

## LEGISLATIVE ASSEMBLY OF THE NORTHERN TERRITORY

### WRITTEN QUESTION

Mrs Finocchiaro to the Minister for Territory Families:

#### Domestic, Family and Sexual Violence, Child Protection

1. In between 1 July 2017 and 1 September 2018, how many reviews have been conducted into Domestic Family and Sexual Violence service provision?
  - a. Please list by organisation conducting review (both internal Government reviews and external reviews), the cost and provide terms of reference.

#### ANSWER:

Name of Review	Organisation	Review status	Value of contract
Service Review of Crisis Accommodation Gove	Matrix On Board	Review completed September 2017	\$77,553
Good Practice Review of Domestic, Family and Sexual Violence Service in the Northern Territory	Charles Darwin University and Menzies School of Health Research	Contract awarded 5 June 2018. Review in progress.	\$385,000

There are no Terms of Reference documents for these reviews.

Menzies School of Health Research was engaged to deliver the Good Practice Review of Domestic, Family and Sexual Violence Service in the Northern Territory under the Charles Darwin University Partnership Agreement. The deliverables for the project are provided at Attachment A.

The Terms of Reference for the Service Review of Crisis Accommodation Gove were detailed in the purpose and scope of the engagements contract with Matrix On Board. The purpose of the scope are provided at Attachment B.

2. Why was the NAPCAN Love Bites Program funding not renewed?

#### ANSWER:

In 2017-18 Territory Families provided NAPCAN with \$366,848 funding for one year to deliver a youth focused domestic violence prevention program in the Northern Territory, based on the Love Bites and Love Bites Junior programs.

This was a one-off funding arrangement that ended on 20 June 2018 and there is no recurrent funding source available.

Territory Families currently provides funding to NAPCAN for a range of other initiatives and programs.

**3. What funding has been granted and what funding is available for respectful relationships education? Please list by region.**

**ANSWER:**

The Safe, Respected and Free from Violence Prevention Fund (the Fund) is an integral component of the Domestic, Family and Sexual Violence Reduction Framework (the Framework) First Action Plan.

The Fund supports community-developed and community-led good practice approaches to preventing violence and supporting children and young people to engage in healthy and respectful relationships, including understanding and exercising consent.

Applications for small to medium grants from the total funding pool of \$300,000 (ongoing) are encouraged and favourably considered from eligible organisations and individuals considered from a high risk category (as specified in the Framework) and/or from a rural or regional area of the Northern Territory.

In 2018, three of the six successful grant recipients received money for programs that include respectful relationships education:

- Danila Dilba Health Service - \$40,000 – Healthy Relationship Resources for young people;
- Miwatj Health Aboriginal Corporation - \$11,070 – Let's Talk About It: Consent and Respectful Relationships;and
- Alice Springs Women's Shelter - \$108,434 – Talking Pictures, Talking Respect.

**4. How many beds are available at each women's shelter or safe house in the Territory?**

**ANSWER:**

There are a total of 244 beds available in women's shelters or safe houses in the Territory.

5. What is the budget allocation for each Territory Families Women's Safe House location? Please list both Northern and Southern Regions.

**ANSWER:**

Location	2018-19 Budget \$
Women's Safe House Galiwinku	306,380
Women's Safe House Angurugu	199,150
Women's Safe House Kalkarindji	190,818
Women's Safe House Lajamanu	179,417
Women's Safe House Maningrida	189,554
Women's Safe House Ngukurr	203,951
Women's Safe House Ntaria	131,659
Women's Safe House Ramingining	152,252
Women's Safe House Ti Tree	175,219
Women's Safe House Wugularr	159,014
Women's Safe House Yarralin	114,041
Women's Safe House Peppimenarti	105,667
Women's Safe House Wurrumiyanga	168,479
*Women's Safe Houses Yuendumu	35,017
Women's Safe Houses Management Southern <sup>1</sup>	249,047
Women's Safe Houses Management Northern <sup>1</sup>	241,321
<b>TOTAL</b>	<b>2,800,986</b>

\*This facility is a joint initiative between the community and Territory Families

**6. What is the funding for each NGO providing women's shelter services?**

**Answer:**

Territory Families provides \$10.3 million to provide support to non-government organisations who provide Domestic and Family Violence crisis accommodation support in 16 locations across the Northern Territory.

