



## Petition

Registration No.	15
Title	ALICE SPRINGS POLICE CALL CENTRE
Presented on	27 June 2013
Presented by	MR GILES (CHIEF MINISTER)
Referred to	Minister for Police (Hon Adam Giles MLA, Chief Minister)
Date referred	27 June 2013
Response due	17 October 2013
Response received	23 July 2013
Response presented	20 August 2013

### Petition

To the Honourable the Speaker and Members of the Legislative Assembly of the Northern Territory.

We the undersigned respectfully showeth

We the people of Alice Springs want out local police call centre to be returned to Alice Springs.

Your petitioners therefore humbly pray that the police call centre be returned to Alice Springs.

### Response

The Northern Territory (NT) Government has considered all options relating to the requirement for regional communications centres. In order to provide the most effective call handling standards and efficiencies, the NT Government has committed to improving the NT Joint Emergency Services Communications Centre (JESCC) located in Darwin.

Additional funding provided to the NT Police will provide additional staff in both the JESCC and Alice Springs front counter in order to improve services. Funding has also been provided to refurbish the JESCC, in order to improve efficiencies.

Technical enhancements have been completed that will enable Katherine and Alice Springs front counters to receive Police Assistance Line (PAL) ('131 444') calls from their respective regions.

Additional staff at the Alice Springs Police Station front counter will enable the station to provide a 24-hour, seven days per week service, with the capacity to answer the PAL calls locally. The Katherine Police Station front counter will also answer PAL calls during normal hours of operation.