sought permission from the Commissioner to extend a contract beyond a third extension?																						
	Nil																						
29	If permission has been sought, what recruitment action has taken place?																						
	N/A																						
30	Per position level, what is the average length of time taken for recruitment from advertising to successful applicant?																						
	<table border="1" data-bbox="371 906 1823 1008"> <thead> <tr> <th>Agency</th> <th>Designation</th> <th>Average Days</th> </tr> </thead> <tbody> <tr> <td>Office of the Ombudsman</td> <td>AO6</td> <td>31.00</td> </tr> <tr> <td></td> <td>AO7</td> <td>36.00</td> </tr> </tbody> </table> <p>*Time is based on number of working days between the advertising of a position, and the gazetting of the successful applicant on the NT Employment Opportunities website.</p>	Agency	Designation	Average Days	Office of the Ombudsman	AO6	31.00		AO7	36.00													
Agency	Designation	Average Days																					
Office of the Ombudsman	AO6	31.00																					
	AO7	36.00																					
31	What is the number of positions that have been filled by the recruitment of an existing public servant, and how many from the general public?																						
	<table border="1" data-bbox="371 1241 1989 1331"> <thead> <tr> <th>Agency</th> <th>External Recruit</th> <th>NTG Employee</th> <th>Not Declared</th> <th>Total</th> </tr> </thead> <tbody> <tr> <td>Office of the Ombudsman</td> <td>3</td> <td>2</td> <td>0</td> <td>5</td> </tr> </tbody> </table> <p>Note: The reporting source is based on a voluntary declaration by the applicant when applying for a job. Information is collected in advertised recruitment actions for permanent and temporary staff, not including Expression of Interest recruitment. This report represents recruitment actioned during period of 01/07/2009 to 31/03/2010.</p>	Agency	External Recruit	NTG Employee	Not Declared	Total	Office of the Ombudsman	3	2	0	5												
Agency	External Recruit	NTG Employee	Not Declared	Total																			
Office of the Ombudsman	3	2	0	5																			

32	In 2009, how many positions have been reclassified in the department? What are the levels of those positions?															
	<p>1x A07 to EC01 (23/1/2009) 1x E01 to EC02 (04/3/2009) 2x A03 to A04 (05/1/2009)</p>															
33	How many permanent unattached employees do you have in your agency? What levels are they?															
	<table border="1"> <thead> <tr> <th>State</th> <th>State Description</th> <th>Classn</th> <th>Classn Description</th> <th>Unattached Officer Numbers</th> </tr> </thead> <tbody> <tr> <td>5</td> <td>OMB Ombudsman</td> <td>AO3</td> <td>ADMIN OFF 3</td> <td>1</td> </tr> <tr> <td>5</td> <td>OMB Ombudsman</td> <td>AO7</td> <td>ADMIN OFF 7</td> <td>2</td> </tr> </tbody> </table>	State	State Description	Classn	Classn Description	Unattached Officer Numbers	5	OMB Ombudsman	AO3	ADMIN OFF 3	1	5	OMB Ombudsman	AO7	ADMIN OFF 7	2
State	State Description	Classn	Classn Description	Unattached Officer Numbers												
5	OMB Ombudsman	AO3	ADMIN OFF 3	1												
5	OMB Ombudsman	AO7	ADMIN OFF 7	2												
34	How much has been spent on training and skilling unattached employees? What was the training provided?															
	<p>Nil – All Unattached officers are on leave or been on temporary transfer to another agency for over 12 months and are unexpected to return.</p>															
35	How many unattached employees have successfully gained nominal positions within the agency or gained employment in another agency in 2009															
	<p>1 – Gained employment in another agency</p>															
36	How many have resigned?															
	<p>Nil</p>															
37	What is the average cost of recruiting staff to the department?															
	<p>Staff recruitment costs for each permanent position include the following: Advertising: \$285.00 Payroll Commencement: \$260.00 – Notional</p>															

