## LEGISLATIVE ASSEMBLY OF THE NORTHERN TERRITORY WRITTEN QUESTION

Mrs Finocchiaro to the Minister for Territory Families:

### **Territory Families Annual Report**

Table 1 on Page 20 of the Territory Families 2017-18 Annual Report shows the Family and Parent Support Services key deliverables and actual figures across years.

1. Why was the 'number of children whose family support casework services' measure discontinued?

Between 2014-15 and 2017-18, Territory Families used an indicator to report the number of children whose families received family support casework services, derived from the number of open child protection investigations. This measure was in line with the operational policy 'ongoing child protection support' while a specific case type was developed.

On 1 July 2017, a new case type was introduced into the Agency's case management system. This new case type enabled child protection workers to distinguish between family support and child protection cases. The replacement measure "Number of strengthening families cases commenced to support families with identified needs" is now taken from this specific Family Support case type.

2. What is the difference between the strengthening families' cases commenced measure and the measure referred to in question 1?

The discontinued measure was a subset of child protection investigation cases used during system development of a specific case type for family support cases.

3. Why are there 887 less 'strengthening families' cases in 17/18 than 'family support 'cases in 15/16?

The reduction is associated with the transition from the previous methodology to the new measure based on a specific case record as referenced in question 1.

4. Where is the Information for 2016-2017?

Data is reported for the measure in 2016-17 on page 16 and was 2,007.

Table 6 on Page 35 shows bail support accommodation statistics in the Alice Springs and Darwin Regions.

5. Over the same period, how many beds were vacant at each of the accommodation facilities?

Bail Support Accommodation Bed Vacancy 1 February 2018 to 30 June 2018:

Provider	Location	Average Bed Vacancy
ASYASS	Alice Springs	2
Saltbush	Alice Springs	10
Saltbush	Darwin	7

6. Out of the 66 unique individuals who spent nights at Bail Accommodation, how many breached their Bail conditions?

Territory Families role is to provide an accommodation and support service for young people on bail. It does not hold breach of bail data on its client management system. Northern Territory Police are responsible for commencing bail breach actions and the Department of Attorney-General and Justice holds conviction data.

Territory Families is in the process of building improved data capability under the new Client Management System Alignment (CMSA) project which will enable access to more connected datasets into the future.

7. How many individuals who have spent nights at Bail Accommodation have also been taken into custody, either on remand or sentenced?

Territory Families does not hold this data. Northern Territory Police are responsible for commencing bail breach actions and the Department of Attorney-General and Justice holds conviction data.

8. In the 17/18 financial year what was the total number of young people who participated in Operation Flinders?

43 young people participated in Operation Flinders in 2017-18.

9. How many of these young people re-offended after the program? Were the subsequent offences as serious as, or less serious than offending prior to their involvement in the program? Please provide details for each young person.

Four young people (9 per cent of all participants) re-offended after participation in the Operation Flinders Camp program.

The table below shows the offending behaviour of these four individuals:

	Camp	Original Offence	Fresh Offence
Youth 1	Alice Springs	Property	Public Order
Youth 2	Darwin	Property and against the person	Property and against the person
Youth 3	Darwin	Property Offences	Traffic offences
Youth 4	Darwin	No prior charge	Traffic offences

### 10. What was the total funding for Operation Flinders in the 17/18 financial year?

Operation Flinders received \$153,141 in the 2017-18 financial year.

### 11. How many calls have been placed to the 1800 BAILED hotline?

For the 18 week period from 1 August 2018 until 29 November 2018, a total of 384 calls were received on the 1800 BAILED service.

### 12. What is the average hold time for the Bail Hotline? What has been the longest hold time?

Territory Families uses a Northern Territory Government provided Interactive Voice Recording (IVR) system on the 1800 BAILED line to redirect calls to the service provider.

Due to call redirection, the IVR system is not able to identify, or capture, information including time of call, duration, or how long a person may have been placed on hold.

