

## **Response to Written Question No 42**

### **Security related reviews commissioned by the Health Department and NT Hospitals**

**1 Please provide a list of all current security related reviews commissioned by the Health Department and NT Hospitals.**

There is only one security related review that is currently in progress. This is the RDH Security Audit.

**2 For each of these reviews please provide a list of the :**

**(a) External consultants engaged to carry out each review**

Mr Jim O'Sullivan and Mr Peter Foster from The Consultancy Bureau Pty Ltd in Brisbane.

**(b) Start and expected completion date for each review**

Commencement date 19 December 2008 and expected completion date 30 March 2009.

Phase 1 of consultation includes review of progress in relation to the Health and Community Services Complaints Commissioner's (HCSCC) report and review of Royal Darwin Hospital paediatric areas. It is intended Phase 2 will broaden the review to security arrangements on the hospital campus and other hospitals paediatric areas.

**(c) Cost of each review**

The Consultancy fee for Phase 1 is \$39 600.  
The Consultancy fee for Phase 2 is \$89 760  
Expenses estimated to be no more than \$29 850

**(d) Terms of reference for each review**

Terms of Reference are attached.

**Q2(d) attachment**  
**DEPARTMENT OF HEALTH AND FAMILIES**

**TERMS OF REFERENCE**  
**REVIEW OF HOSPITAL SECURITY SYSTEMS**  
**ROYAL DARWIN HOSPITAL**

**Introduction**

On 30<sup>th</sup> March 2006 an infant was sexually assaulted while an inpatient in the Paediatric Ward at Royal Darwin Hospital (RDH). The Health and Community Services Complaints Commission (HCSCC) subsequently received a formal complaint and conducted an investigation to review the arrangements in place across the hospital for the protection of patients.

In November 2008, the HCSCC Commissioner's '*Report on Investigation of Royal Darwin Hospital Security Arrangements for the Protection of Children and Infants*' was released. The Minister for Health Dr Chris Burns responded by requesting; that an independent consultant be engaged to review the progress of implementation in relation to the reports security recommendations; and to undertake a review of internal and external security systems at the RDH and its outer buildings.

Through this review process, the Department of Health and Families seeks to ensure the effective and efficient operation of RDH in-house security systems; that hospital wide patient, staff and visitor safety is to an acceptable standard; and that the buildings and assets of the hospital are secure.

This consultancy is regarded as essential for the assurance of public accountability within the health system and an effective quality assurance strategy. The findings and recommendations of this review will support the development of strategies to improve hospital wide security.

The Security Audit will be undertaken in two stages. The first stage will focus on objectives 1 & 2. Stage 2 will focus on objectives 3 -7. These Terms of Reference cover both stages of the Security Audit.

**Specific objectives**

The consultant will undertake the following:

1. Review the progress of implementation in relation to the HCSCC '*Report on Investigation of Royal Darwin Hospital Security Arrangements for the Protection of Children and Infants*' security recommendations and the RDH response to the 2002 and 2007 Lingard Reports.
2. Review the paediatric areas of RDH and make recommendations to support RDH compliance with Australian Standard 4485.2 Security for Healthcare Facilities 1997.

3. Review the security arrangements in the Emergency Department at RDH and make recommendations to support RDH compliance with Australian Standard 4485.2 Security for Healthcare Facilities 1997.
4. Provide an analysis of the efficiency, effectiveness and appropriateness of current security arrangements after hours including the in-house security officer service and building/asset security.
5. Review the role of the hospital based Constable and make recommendations about how the role could be enhanced.
6. Recommend options for a more cohesive and coordinated approach to security on the campus for the protection of all patients, staff, buildings and assets.
7. Review RDH perimeter security as an integral component of site integrity.

### **Consultation**

Consultation should include, but not be limited to;

- RDH General Manager
- RDH Deputy General Manager
- RDH General Services Manager
- RDH Team Leader Security Services
- RDH Clinical Safety and Quality Manager
- RDH Support Services Quality Coordinator
- RDH Governance Group
- RDH Director of Nursing
- RDH Director Medical Services and Education

### **Outputs**

A report to the Minister and the Chief Executive of DHF summarising:

- RDH progress in relation to implementation of the security recommendations arising from the *'Report on Investigation of Royal Darwin Hospital Security Arrangements for the Protection of Children and Infants'*, November 2008 and the RDH response to the 2002 and 2007 Lingard Reports;
- RDH current compliance with Australian Standard 4485, 1997 and
- The findings in relation to hospital security systems and prioritised recommendations for security system improvements.

### **Timeframes**

A summary of findings by way of a briefing paper will be provided to the Chief Executive of DHF by no later than 30 January 2009. A draft report will be provided to the Department at the conclusion of Stage 2 and a final report will be provided six weeks after the provision of the draft report.

### **APPROVED**

**Jenny Cleary**

**A/Chief Executive**  
**7 January 2009**