38	How much is allocated on average, to each staff member for training and improvement?																																																												
	<p>Total Training and study budget is \$27,000 which includes conference registrations and formal study. This averages out to \$1,500 per staff member per year.</p> <p>In addition 4 staff per year have places in Certificate IV courses at CDU in return for services to CDU by the Ombudsman's Office (Value \$9,000.00)</p>																																																												
39	What is the average length of stay of staff in the department? Please break this down by position level																																																												
	<table border="1"> <thead> <tr> <th data-bbox="398 483 495 555">State Id</th> <th data-bbox="495 483 938 555">State</th> <th data-bbox="938 483 1084 555">Classn</th> <th data-bbox="1084 483 1464 555">Classification</th> <th data-bbox="1464 483 1787 555">Average Length Of Service in Years</th> </tr> </thead> <tbody> <tr> <td>5</td> <td>OMB Ombudsman</td> <td>AO2</td> <td>ADMIN OFF 2</td> <td>0.00</td> </tr> <tr> <td>5</td> <td>OMB Ombudsman</td> <td>AO3</td> <td>ADMIN OFF 3</td> <td>0.00</td> </tr> <tr> <td>5</td> <td>OMB Ombudsman</td> <td>AO4</td> <td>ADMIN OFF 4</td> <td>2.50</td> </tr> <tr> <td>5</td> <td>OMB Ombudsman</td> <td>AO5</td> <td>ADMIN OFF 5</td> <td>1.00</td> </tr> <tr> <td>5</td> <td>OMB Ombudsman</td> <td>AO6</td> <td>ADMIN OFF 6</td> <td>1.00</td> </tr> <tr> <td>5</td> <td>OMB Ombudsman</td> <td>AO7</td> <td>ADMIN OFF 7</td> <td>0.83</td> </tr> <tr> <td>5</td> <td>OMB Ombudsman</td> <td>AQF3A</td> <td>NTPS APPRENTICE</td> <td>1.00</td> </tr> <tr> <td>5</td> <td>OMB Ombudsman</td> <td>EO1</td> <td>EXEC OFFICER 1</td> <td>2.00</td> </tr> <tr> <td>5</td> <td>OMB Ombudsman</td> <td>EO2</td> <td>EXEC OFF 2</td> <td>4.00</td> </tr> <tr> <td>5</td> <td>OMB Ombudsman</td> <td>EO2C</td> <td>EXEC OFF 2 CNTR</td> <td>12.00</td> </tr> <tr> <td>5</td> <td>OMB Ombudsman</td> <td>EO5C</td> <td>EXEC OFF 5 CNTR</td> <td>4.00</td> </tr> </tbody> </table>	State Id	State	Classn	Classification	Average Length Of Service in Years	5	OMB Ombudsman	AO2	ADMIN OFF 2	0.00	5	OMB Ombudsman	AO3	ADMIN OFF 3	0.00	5	OMB Ombudsman	AO4	ADMIN OFF 4	2.50	5	OMB Ombudsman	AO5	ADMIN OFF 5	1.00	5	OMB Ombudsman	AO6	ADMIN OFF 6	1.00	5	OMB Ombudsman	AO7	ADMIN OFF 7	0.83	5	OMB Ombudsman	AQF3A	NTPS APPRENTICE	1.00	5	OMB Ombudsman	EO1	EXEC OFFICER 1	2.00	5	OMB Ombudsman	EO2	EXEC OFF 2	4.00	5	OMB Ombudsman	EO2C	EXEC OFF 2 CNTR	12.00	5	OMB Ombudsman	EO5C	EXEC OFF 5 CNTR	4.00
State Id	State	Classn	Classification	Average Length Of Service in Years																																																									
5	OMB Ombudsman	AO2	ADMIN OFF 2	0.00																																																									
5	OMB Ombudsman	AO3	ADMIN OFF 3	0.00																																																									
5	OMB Ombudsman	AO4	ADMIN OFF 4	2.50																																																									
5	OMB Ombudsman	AO5	ADMIN OFF 5	1.00																																																									
5	OMB Ombudsman	AO6	ADMIN OFF 6	1.00																																																									
5	OMB Ombudsman	AO7	ADMIN OFF 7	0.83																																																									
5	OMB Ombudsman	AQF3A	NTPS APPRENTICE	1.00																																																									
5	OMB Ombudsman	EO1	EXEC OFFICER 1	2.00																																																									
5	OMB Ombudsman	EO2	EXEC OFF 2	4.00																																																									
5	OMB Ombudsman	EO2C	EXEC OFF 2 CNTR	12.00																																																									
5	OMB Ombudsman	EO5C	EXEC OFF 5 CNTR	4.00																																																									

Leave Liabilities:

40	What is the policy of the department of carry over recreation leave, in particular, how many weeks are allowed to be carried over between years?																		
	This is determined by the EBA and OCPE.																		
41	As of 1 April 2010, how many staff have more than this amount carried over, and what is the cost of this leave being held?																		
	N/A																		
42	In relation to NTPS staff as of 1 April 2010:																		
	(a) what is the total amount of accrued leave in the department, broken down by long service leave and recreation leave, what is the financial value of that leave;																		
	<table border="1" data-bbox="353 651 1538 754"> <thead> <tr> <th>Gas Org</th> <th>Gas Org Description</th> <th>LSL Leave Accrued Months</th> <th>LSL Leave Accrued Entitlement</th> </tr> </thead> <tbody> <tr> <td>15</td> <td>Ombudsman</td> <td>58.7</td> <td>\$374,176.47</td> </tr> </tbody> </table> <p data-bbox="371 802 1397 858">Footnote: Actual LSL values used for employees with greater than 10 years of service Pro-rata LSL values used for employees with less than 10 years of service</p> <table border="1" data-bbox="353 890 1722 1023"> <thead> <tr> <th>GAS Org</th> <th>Gas Org Description</th> <th>Rec Leave Accrued Decimal Days</th> <th>Rec Leave Accrued Entitlement</th> <th>Leave Bonus</th> </tr> </thead> <tbody> <tr> <td>15</td> <td>Ombudsman</td> <td>703.4</td> <td>\$185,322.46</td> <td>\$14,664.00</td> </tr> </tbody> </table> <p data-bbox="365 1078 1693 1150">Footnote: If no previous credit has been entered, then pro-rata recreation leave will calculate from 1 January last. For employees who commenced after this date, the commencement date is used in the calculation.</p>	Gas Org	Gas Org Description	LSL Leave Accrued Months	LSL Leave Accrued Entitlement	15	Ombudsman	58.7	\$374,176.47	GAS Org	Gas Org Description	Rec Leave Accrued Decimal Days	Rec Leave Accrued Entitlement	Leave Bonus	15	Ombudsman	703.4	\$185,322.46	\$14,664.00
Gas Org	Gas Org Description	LSL Leave Accrued Months	LSL Leave Accrued Entitlement																
15	Ombudsman	58.7	\$374,176.47																
GAS Org	Gas Org Description	Rec Leave Accrued Decimal Days	Rec Leave Accrued Entitlement	Leave Bonus															
15	Ombudsman	703.4	\$185,322.46	\$14,664.00															

(b) what is the highest individual amount of accrued leave at each position level;

Org	Gas Org Description	Current Classn	Classification Description	Rec Accrued in Days
15	Ombudsman	AO2	ADMIN OFF 2	21.5
15	Ombudsman	AO3	ADMIN OFF 3	44.0
15	Ombudsman	AO4	ADMIN OFF 4	16.0
15	Ombudsman	AO5	ADMIN OFF 5	58.5
15	Ombudsman	AO6	ADMIN OFF 6	43.6
15	Ombudsman	AO7	ADMIN OFF 7	20.5
15	Ombudsman	AQF3A	NTPS APPRENTICE	22.2
15	Ombudsman	EO1C	EXEC OFF 1 CNTR	24.7
15	Ombudsman	EO2C	EXEC OFF 2 CNTR	41.5
15	Ombudsman	EO5C	EXEC OFF 5 CNTR	34.2

Gas Org	Gas Org Description	Current Classn	Classification Description	LSL Accrued in Months
15	Ombudsman	AO2	ADMIN OFF 2	0.22
15	Ombudsman	AO3	ADMIN OFF 3	1.05
15	Ombudsman	AO4	ADMIN OFF 4	1.25
15	Ombudsman	AO5	ADMIN OFF 5	8.4
15	Ombudsman	AO6	ADMIN OFF 6	2.7
15	Ombudsman	AO7	ADMIN OFF 7	1.9
15	Ombudsman	AQF3A	NTPS APPRENTICE	0.32
15	Ombudsman	EO1C	EXEC OFF 1 CNTR	0.7
15	Ombudsman	EO2C	EXEC OFF 2 CNTR	13.22
15	Ombudsman	EO5C	EXEC OFF 5 CNTR	1.35

(c) what is the current total of sick leave entitlement of employees in the department; and

State Code	State Description	Sick Leave Balance in Weeks
5	Ombudsman	202.83

Footnote: Individual sick leave balance does not include pro-rata entitlement after last credit

(d) how many days sick leave were taken in 2009?