### 13. What funding has been provided to operate the hotline?

Funding for the bail support line is incorporated into the overall funding for Bail Support Services provided by Saltbush.

### 14. Why are the 17-18 figures for clients in crisis accommodation only from July 17 – December 17? What are the numbers for the full financial year?

The providers of crisis accommodation services report through the Commonwealth Strategic Homelessness Online Reporting system. This reporting has deadlines and publishing timeframes that mean the full year's data is not available for State or Territory Annual Reports.

The data is now available and the 2017-18 full year number is 5,437, slightly short of the 5,500 budget estimate.

#### 15. Why was the KPI for non-government DV services missed by 4?

The number of non-government organisations providing services changed due to various factors including but not limited to changing service requirements, time limited projects, and changes to the non-government organisation service footprint. This indicator has been discontinued in the 2018-19 period as referenced in Budget Paper number 3.

16. The Northern Territory Domestic, Family & Sexual Violence Reduction Framework 2018-2028 was released in May 2018; how much additional funding was committed to accomplishing the five (5) outcomes in the Framework and how are those outcomes being measured?

The Domestic, Family & Sexual Violence Reduction Framework 2018-2028:

- Supports the continuation of the Family Safety Framework across the regions, providing intensive interventions and support for high risk victims of domestic and family violence.
- Provides an additional \$300,000 for prevention programs to support children and young people about consent and engage in healthy and respectful relationships.
- Provides \$450,000 to develop an integrated and specialist domestic, family and sexual violence hub model for Tennant Creek to support women and their children in the Barkly Region.

The Menzies School of Health Research have been engaged to conduct an evaluation of the domestic violence programs.

On 14 February 2019, the first action plan under the Domestic, Family and Sexual Violence Reduction Framework was launched.

# 17. How many full time equivalent hours in Territory Families are allocated for roles specifically dedicated to the prevention of domestic and family violence and how does this compare to one year ago?

	30 June 2017	30 June 2018
Domestic Violence Directorate	5.00	3.60
Remote Family Support Service	30.01	35.38
Women's Safe House*	26.21	18.75
Total	61.22	57.73

<sup>\*</sup>Does not includes Women's Safe Houses run by non-government agencies under contract.

Women's Safe House staffing has reduced due to efficiencies gained through regionalisation of the Remote Family Support Service and Women's Safe Houses and a consequent reduction in office administration positions required.

All frontline staff in Territory Families, including child protection and family support workers, have a role in responding to and preventing domestic and sexual violence.

18. What non-governmental organisations currently receive funding for the prevention of domestic violence under either a tender, grant or other funding agreement and what are the key performance indicators under those arrangements?

Territory Families Annual Report lists all external providers receiving funding, including those in the domestic violence portfolio (refer Appendix commencing on page 128). The key performance indicators for each service are articulated in individual contracts that are commercial in confidence with each provider.

### 19. When will the Galiwinku Safe Space be built?

The timing of construction of the Galiwinku Safe Space is subject to the decisions of the Galiwinku Women's Safe Place Committee. This Committee is comprised of key locals who have been given ownership of the project in alignment with local decision making principles.

The Galiwinku Women's Safe Place Committee have completed a strategic plan for the design of the shelter and the service model. In November 2018 the Committee partnered with Red Cross and signed an operational agreement with Territory Families, which includes developing the service operational model and completing the design of the Safe Space Facility. The Committee is meeting with consultants in March 2019 to finalise the design of the service and associated infrastructure.

20. Which organisations have been granted five year funding agreements by Territory Families? Please list by organisation, program, date agreement was entered into and quantum of funding.

Territory Families is continuing to work towards five year funding agreements for service delivery across portfolio areas. As at 31 December 2018, 26 organisations were operating under five year funding agreements (refer table below for details).

