

## **Estimates Committee 2011**

### **Questions Taken On Notice**

( 14/06/2011 to 23/06/2011 )

Date: 21/06/2011 Output:  
Sub Output:  
Subject: MensLine-Calls that Led to Further Counselling

**From:** Mr John Elferink to Hon Kon Vatskalis  
Department of Children and Families

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**6-16**

**Question:** How many of those calls have led to further counselling? The calls have been made, so the counsellor picks up the call at the other end, after four or five minutes on hold listening to music and whatever else, how many of those calls then have led to further counselling?

**Answer:**  
Answered On: 02/08/2011

## **6.16**

**How many of those calls have led to further counselling? The calls have been made, so the counsellor picks up the call at the other end, after four or five minutes on hold listening to music and whatever else, how many of those calls then have led to further counselling?**

It is impossible to know exactly how many callers have utilised a referral and accessed further counselling after speaking to a Mensline Australia Counsellor. From the 18 calls identified as being from the NT in the period 07/06/11 to 21/06/11, 5 referrals for further counselling were recorded.