State Code	State Description	Total Sick Leave Days Taken
5	Ombudsman	164.38

43 In relation to Contract (ECO1 and above) staff as of 1 April 2010:

**(a) what is the total amount of accrued leave in the department, broken down by long service leave and recreation leave?
 (b) What is the financial value of that leave;**

GAS Org	Gas Org Description	Rec Leave Accrued Decimal Days	Rec Leave Accrued Entitlement	Leave Bonus
15	Ombudsman	220.4	\$100,962.69	\$0.00

Footnote: If no previous credit has been entered, then pro-rata recreation leave will calculate from 1 January last. For employees who commenced after this date, the commencement date is used in the calculation.

Gas Org	Gas Org Description	LSL Leave Accrued Months	LSL Leave Accrued Entitlement
15	Ombudsman	31.91	262916.36

Footnote: Actual LSL values used for employees with greater than 10 years of service
 Pro-rata LSL values used for employees with less than 10 years of service

(b) what is the highest individual amount of accrued leave at each employee level;

Org	Gas Org Description	Current Classn	Classification Description	Rec Accrued in Days
15	Ombudsman	EO1C	EXEC OFF 1 CNTR	24.7
15	Ombudsman	EO2C	EXEC OFF 2 CNTR	41.5
15	Ombudsman	EO5C	EXEC OFF 5 CNTR	34.2

Footnote: If no previous credit has been entered, then pro-rata recreation leave will calculate from 1 January last. For employees who commenced after this date, the commencement date is used in the calculation.

Gas Org	Gas Org Description	Current Classn	Classification Description	LSL Accrued in Months
15	Ombudsman	EO1C	EXEC OFF 1 CNTR	0.7
15	Ombudsman	EO2C	EXEC OFF 2 CNTR	13.22
15	Ombudsman	EO5C	EXEC OFF 5 CNTR	1.35

(c) what is the current total of sick leave entitlement of employees in the department; and

State Code	State Description	Sick Leave Balance in Weeks
5	Ombudsman	115.47

Footnote: Individual sick leave balance does not include pro-rata entitlement after last credit

(d) how many days sick leave were taken in 2009, at each employee level?

State	State Description	Classification	Classification Description	Sick Leave Days Taken
5	Ombudsman	EO2C	EXECUTIVE OFFICER 2 - EXECUTIVE CONTRACT	12.00
5	Ombudsman	EO5C	EXECUTIVE OFFICER 5 - EXECUTIVE CONTRACT	3.00

44 How many people received workers compensation 2009, at what position level and geographic location and how long for each person?

Nil leave for workers compensation
1 Minor Claim – A05 Darwin Total Cost: 1,226.96 for medical expenses.

45 As at today, how many workers are currently on workers compensation? At what level and is there an expected return date?

Nil

46 In 2009 how many workers are or were on sick leave or extended leave (excluding recreation leave), longer than 3 weeks, at what level, and for what reason? Are there any still on extended leave?

State Id	State	Classn	Classification	Sick	Compo	LSL	Misc Paid	Unpaid	Total Staff
5	OMB Ombudsman	AO3	ADMIN OFF 3					1	1
5	OMB Ombudsman	AO7	ADMIN OFF 7			1			1

Miscellaneous leave includes (but is not limited to) Maternity Leave, Leave Without Pay, Sick Leave Without Pay, Secondment, Study Leave and extended absences consisting of multiple leave types.

47 Do you have any personnel under the old Commonwealth superannuation scheme and if so, what is the liability? What are the optimal retirement ages for such staff based on superannuation benefit definitions, what are ages of those people, and what are their position levels in the public service? If there are nurses, teachers or police in the CSS, how many are there, at what level and what are their ages?

No

48 Do they still have nt public servants who were employed in the 80's and eligible for return flight to Adelaide every 2 years? How many and at what level?

State Description	Classn	Total
OMB Ombudsman	A05	1
OMB Ombudsman Total		1

Entry Level Recruitment:

49	In relation to Apprentices and Graduates, in 2009:
	(a) how many graduates started with the department;
	Nil Graduates (only 1 Apprentice every year)
	(b) how many have completed the year;
	-
	(c) how many how won nominal positions;
	-
	(d) how many have left the NTG, and what was the time each stayed within the NTG before leaving; and
	-
	(e) how much sick leave has been taken on average by graduates and apprentices?