ORGANISATION	AGREEMENT	SERVICE PLAN NAME	CONTRACT START DATE	FY2018/19 Approved funding
		ASWS Domestic and Family Violence Counselling Service	1/07/2018	93,185
		Crisis Accommodation	1/07/2018	2,210,154
		ASWS Domestic and Family Violence Community Education and Development	1/07/2018	123,185
Alice Springs Women's Shelter Inc.	DVALIC1539-19	ASWS Critical Intervention Outreach Service - Remote	1/07/2018	515,011
		ASWS Critical Intervention Outreach Service - Urban	1/07/2018	515,011
		ASWS Victim Support and Advocacy Service	1/07/2018	131,614
Association of Independent Retirees (A.LR.) Limited	TFSD-109-18	Retirees Grant Funding	1/12/2017	5,000
Barkly Regional Council	TFSD-057-19	YouthLinx	1/07/2018	415,000
City of Darwin t/a Darwin City Council	DCFD2017/1552	Fun Bus	1/07/2017	103,666
Create Foundation Limited	TFSD-012-19	Adovacy and support for children and young people with an out of home care experience in the NT	1/07/2018	656,779
Council of the Ageing (NT)	DCFD2017/3896	Northern Territory Seniors Card Program	1/11/2017	302,500
Crisis Accommodation Gove Inc	DVCRIS0517-19	Crisis Accommodation Gove Inc	1/07/2018	528,506
Darwin Aboriginal and Torres Strait Islander Women's Shelter Aboriginal and Torres Strait Islander Coproration		Magdalene Safe House	1/07/2018	188,837
Darwin Aboriginal and Torres Strait Islander Women's Shelter Aboriginal and Torres Strait Islander Coproration	DVDARW5150-19	Women's and Children's Service	1/07/2018	1,072,247
Darwin Aboriginal and Torres Strait Islander Women's Shelter Aboriginal and Torres Strait Islander Coproration		Critical Intervention Outreach Service	1/07/2018	515,011
Darwin Toy Library Inc.	DCFD2017/1564	Darwin Toy Library	1/01/2018	144,822
		Women's and Children's Service	1/07/2018	1,166,371
	DVDAWN0011-19	Domestic Violence Frontline Services	1/07/2018	93,268
Dawn House Inc.		Domestic and Family Violence Community Education and Development	1/07/2018	128,535
		Domestic and Family Violence Counselling Service	1/07/2018	136,984
Foster Care Association NT Incorporated	TFSD-011-18	Foster and Kinship Care Advocacy and Support	1/07/2018	882,012
Melaleuca Refugee Centre Torture & Trauma Survivors Service of the Northern Territory Inc	TFSD-034-19	Family Harmony Refugee Parenting Support Program	1/07/2018	362,544
National Association for Prevention Child Abuse and Neglect	TFSD-111-18	NT Child Safe Services and Communities	1/07/2017	412,375
Nhulunbuy Community Toy Library Incorporated	DCFD2017/1559	Nhulunbuy Community Toy Library	1/07/2017	18,088
Northern Territory Council of Social Service	TFSD-105-18	Online Service Directory	1/10/2017	146,400
SNAICC - National Voice for our Children (Aboriginal and Torres Strait Islander Corporation)	TFSD-010-19	Provision of technical support, review and advie to promote the rights, safety and wellbeing of Aboriginal children in the NT	1/07/2018	65,000
		Men's Outreach, Assessment and Referral Service for Perpertrators of Family and Domestic Violence	1/07/2018	137,876
Tangentyere Council Aboriginal Corporation	DVTANG7410-19	Tangentyere Women's Family Safety Group (Alice Springs Integrated Response to Family and Domestic Violence)	1/07/2018	328,782
		Domestic and Family Violence Children's Service to Aboriginal Youth (12-17 years)	1/07/2018	525,701
Tangentyere Council Aboriginal Corporation	TFSD-054-19	Brown Street: An integrated Model of Service Delivery	1/07/2018	950,000
Tennant Creek Women's Refuge Inc	DCFD2017/681	Tennant Creek Women's Refuge	1/07/2018	741,891
Tennant Creek Women's Refuge Inc	DCFD2017/682	Domestic and Family Violence Counselling Service and Community	1/07/2018	151,155
Tennant Creek Women's Refuge Inc	DCFD2017/1555	Education Critical Intervention Outreach Service	1/07/2018	329,607
The Gap Youth & Community Centre Aboriginal Corporation	YGAP023-19	The Gap Youth and Community Centre After Hours Youth Service	1/07/2018	550,000
The Katherine Women's Crisis Centre Inc	DVKATH7260-19	Katherine Women's Crisis Accommodation	1/07/2018	913,797
		Critical Intervention Outreach Service	1/07/2018	392,389
The Trustee for the Salvation Army (NT) Property Trust	DVSALV0009-19	Catherine Booth House	1/07/2018	708,087
Young Women's Christian Association of Australia	DVYWCA5646-19	YWCA Domestic and Family Violence Centre	1/07/2018	802,637
YourTown	TFSD-046-19	Parentline	1/07/2018	93,700
Total of Agreements		26		

