

ESTIMATES COMMITTEE

Question Taken on Notice

Question Number: 9.4

Output Number: Opening Statement

Date: 23 June 2021

From: Member for

To: Hon Chansey Paech MLA

Portfolio: Remote Housing and Town Camps

Agency: Department of Territory Families, Housing and Communities

Subject: **Compliance Checks for Contractors in Remote Housing**

QUESTION:

Of the housing contracts in remote areas, how many physical compliance checks are being done against the contractors who are being awarded work in those areas?

ANSWER:

- Housing Maintenance Officer Contractors submit a monthly performance report, which includes Indigenous employment statistics. This report is discussed in monthly contractor compliance meetings and if an indicator has not been met, the contractor will table a plan to rectify.
- Remote Trade Panel Contractors provide a quarterly performance report, which includes indigenous employment details. This report is discussed in monthly contractor compliance meetings and if an indicator has not been met, the Contractor will table a plan to rectify. Indigenous employment details are recorded in the meeting minutes and are also noted on the annual Contractor Performance Report.
- Property Contract Officers (PCO) employed by the Department of Infrastructure, Planning and Logistics carry out compliance checks when in communities against raised work orders and works completed.
- The PCOs complete an annual inspection of each dwelling which is another opportunity to check previous works contractors have completed. Again if any defects are identified, the contractor is emailed and requested to rectify works.
- PCOs then undertake a further on site check to confirm the defect has been rectified.