The "Average Sick Days Per Person" calculation is derived from the Total Sick Leave Days divided by the Number of Staff

State	State Description	Number of Staff	Number of Staff	Total Sick Leave Days	Average Sick Days Per Person
5	OMB Ombudsman	Apprentices	1	8.46	8.46

Numbers listed cover all Apprentices and Graduates that use the following classifications. It does not cover any Graduates or Apprentices that may be recorded against other classifications within PIPS (e.g. AO4 / AO5).

- Graduates: GRADT
AQF3A, AQ3SA, SBA, AQF3B, AQ3SB, SBA02, AQF3C, AQ3SC, AQF4A, AQ4SA,
- Apprentices: GOVAM, AQF4B,
AQ4SB, GOVA1, AQF4C,
AQ4SC, GOVA2

50	In relation to Indigenous Employees, in 2009:										
	(a) how many employees do you have in your department that recognise themselves as indigenous;										
	<table border="1"> <thead> <tr> <th>State</th> <th>State Description</th> <th>Number of Staff</th> </tr> </thead> <tbody> <tr> <td>5</td> <td>OMB Ombudsman</td> <td>3</td> </tr> </tbody> </table>	State	State Description	Number of Staff	5	OMB Ombudsman	3				
State	State Description	Number of Staff									
5	OMB Ombudsman	3									
	(b) what are the levels of their positions held;										
	(c) how many at each level;										
	(d) how many are tenured and at what level;										
	(e) how many are temporary and at what levels;										
	<p>The below table indicates those employees that recognise themselves as indigenous broken into permanent and temporary. It has not been broken into levels due to privacy concerns</p> <table border="1"> <thead> <tr> <th>State</th> <th>State Description</th> <th>Permanent</th> <th>Temporary</th> <th>Total Staff</th> </tr> </thead> <tbody> <tr> <td>5</td> <td>OMB Ombudsman</td> <td>2</td> <td>1</td> <td>3</td> </tr> </tbody> </table>	State	State Description	Permanent	Temporary	Total Staff	5	OMB Ombudsman	2	1	3
State	State Description	Permanent	Temporary	Total Staff							
5	OMB Ombudsman	2	1	3							
	(f) how many are acting up in positions and at what level;										
	Nil										
	(g) how many have completed the year;										
	All										
	(h) how many have left the NTG; and										
	Nil										
	(i) how much sick leave was taken, on average?										
	Elect not to respond – inappropriate question to ask										

Allowances:

51 In regard to employee entitlements, for 2009:

(a) In addition to salary how much was paid in employee allowances;

State Code	State Description	Total Allowances including Salary
5	Ombudsman	\$29,270.97

Footnote: Excludes Salary, Rec and LSL leave

(b) what are these allowances, to what level do they apply and what is the annual estimated cost; and

State	State Name	Allow Code	Allowance Desc	Classn	Classification Description	Total Amount
5	Ombudsman	ALW002	NT Allowance	AO4	ADMINISTRATIVE OFFICER 4	\$1,177.93
5	Ombudsman	ALW002	NT Allowance	AO7	ADMINISTRATIVE OFFICER 7	\$3,115.70
5	Ombudsman	ALW002	NT Allowance	EO1	EXECUTIVE OFFICER 1	\$73.62
5	Ombudsman	ALW117	Allowance First Aid	AO5	ADMINISTRATIVE OFFICER 5	\$409.28
5	Ombudsman	ALW117	Allowance First Aid	EO1	EXECUTIVE OFFICER 1	\$19.92
5	Ombudsman	ALW634	SG Higher Duties	BM	BOARD MEMBERS	\$213.33
5	Ombudsman	HDA001	Allow Higher Duties	AO2	ADMINISTRATIVE OFFICER 2	\$1,929.02
5	Ombudsman	HDA001	Allow Higher Duties	AO3	ADMINISTRATIVE OFFICER 3	\$2,071.21
5	Ombudsman	HDA001	Allow Higher Duties	AO4	ADMINISTRATIVE OFFICER 4	\$276.82
5	Ombudsman	HDA001	Allow Higher Duties	AO6	ADMINISTRATIVE OFFICER 6	\$1,863.09
5	Ombudsman	HDA001	Allow Higher Duties	AO7	ADMINISTRATIVE OFFICER 7	\$146.54
5	Ombudsman	HDA001	Allow Higher Duties	EO1	EXECUTIVE OFFICER 1	\$2,506.19
5	Ombudsman	HDA001	Allow Higher Duties	EO2	EXECUTIVE OFFICER 2	\$1,077.00
5	Ombudsman	HDA001	Allow Higher Duties	EO2C	EXECUTIVE OFFICER 2 - EXECUTIVE CONTRACT	\$892.01