#### **Youth Detention / Justice**

### 21. What was the cost to the taxpayer of the four 'visioning workshops' on the new Youth Detention Centres?

The cost of the four 'visioning workshops' was \$86,254.54.

### 22. What remuneration or compensation did Mr Mark Ryan receive to facilitate the workshops?

The Department of Infrastructure, Planning and Logistics undertook procurement as part of the design of a new youth detention centre. HDR was engaged as the most appropriate technical experts in this field. Mr Mark Ryan was engaged and remunerated by HDR from within the total contract price.

### 23. Why weren't the nominated members of the Youth Justice Advisory Committee appointed in the first six months of 2018?

Territory Families advertised for expressions of interest to join the Committee in November 2017, noting that the current members' terms of office expired on 31 December 2017. This process did not produce sufficient members to meet the legislated requirements. The process to appoint the full and correct membership base was completed in June 2018.

#### **Seniors**

### 24. How many seniors are still yet to register for the new concession scheme and recognition scheme?

The records of 17,329 seniors were transitioned to the new Scheme, with all members required to validate their details. As at 31 January 2019, 11,698 seniors had completed registration to validate their records for the NT Seniors Recognition Scheme.

### 25. What explanations are there for missing the KPI on concession recipients by 3283?

The budgeted number of recipients were estimated in anticipation that the revised concession Scheme would be operational in 2017-18.

Reforms to the Scheme identified and addressed issues relating to the validation of membership. The delay to the implementation of Scheme changes to allow further review and Scheme improvements have resulted in this target not being achieved in 2017-18.

### 26. How many complaints have been received over delays in processing concession payments and seniors recognition scheme payments?

Since 1 July 2018, there have been 11 complaints regarding delays in processing NT Concession Scheme concessions and 31 complaints regarding delays in processing NT Seniors Recognition Scheme payments.

#### 27. What is the average processing time for seniors matters?

The required claim processing time is 30 days, however, as the membership validation process has been underway this year, payment times have experienced delays. Territory Families is undertaking a review process of the Scheme to identify where processing and payment efficiencies can streamline process and payment timeframes for members.

### **Community Engagement**

### 28. Please list the 71 initiatives to enhance gender equity and diversity. Please list by initiative and quantum of money provided.