<b>Organisation</b>	<b>Service Plan Name</b>	<b>FY 2018/19 Total Funding Commitment</b>
Alice Springs Women's Shelter Inc.	Crisis Accommodation	2,210,154
Barkly Regional Council	Ali Curung Safe House	161,873
Barkly Regional Council	Elliott Safe House	215,075
CatholicCare NT	Milikapiti Family Safe House	233,422
CatholicCare NT	Naiyu Women and Children's Safe House	330,489
Crisis Accommodation Gove Inc	Crisis Accommodation Gove Inc	528,506
Mabunji Aboriginal Resource Indigenous Corporation	Borroloola Safe House	107,445
Darwin Aboriginal and Torres Strait Islander Women's Shelter Aboriginal and Torres Strait Islander Corporation	Magdalene Safe House	188,837
Darwin Aboriginal and Torres Strait Islander Women's Shelter Aboriginal and Torres Strait Islander Corporation	Women's and Children's Service	1,072,247
Dawn House Inc.	Women's and Children's Service	1,166,371
One Tree Community Services Inc.	Wadeye Safe House	480,288
The Katherine Women's Crisis Centre Inc	Katherine Women's Crisis Accommodation	913,797
West Arnhem Regional Council	Gunbalanya Women's Safe House	434,908
Tennant Creek Women's Refuge Inc	Tennant Creek Women's Refuge	741,891
The Trustee for the Salvation Army (NT) Property Trust	Catherine Booth House	708,087
Young Women's Christian Association of Australia	YWCA Domestic and Family Violence Centre	802,637
		<b>\$10,296,027</b>

**7. How many Territory Families staff are working at women's shelters?**

**Answer:**

Effective 3 October 2018, there is currently a headcount of 36 employees providing services related to Women's Safe Houses. This includes:

- 32 Women's Safe House Workers (providing services direct to the public);
- one Remote Administration Officer;
- one Program Support Officer Remote; and
- two Managers.

(Note that although the headcount is 32, the FTE is 15.32 as a large proportion of the Women's Safe House Workers are employed on a part-time basis).

There is also support and staffing coverage provided to the Women's Safe Houses through the co-located Remote Family Support Workers (Headcount 23 / FTE 17.05).

**8. How many counsellors, either Territory Families employees or employees of NT Government funded NGOs, are employed in Alice Springs?**

**ANSWER:**

There are no 'counsellors' directly employed by Territory Families in Alice Springs.

There are 17 agencies offering counselling in Alice Springs:

- Relationships Australia, Northern Territory, Alice Springs;
- Catholic Care NT;
- Northern Territory Aids & Hepatitis Council Incorporated;
- Employee Assistance Service Australia;
- Headspace;
- Congress Social and Emotional Wellbeing;
- Gap Road Clinic;
- Commonwealth Respite and Carelink Centre;
- Central Australia Aboriginal Legal Aid Service;
- Lutheran Community Care;
- Brainwhys;
- Family Relationship Centre;
- Organisational and Personal Psychological Services;
- Focus on Relationships;
- Alice Springs Psychological and Counselling Services;
- Carers NT;
- Alice Springs Women's Shelter;
- Mental Health Association of Central Australia;
- Mental Illness Fellowship of Australia;
- Veterans and Veterans Families Counselling Service; and
- Anglicare NT Alice Springs.

Further there are six privately practicing Psychologists.

In addition to the agencies offering face to face counselling, the following organisations offer telephone counselling services:

- Kids Helpline - telephone and online counselling for young people, On-line information for carers.
- Lifeline - telephone counselling and support.
- Mensline – telephone support, information and referral for men with family and relationship concerns.
- Parentline – telephone support, counselling and parent education.
- 1800 RESPECT – telephone sexual assault and family violence counselling.
- Qlife - telephone and online chat, peer support and referral for same-sex attracted and gender diverse people of all ages.

**9. Has Action Plan 1: Changing Attitudes, Intervening Earlier and Responding Better 2018-2021 been completed?**

**ANSWER:**

Action Plan 1: Changing Attitudes, Intervening Earlier and Responding Better (2018-2021) is complete and approved by government. It is expected to be publicly released before the end of the year.

**10. Is the Mandatory Reporter Guide publicly available?**

**ANSWER:**

Information regarding mandatory reporting of domestic and family violence is located at <https://www.pfes.nt.gov.au/Police/Community-safety/Child-Abuse-Taskforce/Adults/Domestic-and-Family-Violence.aspx>.