	5	Ombudsman	HDA001	Higher Duties Allow	EO3C	EXECUTIVE OFFICER 3 - EXECUTIVE CONTRACT	\$954.34
	5	Ombudsman	LVB001	Leave Bonus	AO3	ADMINISTRATIVE OFFICER 3	\$1,023.34
	5	Ombudsman	LVB001	Leave Bonus	AO6	ADMINISTRATIVE OFFICER 6	\$1,128.00
	5	Ombudsman	LVB002	Leave Bonus Taxed	AO4	ADMINISTRATIVE OFFICER 4	\$1,042.30
	5	Ombudsman	LVB002	Leave Bonus Taxed	AO5	ADMINISTRATIVE OFFICER 5	\$1,097.00
	5	Ombudsman	LVB002	Leave Bonus Taxed	AO7	ADMINISTRATIVE OFFICER 7	\$3,139.09
	5	Ombudsman	LVB002	Leave Bonus Taxed	AQF3A	NTPS APPRENTICESHIP AQF3 LEVEL A	\$328.13
	5	Ombudsman	LVB005	Pro Rata Leave Bonus	99999	UPTAKE	\$731.33
	5	Ombudsman	LVB005	Pro Rata Leave Bonus	AO7	ADMINISTRATIVE OFFICER 7	\$658.00
	5	Ombudsman	LVB005	*Pro Rata Leave Bonus	EO1C	EXECUTIVE OFFICER 1 - EXECUTIVE CONTRACT	*\$1,645.50
	5	Ombudsman	LVB005	*Pro Rata Leave Bonus	EO2C	EXECUTIVE OFFICER 2 - EXECUTIVE CONTRACT	*\$1,674.58
	5	Ombudsman	PNL300	OT	AO3	ADMINISTRATIVE OFFICER 3	\$77.70
*Accrued while permanent, ECO's do not get a leave bonus							
(c) do allowances these attract the 9% Superannuation Guarantee Levy, and if so, which allowances?							
	ALW11701 First Aid - Senior						

NTPS Code of Conduct:	
52	How many credit cards have been issued to department staff?
	3 in total
53	How many repayment transactions (and the value) for personal items and services are outstanding?
	Nil – No personal transactions have been make on Corporate Cards
54	How many reports of the improper use of Information Technology have been made?
	Nil
55	How many reports resulted in formal disciplinary action?
	N/A

Insurance:	
56	How much was spent on insurance expenses in 2009, further broken down by worker and employee insurances, physical plant and equipment insurances and other insurances?
	Motor Vehicle Insurance: \$1815.02
57	What areas of the department are self-insured? What areas are commercially insured? If there are areas that are commercially insured, who provides this insurance, when is it due for renewal and what is the cost of this insurance provision and does it attract any thresholds under which insurance is not provided or any payments on item replacement?
	<p>The Agency holds a commercial insurance policy with TIO to cover the two contracted fleet vehicles. The Policy details are outlined below:</p> <p>Type of Fleet: Government Departments Geographical Limits: Over 800km Radius from Depot</p> <p>Number of Units: 2 Maximum Any One Unit: \$30000 Maximum Any One Rig: \$30000 Maximum Value at Depot: \$60000 Total Sum Insured: \$60000 Third Party Liability: \$5000000</p> <p>Clauses: Windscreen cover (Sedans, Station Wagon, Utility & 41W)</p> <p>If your vehicle is a Sedan, Station Wagon, Utility or 4W] and your windscreen is damaged, you may claim a maximum of: * two windscreen repairs without any payment of any excess, and * one windscreen replacement without any payment of any excess - The benefit applies for each 12 month period of insurance and is limited to the front windscreen only. We will not affect your no claim bonus entitlement.</p> <p>Renewal terms 2006—2007 Comprehensive \$ 675.00 per unit (+ GST & Stamp Duty) Minimum premium in respect of vehicles added for short term \$ 337.50 per vehicle or pro rate, whichever is the greater Excess in respect of vehicles traveling greater than 1,000 kms from "home base" subject to an excess of \$ 1,000 plus Age/Inexperience Excess where applicable.</p>