Initiatives to enhance gender equity and diversity supported in 2017-18

	Organisation	Funding type	Activity	Funded amount
1	Charles Darwin University	Scholarship	Minister for Territory Families Higher Education Scholarship for Women	\$16200
2	Charles Darwin University	Scholarship	Minister for Territory Families VET Scholarship for Women	\$2000
3	Charles Darwin University	Scholarship	Minister for Territory Families VET Scholarship for Women	\$2000
4	North Australian Aboriginal justice Agency	General Grant	Cudgerees and Canapes Event	\$3350
5	Young Women's Christian Association	General Grant	Tina Talks - Bridging the Gender Pay Gap Event	\$1000
6	Australian Red Cross	General Grant	Aneme Ware Grandmothers Retreat Event	\$5000
7	NT AIDS and Hepatitis Council	Sponsorship	Diverse City Fair Day Darwin Pride Festival	\$5000
8	Rotary Club of Litchfield/Palmerston	General Grant	One Step At A Time Workshops	\$2954
9	Ruby Gaea Darwin Centre Against Rape	General Grant	Reclaim the Night Event	\$4455
10	NT AIDS and Hepatitis Council	General Grant	Support for attendance at National Association Forum	\$2233

	Organisation	Funding type	Activity	Funded amount
11	Primary Health Care Outreach West Arnhem/ Maningrida	General Grant	Cudjeris Connecting event	\$1500
12	United Nations Association of Australia NT Division	Sponsorship	International Women's Day march	\$3000
13	United Nations Association of Australia NT Division	General Grant	International Women's Day Multicultural Lunch	\$3000
14	Ella Cavallero	General Grant	Support to attend Tradeswomen Australia Conference	\$1500
15	Multicultural Council of the NT	General Grant	Appetite for Life Multicultural Lunch	\$2000
16	RSPCA Darwin	General Grant	Domestic Violence Emergency Animal Boarding	\$5000
17	Dawn House Inc	General Grant	Printing of Safety Planning Booklets	\$5000
18	Young Professional Network	General Grant	Know your Rights Information Session	\$170
19	Marnie Scobie	General Grant	Support to attend Tradeswomen Australia Conference	\$1500
20	Donna Digby	General Grant	Support to attend United Nations Commission on the Status of Women with the Australian delegation	\$2000
21	Jessica Watson	General Grant	Support to attend United Nations Commission on the Status of Women with the Australian delegation	\$2000
22	Katherine Museum	General Grant	Support for the 'What a Woman' Book Launch	\$3750
23	Northern Territory Stolen Generations	IWD (International Women's Day) Grant	International Women's Day Lunch	\$1000
24	Darwin Aboriginal and Islander Women's Shelter	IWD Grant	Indigenous Women's Day of Celebration	\$3000
25	Vietnamese Community Australia	IWD Grant	International Women's day Celebration	\$1000
26	Alyangula Golf Club	IWD Grant	Bringing all women under one roof event	\$1000
27	East Arnhem Regional Council	IWD Grant	IWD Celebrations in Ramingining	\$375
28	East Arnhem Regional Council	IWD Grant	IWD Celebrations in Gapuwiyak	\$375