**11. When will the second meeting of the Tripartite Forum convene?**

**ANSWER:**

The second meeting of the Children and Families Tripartite Forum was held on 15 October 2018.

**12. What consultation has taken place so far on the Child Safety and Wellbeing Framework?**

**ANSWER:**

Significant consultation across the broad human services sector has occurred on the Child Safety and Wellbeing Framework.

To best access the views of children, families and communities of the Northern Territory, Territory Families funded The National Association for Prevention of Child Abuse and Neglect (NAPCAN) to help build the framework and consult widely. A mix of surveys, community consultation and human services sector meetings have occurred.

NAPCAN consulted with 15 organisations, agencies, communities and groups and conducted surveys with parents, children and young people across the NT, including:

- Community consultation in Nyirripi, Engawala, Laramba, Atitjere and Lajamanu.
  - Face to face meetings held over five days in Darwin between NAPCAN and Territory Families to plan for the strategy.
  - Sector specific consultation has occurred with:
    - Save the Children;
    - Smith Family; and
    - Sanderson Alliance.
  - two day planning session with key NAPCAN staff to inform the strategy;
  - 100 parents from across the Northern Territory completed a Parenting Survey; and
  - 44 surveys were conducted with primary school children and 12 surveys were submitted online.
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## Overview of Domestic, Family and Sexual Violence Good Practice Review

Contracted by Territory Families

Undertaken by Charles Darwin University, with Menzies School of Health Research

- The review will produce the following deliverables:
  - Deliverable 1: (Sept-Nov 2018) Design & Methodology, comprising:
    - ✦ Review of good practice and consultation design and methodology informed by operational process consultation, and process and service delivery mapping within the DFSV Framework Action Plan 1
    - ✦ Work plan – including methodology - to develop Monitoring and Evaluation Plan
  - Deliverable 2: (Oct-Dec 2018) First report, comprising:
    - ✦ Global literature review documenting good practice of domestic, family and sexual violence (DFSV) service delivery/reduction. Where possible, the intersectionality of child protection and youth justice with DFSV will also be reviewed.
  - Deliverable 3: (February – April 2019) Monitoring and Evaluation Plan, comprising:
    - ✦ Logic model linking outcomes identified in first action plan with broader DFSV Framework Outcomes, and with the National Action Plan.
    - ✦ Description of evidence and recommended indicators to be used, and suggested methods to capture these (with specific reference to where these are already being collected).
    - ✦ Suggested time frame for monitoring and evaluation activities.
    - ✦ Service provider consultation schedule.
  - Deliverable 4: (May 2019) Second report, comprising:
    - ✦ Results of consultation with service providers on good practice service delivery and operational models of DFSV (where possible this will include end-user perspectives), as



both stand-alone services and where there is intersection with child protection and youth justice services.

- ✦ Draft results of this report may be presented at the planned Territory Families Practice Conference to be held in May 2019.
- Deliverable 5: (August 2019) Final Report comprising:
  - ✦ Background, approach and methodology.
  - ✦ Overview of key outcomes and considerations associated with the research and operational process analyses undertaken.
  - ✦ Options paper outlining suggested approaches to promote good practice and quality improvement across the domestic and family violence sector in the Northern Territory, identifying optional priority areas for improvement, with a focus on the specific nature of the client base in the NT.
  - ✦ Any revisions to the Monitoring and Evaluation Plan informed by the results of Consultation.

Scope of Requirements for Service Review of Crisis Accommodation Gove

**Objective or Purpose**

The purpose of the service review is to examine the current service delivery model for the Women's Shelter in accordance with contractual requirements, the governance and staff structures and identify the service gaps that exist within the current demographic and provide recommendations for improvement. Recommendations must include actions for immediate corrective actions and longer term service improvement.

**Project Scope**

The service review will address the service model, staff roles and development, administration, governance and accountability, and local and regional needs in response to demographic and strategic priorities identified by Territory Families.

Deliverables include:

- A project and consultation plan which includes key stakeholders within government and the non-government sector and community stakeholders.
- A review of the current structure, service model and governance of CAG.
- In partnership with Territory Families identify best practice options that meets the needs of clients from Nhulunbuy and surrounding areas. Options are to have a costed implementation plan, risk analysis and communication plan.
- Draft report with recommended options for immediate and longer term actions.  
Final report.