Climate Change:	
58	How many tonnes of CO2 did the department emit in 2009?
	<p>Emissions from NT Fleet vehicles for this period was 2.5</p> <p>Building CO2 Emission information is not available for this agency.</p>
59	How many tonnes of CO2 did the department emit in 2008?
	<p>Emissions from NT Fleet vehicles for this period was 5.5</p> <p>Building CO2 Emission information is not available for this agency.</p>
60	What programs and strategies were introduced to reduce CO2 emissions across the department in 2009?
	The Ombudsman's office has adopted whole of Government strategies to reduce carbon emissions under its control during 2008-09.
61	Has a target for departmental CO2 emissions been set for the coming financial year -
	<p>No - The Ombudsman's Office is working towards the reduction target set in the Northern Territory Greening the Fleet Strategy that aims to reduce emissions from the Territory Government's passenger and light commercial fleet by 20% by 2014 and 50% by 2020. However no agency specific target has been set.</p> <p>As Building emissions data is not available for this agency it is difficult to set targets on building emissions.</p>
	(a) If yes, what % reduction is that from 2009; and (b) If no, why has a target not been set
	No target had been set by NT Fleet as timing of replacement schedule for 2 cars does not allow for reductions in 2009-2010. Reduction since March 2009 for 2 cars has been 19% nonetheless.

Vehicles:	
62	How much was spent on vehicles by the Department in 2009?
	\$27,474.00 YTD
63	How many vehicles does the Department have responsibility for?
	2
64	What is the change, if any, in these vehicle numbers from 2008?
	Nil Change
65	What proportion of those vehicles meet the emission standard of 5.5 out of 10 under the Commonwealth Government's Green Vehicle Guide?
	100%
66	How many vehicles are home garaged?
	Both vehicles held by the Department are Executive contract Vehicles so are permanently home garaged.
67	What is the policy in relation to home garaging vehicles?
	As all vehicles are Exec Contract vehicles home garaging policy is mandated as part of individual contracts and is permitted under standard contract terms.
68	What position levels have vehicles attached or are allowed to home garage?
	<p>The office has 4 staff at the Exec contract level who are entitled to private plated (home garaged) vehicles.</p> <p>1x EC05 – Home garages 2x EC02 – 1x Home garages 1X EC01</p> <p>Note: 2 Staff (One EC02 and an EC01) have not insisted on their right to a vehicle, as the agency has insufficient funds to supply them.</p>

Travel and Accommodation:

69 How much was spent on travel in 2009, broken down by intrastate, interstate and international fares, accommodation and other expenses?

	Intra territory	Interstate	International**	Total
Official Duty Fares	\$ 1,897.37	\$ 8,134.11	\$ 501.29	\$ 10,532.77
Accommodation	\$ 2,105.28	\$ 3,863.09	\$ 711.95	\$ 6,680.32
Travel Allowance	\$ 2,303.09	\$ 3,188.97	\$ 3,250.00	\$ 8,742.06
Total	\$ 6,305.74	\$ 15,186.17	\$ 4,463.24	\$ 25,955.15

**Note: Part of the international TA relates to travel that occurred in the current financial year but was paid for in the prior financial year.

Utilities:

70 What was the cost of power and water to the department in 2009?

2008/09 - \$3637.24

71 What is the projected cost for power and water to the department in 2010?

2009/10 - \$4500.00 approx

Public Events:

72 List the public events/conferences/forums that were sponsored by the department from 1 January 2009 to 1 April 2010 and what are projected for 2010/11?

Contribution to two national research projects commissioned by all Australian Ombudsman.

73 What is the level of sponsorship provided in terms of financial support or in kind support?

\$4,000 – University of Sydney
\$5,000 – NSW Ombudsman

Advertising: see Q's 16-17	
74	What is the department's budget for advertising for the 09/10 reporting year?
	see Q's 16-17
75	How much is year to date expenditure? Please breakdown into newspaper, radio and TV?
	see Q's 16-17
76	What advertising campaigns have been undertaken or will be undertaken by the department in 2009/10?
	see Q's 16-17

77	In 2009 how many consultancies were let in the year, at what cost, how many were NT firms and how many interstate and what was the value of those intra-territory and those interstate?
	3 Medical Opinions for HCSCC All Interstate Value: \$3,000approx