	Organisation	Funding type	Activity	Funded amount
29	East Arnhem	IWD Grant	IWD Celebrations in	\$375
	Regional Council		Galiwin'ku	
30	East Arnhem	IWD Grant	IWD Celebrations in	\$375
	Regional Council		Milingimbi	
31	East Arnhem	IWD Grant	IWD Celebrations in	\$375
	Regional Council		Milyakburra	
32	East Arnhem	IWD Grant	IWD Celebrations in	\$375
	Regional Council		Umbakumba	
33	East Arnhem	IWD Grant	IWD Celebrations in	\$375
	Regional Council		Angurugu	
34	East Arnhem	IWD Grant	IWD Celebrations in	\$375
	Regional Council		Gunyangara	
35	Galiwin'ku Women's	IWD Grant	Celebrating Strong	\$2000
	Space		Galiwin'ku Women Dinner	
36	Katherine Women's	IWD Grant	Solar Powered Outdoor	\$3000
	Information and		Cinema Night	
	Legal Service			
37	Victoria Daly	IWD Grant	Pine Creek International	\$1500
	Regional Council		Women's Day celebrations	
38	Wurli Wurlinjang	IWD Grant	Celebrating Women of	\$500
	Health Service		Wurli	
39	Central Australian	IWD Grant	International Women's Day	\$2650
	Women's Legal		Movie Night	
	Service			
40	Young Women's	IWD Grant	International Women's Day	\$1500
	Christian Association		Art Workshops and	
			Exhibition	
41	Charles Darwin	IWD Grant	Greek Pioneer Women in	\$2000
	University		Darwin Exhibition	
42	Anglicare NT -	IWD Grant	Yolngu Women's Showcase	\$3000
	Yirrkala		and Healing Ceremony	
43	Anindilyakwa	IWD Grant	Bush Medijina Workshop	\$500
	Services Aboriginal			
	Corporation			
44	Barkly Regional	IWD Grant	Tennant Creek International	\$1500
	Council		Women's Day march	
45	Central Australian	IWD Grant	International Women's day	\$3000
	Aboriginal Family		CAAFLU Style	
	Legal Unit			
46	Darwin High School	IWD Grant	International Women's day	\$550
			morning tea	
47	Arrmunbu Children	IWD Grant	Strong Women of	\$1500
	and Family Centre		Gunbalanya Showcase	
48	Sue Jones	General Grant	Katherine IWD Event –	\$2500
			Circle of Women	
49	Sue Jones	General Grant	Katherine IWD Event –	\$300
			Wonder Mums	
50	Sue Jones	General Grant	Katherine IWD Event –	\$500
			Morning Melodies	

	Organisation	Funding type	Activity	Funded amount
51	Sue Jones	General Grant	Katherine IWD Event – Women in Art	\$500
52	Papunya Schools Families and First Teachers	General Grant	Kunga Tjuta collaboration	\$3000
53	Waltja Tjutangku Palyapayi Aboriginal Corporation	General Grant	Women are leaders event Kintore	\$1000
54	Darwin Community Arts	General Grant	Our Common Threads workshop	\$600
55	Women's Network NT	IWD Grant	Darwin International Women's Day Breakfast	\$1000
56	YMCA of the NT and Youth and Community Services	IWD Grant	Girls Group Assertiveness Training	\$1400
57	Waratah Hockey Club	IWD Grant	Celebrating Waratah's Women	\$500
58	Litchfield Council	IWD Grant	Bake the CAKE Event	\$500
59	Malabam Health Board	IWD Grant	Maningrida Ladies Long Lunch and Aged Care Morning Tea	\$3000
60	Thamurrurr Development Corporation	IWD Grant	Colourful Women of Wadeye	\$1500
61	Palngan Wurnangat Aboriginal Corporation	IWD Grant	Bringing Wadeye Women together : Mapping Country through Paint	\$1000
62	Katherine Women's Crisis Centre	IWD Grant	Daly River Yarning Circle	\$3000
63	YMCA of the NT	IWD Grant	YMCA Inspirational Breakfast	\$500
64	Barkly Regional Council	IWD Grant	Tennant Creek International Women's Day Lunch	\$1500
65	Tangentyere Council Aboriginal Corporation	Safe, Respected and Free from Violence Prevention Fund	Mums Can, Dads Can Project	\$60000
66	Alice Springs Women's Shelter	Safe, Respected and Free from Violence Prevention Fund	Talking Pictures, Talking Respect	\$108434
67	Miwatj Health Aboriginal Corporation	Safe, Respected and Free from Violence Prevention Fund	Let's Talk About it: Consent and Respectful Relationships	\$11070

	Organisation	Funding type	Activity	Funded amount
68	North Australian Aboriginal Justice Agency	Safe, Respected and Free from Violence Prevention Fund	Kunga's Stopping Violence on Social Media	\$20496
69	Danila Dilba Health Service	Safe, Respected and Free from Violence Prevention Fund	Healthy Relationship Resources for Young People	\$40000
70	World Vision Australia	Safe, Respected and Free from Violence Prevention Fund	Channels of Hope for Gender - Lajamanu	\$20000
71	Our Watch – National Centre for Excellence for Violence Prevention	OGED Budget	Annual Per capita Northern Territory membership to Our Watch	\$12617

#### Committees

# 29. Why is there such budget demand for Out-of-Home Care? In the 17/18 financial year, how many Foster and Kinship Carers were recruited? How many Foster and Kinship Carers are no longer caring for children?

