

ESTIMATES COMMITTEE
Question Taken on Notice

Question Number: 11-1

Output Number: N/A

Date: 11/12/2020

From: Mr Joshua Burgoyne

To: Mr Noel Faulkner

Portfolio: Essential Services

Agency: Jacana Energy

Subject: Savings from paperless bills

QUESTION

Jacana has moved to a paperless billing system and is no longer paying costs for in-person help desk services. I want to know the savings that have been made through those changes.