

**Estimates Committee 2007**  
**Questions Taken On Notice**

( 20/06/2006 to 31/08/2006 )

Date: 28/06/2007 Output: 3  
Sub Output: 3.1  
Subject: Parentline Usage

**From:** Mrs Loraine Margaret Braham to Honourable Delia Phoebe LAWRIE  
Minister for Family and Community Services

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**7-3**

**Question:** Please supply the number of calls made to Parentline in the last 12 months.

**Answer:**

Answered On: 28/06/2007  
Answer: July - December 2006 -

No. of calls 238  
Calls answered 143  
Average/week 9

The difference between calls received and those answered is those callers who hang up during the privacy message, while waiting for the call to be answered.