Budget demand for out-of-home care services is driven by increasing numbers of children in out-of-home care, reliance on purchased care arrangements and cost growth for those services.

In 2017-18, there were an additional 138 Foster and Kinship Carer households recruited, while 90 Foster and Kinship Carers ceased to be Carers.

Territory Families is currently reforming out-of-home care, focusing on improving the number of children cared for by family, as this is generally the care arrangement which ensures the best outcome for the child, and it is more cost effective than purchased arrangements.

## 30. How many times has the Clinical Governance and Practice Committee met since its inception?

The Clinical Governance and Practice Committee has met three times since its inception on the following dates:

- 15 June 2018;
- 3 August 2018; and
- 5 November 2018.

#### Complaints

31. How many complaints have been received by Territory Families in 15/16, 16/17 and 17/18? Please break down into categories (e.g. Carer complaints, child protection complaints, youth justice complaints and breakdown by complainant) (e.g. child in care, child in detention, relative etc.)

2017-18 complaint information is provided on page 64 of the 2017-18 Territory Families Annual Report.

2016-17 data can be found on page 54 of the Territory Families 2016-17 Annual Report.

Noting that Territory Families did not exist in 2015-16; 2015-16 complaint data for the Department of Children and Families can be found on page 39 of the Department of Children and Families' Annual Report.

#### **Audits**

- 32. What were the six areas of non-compliance with the Buy Local Plan? Please specify a dollar figure for the instances of non-compliance.
  - 1. Lack of documentary evidence to justify procurement recommendations, decisions and actions.
  - 2. Lack of documentary evidence that Territory Families had considered opportunities to maximise local content throughout the procurement lifecycle.
  - 3. No evidence that exemptions had been obtained where Territory enterprises were not invited to provide an offer for Tier 1 and Tier 2 supplies.
  - 4. Industry Capability Network NT was not consulted.
  - 5. No evidence that suppliers were given the opportunity to be debriefed.
  - 6. Performance reports were unable to be obtained.

Total financial implications of the contracts identified was \$1.06 million.

#### **WHS**

## 33. How many of the 34 'mental factors' occurred in Youth Justice? How many in Child Protection? Please break down by work unit.

Division	Number of Claims#
Families and Regional Services	
(includes Child Protection)	26
Other areas	3
Youth Justice	5
Total	34

<sup>#</sup> Includes multiple claims by the same individuals.

#### Workforce

- 34. Please provide details for the following staffing questions as at 30 June 2017 and as at 1 July 2018:
  - a. How many staff were employed in the following categories:
    - i. Full time equivalent
      - 2016-17 830.7 FTE
      - 2017-18 792.2 FTE
    - ii. Permanent part time contract
      - See Table Below
    - iii. Contract
      - See Table Below

Table: Headcount of Staff in Territory Families

Head Count		2017#	2018
Casual	Part Time	36	28
Permanent	Full Time	674	648
	Part Time	47	37
Contract	Full Time	155	165
Communic	Part Time	38	39
Other*	Full Time	35	30
Total		985	947

<sup>\*</sup> Other includes Board Members and staff on Workers Compensation.

- 35. For the full financial year ending 30 June 2018 and for the period from 1 July 2018 to 31 September 2018 how many staff:
  - b. Resigned.
  - c. Were demoted as a result of job evaluation or re-evaluation.
  - d. Were made redundant.
  - e. Were terminated.

	2017-18	1 July 2018 – 31 Sept 2018
Resigned	165	40
Demoted	Nil	Nil
Made Redundant	4	1
Terminated	7	Nil

<sup># 2017</sup> Data based on May report as June data is corrupted.